

From: [Bronston, Aram, EMS](#)
Subject: 2020-02-28 COVID-19_CDC_ Stockpiled N95 Filtering Facepiece Respirators Beyond the Manufacturer-Designated Shelf Life _ CDC
Date: Monday, March 2, 2020 6:35:36 AM
Attachments: [2020-02-28 COVID-19 Release of Stockpiled N95 Filtering Facepiece Respirators Beyond the Manufacturer-Designated Shelf Life _ CDC.pdf](#)

Good morning,

This is a sticky one...

I have received dozens of emails regarding the use of expired PPE, specifically N95 & Surgical/Procedural Masks.

I have pushed these queries up to the state and the fed, every day.

CDPH & CDC are aware of the lack of approved PPE availability, throughout the Region/State/Country.

A few days ago, CDC released this document, outlining the test results for certain PPE Products, including N95's.

I received it last night.

Here is the document that was released by CDC on 02/28/2020. It lists the specific products that were tested, along with the results.

I would like to reiterate that **CDC DOES NOT RECOMMEND THE USE OF THESE PRODUCTS, IF AVOIDABLE.**

Paired with the recent CDPH guidance to maintain expired stock for potential need, in the face of the known scarcity ("something is better than nothing"), I felt that it was important to be able to share the products that have a greater potential for use, in emergent conditions, related to the current COVID19 response.

Please note that the link contained in the attachment does not work.

I have added the proper link here: [N95 Optimization Strategy](#)

Your OA may want to examine expired PPE stocks, to determine if they contain these products, and separate them, for potential use, IF we receive the direction to do so.

Again, this is NOT a specific directive, nor authority, to use these products.

I have spoken to representatives from CDPH and have received similar guidance, against using these items, without specific direction and approval from NIOSH or the CDC.

I would love to offer to answer any questions that you may have, but I do not have any, beyond what is described in this email and attachment.

I will continue to update, as more information is available.

Very respectfully,

Aram

Aram L. Bronston EMT-P

EMS Coordinator/RDMHS Region II

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510/618-2033 office

510/421-9340 cell

8816-32623882 iridium (emergency only)

<http://ems.acgov.org/RDMHS-R2> (Resource & Reference Site)



From: [Howard, Tim](#)
To: [Corrigan, Jeremy](#); [Counts, Kim](#); [Dykehouse, Erica](#); [Frankovich, Teresa](#); [Hanson, Katie](#); [Kelly, Katherine](#); [Largusa, Ron](#); [Messinger, Christine](#); [Muller, Heather](#); [Pereira, Sofia](#); [Phillips, Hava](#); [Stephens, Michele](#); [Stoneman, Donna](#)
Subject: ACTIVITY LOG (ICS 214)
Date: Wednesday, February 26, 2020 11:48:20 AM
Attachments: [ics_forms_214.pdf](#)

Hello DOC team!

I have been tasked to keep track of the ICS 214/Activity Logs during the COVID-19 response. Please start sending your Activity Logs to me daily. I will be reaching out with daily reminders early in the morning starting tomorrow. We need to collect them starting from 02/21/20. I am just learning this process along with many of you, but if you have any questions, let me know.

From: [Luskin-Hawk, Roberta](#)
To: [Frankovich, Teresa](#)
Cc: jrudd@madriverhospital.com
Subject: Article Needed - COVID-19 planning
Date: Saturday, February 29, 2020 11:28:59 AM
Attachments: [image004.png](#)

Teresa,

The article isn't attached.

You can probably send this to Jed Rudd from Mad River. I don't have the CNO/COO email.

Roberta

Roberta Luskin-Hawk, M.D.

CHIEF EXECUTIVE

2700 Dolbeer St Eureka Ca 95501

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www.stjosepheureka.org www.redwoodmemorial.org



Redwood Memorial • St. Joseph Hospital

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Saturday, February 29, 2020 11:18 AM
To: Luskin-Hawk, Roberta <Roberta.Luskin-Hawk@stjoe.org>; mrees@shchd.org
Subject: [EXTERNAL]COVID-19 planning

Hello. I am hoping to have the opportunity to meet you all soon but clearly these are extraordinary times. I wanted to forward an excellent article about hospital preparedness. You may have seen it but it was forwarded to me through the CCLHO. Please reach out if there is anything you need from public health right now. We are working to keep your providers up to date on the ever changing guidance for COVID and we are working on preparedness for eventual widespread community transmission. Thanks much, Terry

P.S. I do not have an accurate email for the Mad River Hospital. Can you please forward?

