



STAFF REPORT – CITY COUNCIL MEETING

TO: Honorable Mayor and City Council Members

FROM: Chris Ortega, Chief of Police

PREPARER: Leah Brazil, Police Business Manager

DATE: June 17, 2026

TITLE: **Authorize the Purchase of Three Avtec Radio Dispatch Consoles from Day Wireless Systems in the Amount of \$169,549; and Authorize the City Manager to Execute All Applicable Documents.**

RECOMMENDATION:

It is recommended that the Council:

- 1) Authorize the purchase and installation of three (3) Avtec Radio Dispatch Consoles from Day Wireless Systems in the Communication Center at a cost of \$169,549: and
- 2) Authorize the City Manager to execute all applicable documents.

BACKGROUND:

The Police Department's dispatch radio consoles are a critical component of the Communications Center and serve as the primary interface between dispatch personnel and public safety radio systems. The current Avtec dispatch radio consoles have been in continuous operation for approximately ten years and are approaching the end of their useful service life.

The manufacturer has announced that support for the current console platform will be discontinued by the end of this calendar year. Once manufacturer support ends, software updates, technical assistance, replacement parts, and repair services will no longer be available. As critical public safety infrastructure, continued reliance on unsupported equipment significantly increases the risk of system failures, extended outages, and operational disruptions.

DISCUSSION:

The Communications Center operates 24 hours a day, 365 days a year, and relies on radio consoles to coordinate emergency police, public safety, and mutual aid response. The radio console system serves as the primary communication link between dispatch personnel and field responders and is a mission-critical component of emergency response operations. Reliable and uninterrupted operation of this system is essential to ensuring responder safety, coordinating emergency incidents, and maintaining the Police Department's ability to provide timely public safety services to the community.

The current system has provided approximately ten years of service and is now nearing the end of its operational lifecycle. With manufacturer support ending by the close of this year, replacement has become necessary to ensure continued reliability and maintainability of the Department's emergency communications infrastructure. The proposed equipment purchases were selected because they are compatible with the existing system, and maintain the capacity for the equipment to be maintained/repaired by the same manufacturer and service provider; all of which is critical for the ongoing reliability of the Department's communications systems.

Replacement of the existing consoles will:

- Maintain reliable emergency communications capabilities.
- Eliminate the risks associated with operating unsupported equipment.
- Ensure continued access to manufacturer technical support, software updates, and replacement parts.
- Reduce the likelihood of equipment failures and unplanned service interruptions.
- Improve system reliability, resiliency, and cybersecurity.
- Maintain compatibility with current and future public safety communications systems.

The proposed replacement system will modernize the Communications Center's radio infrastructure and provide a supported platform for many years to come.

BUDGET/FISCAL IMPACT:

The total cost for the purchase, installation, configuration, and implementation of the replacement dispatch radio console system is \$169,549.

Funding for this project will be provided through General Fund as budgeted for Equipment Purchase and replacement.

RECOMMENDED COUNCIL ACTION:

Motion to:

- 1) Authorize the purchase and installation of three (3) Avtec Radio Dispatch Consoles from Day Wireless Systems in the Communication Center at a cost of \$169,549: and
- 2) Authorize the City Manager to execute all applicable documents.

Consent Calendar vote.

ATTACHMENTS:

- A. Day Wireless Systems Avtec Console Upgrade Quote