

Pacific Gas and Electric Company

County of Humboldt Board of Supervisors Presentation

Savings Support Programs Safety and Infrastructure Investments

April 9, 2024





Savings Programs for Income-Qualified Customers

Helping eligible customers pay their energy bills.



Relief For Energy Assistance Through Community Help (REACH)

One-time energy credit for up to \$1,000.

Must have a past due balance of no more than \$2,000, a disconnection notice and meet qualifying income guidelines.



California Alternate Rates For Energy Program (CARE)

Provides a monthly discount of 20% or more on gas and electricity.

Participants qualify through income guidelines or if enrolled in certain public assistance programs.



Family Electric Rate Assistance Program (FERA)

Provides a monthly discount of 18% on electricity only.

Must be a household with three or more people that meets qualifying income guidelines.



For REACH, customers can learn more and apply by visiting pge.com/reach.

For CARE and FERA, customers can verify if they are eligible and enroll at: pge.com/care.



Savings Programs for Income-Qualified Customers

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Medical Baseline

An additional monthly allotment of energy at the lowest price on your current rate.



Low Income Home Energy Assistance Program (LIHEAP)

Federally funded one time payment that can help low income households pay for heating and cooling.



Energy Savings Assistance Program (ESA)

Provides qualified customers no cost energy saving home improvements.



Visit PGE.com and click on **Save Energy and Money** for more information and resources.



Budget Billing

Offsets high winter heating peak bills by averaging your energy costs to determine a more predictable monthly payment amount.

 pge.com/budgetbilling



GoGreen Home Energy Financing

Get help financing energy saving improvements to make your home more comfortable and efficient.

 gogreenfinancing.com



Home Energy Checkup

Helps customers assess their energy use and gives customized savings tips.

 pge.com/homecheckup



Energy Efficiency Financing

Eligible businesses can receive an interest-free loan to replace old equipment with more energy efficient models.

 pge.com/eef



Forecast Alerts

An alert is sent when the amount due on your monthly bill is projected to go over the amount you specify.

 www.pge.com



SmartDay Alerts

On a SmartRate plan, pay a reduced rate in exchange for using less electricity up to 15 days per year.

 www.pge.com



Understand Your Energy Use

Data helps customers assess their energy use and can inform simple adjustments for cost savings.

 www.pge.com



Residential Rate Plans

Find out if your current rate plan is the lowest cost plan for your household.

 www.pge.com



WE ARE CURRENTLY IMPLEMENTING

150+ projects

companywide to further reduce costs

Sample Cost Saving Actions

VEGETATION MANAGEMENT

\$300 million

in cost savings for 2023

UNDERGROUNDING

\$68 million

in cost savings for 2023

ALTERNATIVE TO COMMERCIAL INSURANCE

\$1.8 billion

in cost savings over the next four years



Additional information can be found by visiting: [pge.com/grc](https://www.pge.com/grc)



Improving System Resiliency

In November 2023, the California Public Utilities Commission (CPUC) approved PG&E's 2023-2026 General Rate Case, funding significant system investments:



Permanent Wildfire Risk Reduction

Undergrounding **1,230** miles of powerlines and hardening **778** miles of overhead lines



Improved Gas Safety and Reliability

Replacing **163** miles of gas pipelines and conducting additional inspections



Upgraded Electric Capacity

Supporting new business connections and Electric Vehicle usage

 You can read more about the 2023 General Rate Case by visiting: pge.com/grc