Teresa L. Frankovich, MD, MPH

Health Officer

529 I Street, Eureka, CA 95501

(707) 268-2181



From: [Largusa, Ron](#)
To: [Frankovich, Teresa](#); [Phillips, Hava](#); [Corrigan, Jeremy](#)
Cc: [Pereira, Sofia](#)
Subject: Basic descriptive epidemiology of COVID-19
Date: Wednesday, February 26, 2020 2:35:52 PM
Attachments: [image001.png](#)
[COVID-19 DESCR EPI 02262020.pdf](#)

Attached. Feel free to share; I just figured this recipient group would make the most use out of this at this point. These data (sources also noted in the document) come from an open-source COVID-19 line list on google docs. Here is a link to the line list and the accompanying Lancet article:
[https://www.thelancet.com/journals/laninf/article/PIIS1473-3099\(20\)30119-5/fulltext](https://www.thelancet.com/journals/laninf/article/PIIS1473-3099(20)30119-5/fulltext)
https://docs.google.com/spreadsheets/d/1itaohdPiAeniCXNIntNztZ_oRvjh0HsGuJXUJWET008/edit#gid=0

There are massive gaps in the line listing. The vast majority of cases only list where they are from, which is already available in a variety of formats. There were enough ages recorded to do some central tendency measures (Mean, Median, SD) and calculate confidence intervals. Also there was enough to say that hospitalization rate for Chinese-Non-Hubei and rest of the world cases were equivalent, but not much else besides that. There is a clear and substantial under-reporting of chronic conditions and case outcomes—I'm sure it's hard to collect information on 80K people in a rapid time frame.

I just looked at non-Hubei cases for descriptive data, as that represents best what is going on outside that province. Also, there are even more massive gaps in the Hubei data than the non-Hubei data. Despite the obvious and substantial limitations, it is pretty cool that there are people around the world doing their best to get as much basic epidemiological data out in the public space as possible so we can better understand this disease and Virus.

Let me know if you have any questions. Thanks,

Ron M. Largusa MSPH

Epidemiologist
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Website #1: <http://humboldt.gov.org/330/Public-Health>
Website #2: <http://humboldt.gov.org/2018/Humboldt-Health-Alert>



From: [California Health Alert Network - CDPH L&C](#)
To: [Frankovich, Teresa](#)
Subject: CAHAN All Facilities Notification – AFL 20-15: Infection Control Recommendations for Facilities with Suspect Coronavirus 2019 (COVID-19) Patients
Date: Friday, February 28, 2020 5:21:34 PM



This All Facilities Letter notifies healthcare facilities of the California Department of Public Health's infection control recommendations for outpatient healthcare facilities with suspect COVID-19 patients.

The full guidance can be found at the link below:

<https://www.cdph.ca.gov/Programs/CHCQ/LCP/CDPH%20Document%20Library/AFL-20-15.pdf>

From: [California Health Alert Network](#)
To: [Frankovich, Teresa](#)
Subject: CAHAN Disease Notification – CDC HAN 428: Update and Interim Guidance on Outbreak of Coronavirus Disease 2019 (COVID-19)
Date: Friday, February 28, 2020 5:27:46 PM
Attachments: [CDCHAN428-UpdateInterimGuidanceonOutbreakofCOVID-1902-28-2020.pdf](#)



This CDC Health Alert Network (HAN) Update provides updated guidance on evaluating and testing persons under investigation (PUIs) for COVID-19. It supersedes guidance provided in CDC's HAN 427 distributed on February 1, 2020.

The entire CDC HAN is attached and available at the following link:
<https://emergency.cdc.gov/han/2020/HAN00428.asp>

From: [California Health Alert Network](#)
To: [Frankovich, Teresa](#)
Subject: CAHAN Disease Notification – CDPH News Release: Santa Clara County Announces Positive Test for COVID-19
Date: Friday, February 28, 2020 7:30:20 PM
Attachments: [PH20-008SantaClaraCountyAnnouncesPositiveTestforCOVID-19.pdf](#)



Today, local health officials in Santa Clara County announced an individual tested positive for COVID-19. The individual had no known exposure to the virus through travel or close contact with a known infected individual, making it the second possible instance of COVID-19 community transmission in California.

Earlier today the California Department of Public Health announced that CDC test kits used to detect COVID-19 had arrived in California.

The CDC committed to the state today to send more kits to California -- enough to conduct more than 1,000 tests.

Please find the entire news release attached.

From: [California Health Alert Network](#)
To: [Frankovich, Teresa](#)
Subject: CAHAN Disease Notification – CDPH News Release: COVID-19 Testing Kits Arrive at State Public Health Laboratories
Date: Friday, February 28, 2020 5:25:03 PM
Attachments: [PH20-007COVID-19TestKitArriveatStatePublicHealthLabs.pdf](#)



The California Department of Public Health announced today that new CDC test kits used to detect Coronavirus Disease 2019 (COVID-19) now available in California can be used to do diagnostic testing in the community. California will immediately receive an additional shipment of kits to test up to 1,200 people.

Please find the entire news release attached.

From: [California Health Alert Network](#)
To: [Frankovich, Teresa](#)
Subject: CAHAN Disease Notification – CDPH News Release: State Health & Emergency Officials Ramp up Response
Date: Monday, March 2, 2020 7:22:33 PM



As the spread of COVID-19, the disease caused by novel coronavirus, continues worldwide, the State of California today announced a broad series of new actions designed to protect public health and safety.

Please find the entire news release at the link below:

<https://www.cdph.ca.gov/Programs/OPA/Pages/NR20-009.aspx>

From: [California Health Alert Network](#)
To: [Frankovich, Teresa](#)
Subject: CAHAN HCP Conference Call Notes Notification – COVID-19 Update Conference Call, 2/25/20 Notes and Time Change Announcement
Date: Friday, February 28, 2020 8:50:55 PM
Attachments: [WeeklyHCFCall_CoronavirusUpdate02-25-20.pdf](#)
[3-3-20WeeklyHealthcareFacilityCOVID-19.pdf](#)



The California Department of Public Health, convened its weekly call to update California healthcare facilities on the latest developments regarding COVID-19 on Tuesday, 2/25/2020. The notes to this call are attached.

As a reminder, this was part of a weekly series of conference calls on Tuesday mornings. **The start time for this series has changed from 7:45 AM to 8:00 AM (PST).**

The next call in this series will be on Tuesday, 3/3/2020. The agenda is attached and the participant access information for this week will be as follows:

Toll-Free: 844-721-7239

Access Code: 7993227

From: [California Health Alert Network](#)
To: [Frankovich, Teresa](#)
Subject: CAHAN HCP Conference Call Notification – COVID-19 Update Conference Call TODAY, 2/26/20 5:30 PM – 6:00 PM (PST)
Date: Wednesday, February 26, 2020 3:43:11 PM



The California Department of Public Health, has scheduled a COVID-19 update conference call for California healthcare facilities **today, Wednesday, February 26, 2020 at 5:30 PM (PST)**. Please see below conference call information below.

Participation Access Information:

Toll-Free: 844-767-5679

Access Code: 2447851

Conference Name: COVID-19 Update Health Care Facilities

From: [California Health Alert Network](#)
To: [Frankovich, Teresa](#)
Subject: CAHAN HCP Conference Call Notification – COVID-19 Update Conference Call TODAY, 2/26/20 5:30 PM – 6:00 PM (PST)
Date: Wednesday, February 26, 2020 5:47:36 PM



Additional lines have been added to this call as of 5:45 pm. Please redial now to join.

The California Department of Public Health, has scheduled a COVID-19 update conference call for California healthcare facilities **today, Wednesday, February 26, 2020 at 5:30 PM (PST)**. Please see below conference call information below.

Participation Access Information:

Toll-Free: 844-767-5679

Access Code: 2447851

Conference Name: COVID-19 Update Health Care Facilities

From: [California Health Alert Network](#)
To: [Frankovich, Teresa](#)
Subject: CAHAN LHD Conference Call Notes – All LHD COVID-19 Conference Call Thursday, 2/27/20 from 1:00 PM – 2:00 PM (PST)
Date: Friday, February 28, 2020 8:25:47 PM
Attachments: [2020-02-27CDPHHostedLHDCall_minutes.pdf](#)



The California Department of Public Health convened their weekly call to update Local Health Departments on the latest developments regarding the COVID-19 on Thursday, 2/27/2020. The notes to this call are attached.

As a reminder, this is a weekly series of conference calls on Thursdays, from 1:00 PM – 2:00 PM (PST).

The next call in this series will be on Thursday, 3/5/2020. The participant access information will be as follows:

Toll-Free: 844-721-7241

Access Code: 4994612

From: [California Health Alert Network](#)
To: [Frankovich, Teresa](#)
Subject: CAHAN LHO Conference Call Notification – COVID-19 Update Conference Call on March 1, 2020 at 1 PM
Date: Sunday, March 1, 2020 11:49:55 AM



The California Department of Public Health (CDPH) will conduct a Local Health Officer COVID-19 Update conference call **TODAY**, March 1, 2020 at 1:00 pm PST to update Local Health Officers on the latest developments regarding COVID-19.

The call access information is as follows:

Dial In: 1-888-251-2909

Participant Password: 1185641

From: [Bronston, Aram, EMS](#)
Subject: CDC/CDPH COVID19 Guidance links
Date: Monday, March 2, 2020 6:43:17 PM
Attachments: [CDCCDPHGuidanceTable 3.1.20-CalOES.docx](#)

All,

Attached is a list of links to COVID19 response/preparation guidance documents, from the CDC & CDPH.

They cover a myriad of topics, from community safety to school recommendations, to personal health, and more.

Please feel free to share these with your appropriate partners.

Very respectfully,

Aram

Aram L. Bronston EMT-P
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510/421-9340 cell
8816-32623882 iridium (emergency only)
<http://ems.acgov.org/RDMHS-R2> (Resource & Reference Site)



From: [Bronston, Aram, EMS](#)
Subject: CDC Updates and Guidance
Date: Saturday, February 29, 2020 3:37:42 PM

Good afternoon! (and Happy Weekend!)

This email is to encourage you to check the <https://www.cdc.gov/coronavirus/2019-ncov/index.html> site.

The CDC spoke today about several updated and new guidance documents that will be posted on this site within the next 24 hours.

If you scroll down to the What's New section, it will list the newest guidance documents.

You can also subscribe and you will receive an email notification when new guidance is posted.

One of the new ones coming out in the next 24 hours is specifically for Law Enforcement.

Please also consider forwarding this email to your law enforcement partners, as you see fit.

Best,

Aram

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510/421-9340 cell
8816-32623882 iridium (emergency only)
<http://ems.acgov.org/RDMHS-R2> (Resource & Reference Site)



From: [Phillips, Hava](#)
To: [Allen, Rachel](#); [Dykehouse, Erica](#); [Fullbright, Anita](#); [Hanson, Katie](#); [Kelly, Katherine](#); [Prejean, Randy](#)
Cc: [Pereira, Sofia](#); [Frankovich, Teresa](#); [Stoneman, Donna](#)
Subject: CD Task Division 2-26
Date: Thursday, February 27, 2020 7:42:00 AM
Attachments: [CDC Talking Points 2-26-2020.pdf](#)
[COVID-19 - STATS - updated 02-26-2020.docx](#)
[image003.png](#)

Good Morning.

Last night, the CDC [confirmed a case](#) of COVID-19 in a Solano County resident with no travel and no contact with individuals diagnosed with COVID-19. This looks like the first known instance of community transmission in the US. As a result, I expect we will get quite a few calls today. Don Austria will be coming over from the adult health program to take on the role of answering clinical questions. It will take time to train him, so you will likely all see a few more calls than yesterday. Nevertheless, please continue to leave 2182 calls for Randy and to forward anything on your personal line that does not need to be answered specifically by you to 2182.

Talking points from CDC and stats current as of yesterday are attached.

Task	Assigned to	Details
Checking 2182	Randy	Every 30 minutes, check the voicemail for 268-2182. Respond to general, non-medical, questions. Forward medical Questions to Rachel. Forward calls directly related to our local case to Kathie. Forward calls of a political nature to Hava.
Respond to medical calls	Don Austria – backup is Hava. Text me if you can't find me.	Every 30 minutes, check your voicemail for new messages. Respond to calls of a medical nature regarding coronavirus. If the call is related to one of our cases, forward to Kathie.
Respond to calls regarding local case	Kathie	All calls related to our existing local coronavirus case will be forwarded to you. If you receive any calls not related to our existing case, please forward them to Randy or Rachel as appropriate.
Forward general calls that come to your direct lines	CD Surveillance staff	Any call that comes directly to you, but is not related to the task you are assigned to should be forwarded to the person responsible for that task. You do not need to check 2182 (unless you are Randy).

Respond to emails sent to CDnurse	Hava	Check the CD nurse account daily and respond to all emails within 24 hours. Politically charged emails should be reviewed with DHHS Media prior to sending
CaIRENIE Data Entry	Randy	At the request of other CD staff, enter information into CaIRENIE. Feel free to delegate more basic data entry to an MOA with Donna's go-ahead.
Maintain baseline surveillance functions	Katie	Check CaIRENIE staging regularly, assess newly reported cases, and bring in help when needed. For clinical guidance, ask Rachel if she is available, followed by Hava (text Hava if needed).



Hava Phillips, PHN

supervising public health nurse

Public Health clinic and communicable disease programs

Humboldt County Public Health Branch, 529 I St. Eureka, CA 95501

☎ 707-268-2127 | 📠 707-445-7346

🖱 [Humboldt's Communicable Disease Prevention Webpage](#)

From: [Stephens, Michele](#)
To: [Frankovich, Teresa](#); [Phillips, Hava](#); [Dykehouse, Erica](#); [Weiss, Lara](#); [Blanchard, Megan](#); [Hanson, Katie](#); [Kelly, Katherine](#); [Corrigan, Jeremy](#); [Pereira, Sofia](#)
Subject: Communication to schools
Date: Thursday, February 27, 2020 8:17:11 AM

I'm hearing that Eka City schools sent letters to parents about coronavirus. I have no idea what this letter says. Hopefully it just says keep your kids home if they're sick. I'm going to reach out to Chris Hartley, the superintendent for Humboldt County schools and then the rest of the superintendents just to be a good partner. Is there anything from the CDC for schools that I should refer them to? I'll look for it when I get to work but just in case someone knows of it already...

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

From: [Pereira, Sofia](#)
To: [Frankovich, Teresa](#); [Stephens, Michele](#); [Phillips, Hava](#); [Largusa, Ron](#)
Subject: COVID-19 Healthcare Planning Checklist
Date: Monday, March 2, 2020 3:16:04 PM
Attachments: [COVID-19 Healthcare Planning Checklist.pdf](#)

Just got this document from the Assistant Secretary of Preparedness and Response. This is based off previous planning documents. They released this for a last minute conference call I'm on right now. I will mention in my update at today's DOC meeting but wanted to make sure you had access to the document.

Sofia Pereira
Program Coordinator
Public Health Emergency Preparedness
Humboldt County Dept. of Health and Human Services
529 I St. Eureka, CA 95501
O: 707-268-2133 | C: 707-273-2601

From: [Messinger, Christine](#)
To: [Frankovich, Teresa](#)
Cc: [Stephens, Michele](#); [Muller, Heather](#)
Subject: COVID-19 media inquiry
Date: Friday, February 28, 2020 1:02:36 PM

Good afternoon, Dr. Frankovich. The below inquiry is from the Southern Humboldt-based blog/news site the Redheaded Blackbelt. Do you have availability this afternoon to do this interview? Let me know what works, and I will get it scheduled and come over to call her with you. Thank you.

Christine Messinger
707-441-5547

Sent: Friday, February 28, 2020 12:08 PM
To: dhhsmedia <DHHSMEDIA@co.humboldt.ca.us>
Subject: Covid-19

Greetings. Readers have questions about this illness...

Is it accurate that the fatality rate is 2.3%?

The reproduction rate of the virus is around 2.28...what does that mean in terms of how many people are expected to fall ill?

What is the county doing to contain the spread of the virus? Are there directions beyond hand washing? People do not feel like that is adequate.

Is the health department discouraging group gatherings? Ordering masks to give out? Giving restaurants and other public places information or instructions?

Any other info along these lines will help people know what is happening.

And a second line of inquiry...

People are hearing that the person in Humboldt dx with covid-19 at some point recovered and then fell ill with it a second time. Is that accurate? Is getting up too early a risk people run? Or what is happening if that is accurate?

Im printing this story tomorrow, so 5pm today is my deadline from your perspective.

Thank you
Kelley

From: [Stephens, Michele](#)
To: [Murguia, Dana](#)
Cc: [Weiss, Lara](#); [Frankovich, Teresa](#)
Subject: COVID-19 written communications
Date: Thursday, February 27, 2020 12:11:23 PM

Dana, as part of our planning for COVID-19 response we're looking at the written communication that needs to go out to certain groups if/when we start seeing more community transmission and we're no longer isolating people (think it's like the flu)-businesses, schools, children, pregnant women, convalescent homes etc. We will need Health Educators (HES') to do this with direction from Dr Frankovich. She's going to review the CDC recommendations on flu over the weekend and next week we will likely be assigning your identified staff the task of editing to make it specific to here. Can you identify maybe 5-8 staff to be assigned one communication each in preparation for when we're ready to work on this? Let me know names next week. Good writers, people who can take an assignment with direction and produce good written material for the public. Let me know if you have questions. Thanks!

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

From: [Muller, Heather](#)
To: [Frankovich, Teresa](#)
Cc: [Messinger, Christine](#)
Subject: FW: Breaking News: Federal health workers may have been exposed to the coronavirus without proper precautions and were able to travel freely, a whistle-blower said.
Date: Thursday, February 27, 2020 1:44:53 PM

Dr., if you don't have a subscription to NYT please advise and I'll get you our password and login.

From: The New York Times <nytdirect@nytimes.com>
Sent: Thursday, February 27, 2020 1:34 PM
To: Muller, Heather <HMuller@co.humboldt.ca.us>
Subject: Breaking News: Federal health workers may have been exposed to the coronavirus without proper precautions and were able to travel freely, a whistle-blower said.

[View in browser](#) | nytimes.com



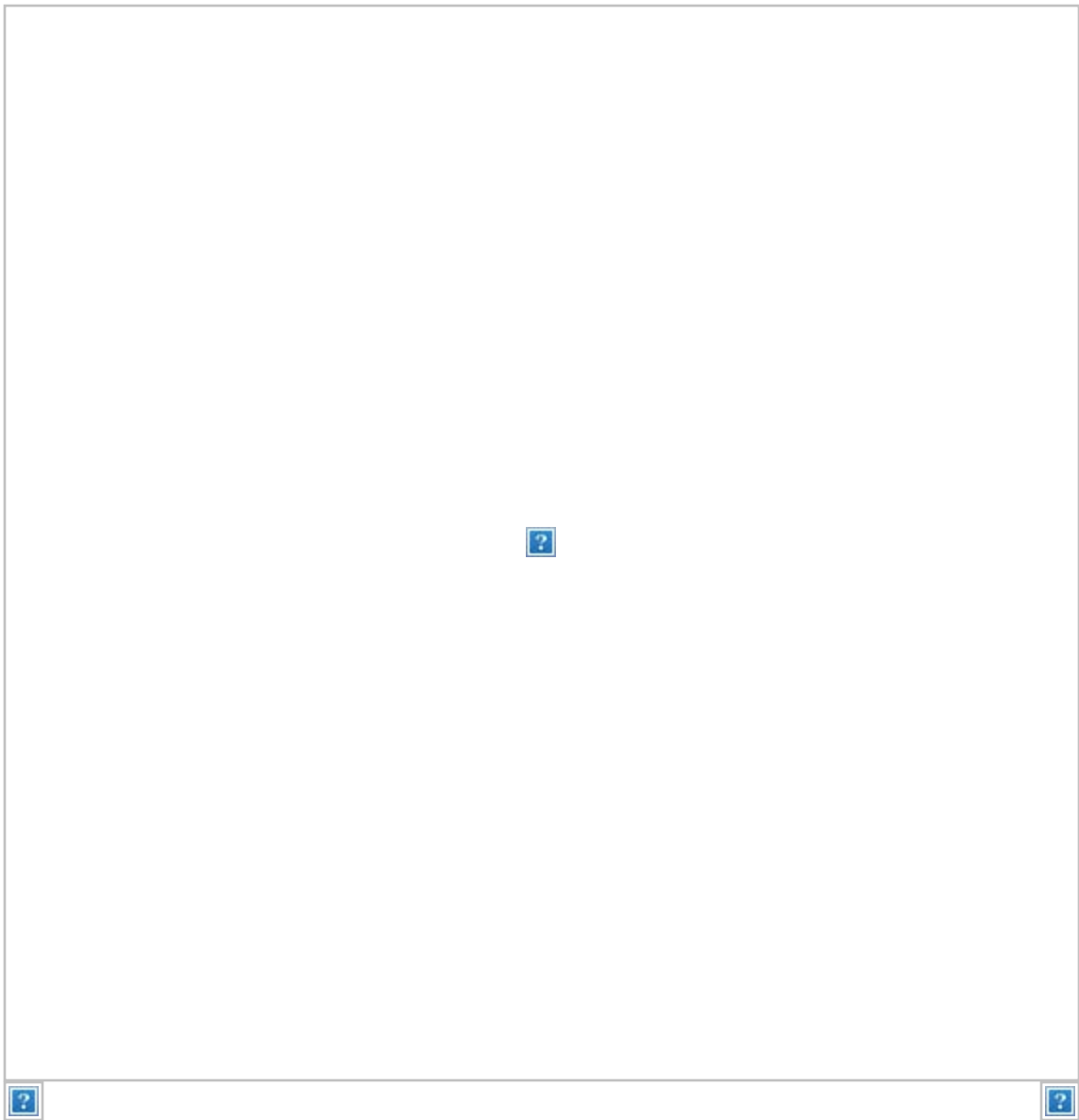
BREAKING NEWS

Federal health workers may have been exposed to the coronavirus without proper precautions and were able to travel freely, a whistle-blower said.

Thursday, February 27, 2020 4:33 PM EST

The whistle-blower, described as a senior leader at the health agency, filed a complaint saying that the team was “improperly deployed” to two military bases in California to assist the processing of Americans who had been evacuated from coronavirus hot zones in China and elsewhere.

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From: [Murguia, Dana](#)
To: [Stephens, Michele](#)
Cc: [Frankovich, Teresa](#); [Weiss, Lara](#)
Subject: FW: COVID-19 HES Deployment
Date: Monday, March 2, 2020 2:26:50 PM
Attachments: [Hub and Spoke.jpg](#)
[image002.png](#)

FYI

In Partnership,

Dana

Dana Murguía, MBA
Sr. Program Manager
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[CLICK Here](#) ► [Healthy Communities Programs & Services](#)
[CLICK Here](#) ► [Women, Infants & Children](#)
[Humboldt County Suicide Prevention Webpage](#)

If you need immediate help, please call:

- Mental Health Crisis Line: 707-445-7715 or 1-888-849-5728
- Suicide Prevention Lifeline: 1-800-273-8255 or
www.suicidepreventionlifeline.org



From: Murguia, Dana
Sent: Monday, March 2, 2020 2:26 PM
To: Koo, Evonne <EKoo@co.humboldt.ca.us>; Montgomery, Megan <MMontgomery@co.humboldt.ca.us>; Smith, Kristen <KSmith2@co.humboldt.ca.us>; 'Alyse Dorman' <dorman.alyse@gmail.com>; Strong, Marian <MStrong@co.humboldt.ca.us>; Chappelle, Nicole <nchappelle@co.humboldt.ca.us>
Cc: Weiss, Michael <MWeiss@co.humboldt.ca.us>; Hogan, Elaine (EHogan@co.humboldt.ca.us) <EHogan@co.humboldt.ca.us>; Nelson, Sarah <SNelson@co.humboldt.ca.us>; Mallick, Mellody <MMallick@co.humboldt.ca.us>
Subject: COVID-19 HES Deployment
Importance: High

Hello, All:

The senior team met with Michele this morning to discuss deployment of the health education specialists who will serve as liaisons for specific sectors in the community (see attached). Public Health will serve as the hub of information; general public as well as specific sectors such as Health Care, Law Enforcement, Homeless, etc.

If you were selected as a health education specialist communication liaison for matters pertaining to COVID – 19 the expectations from the Health Officer and Director are that you will:

1. Serve as a subject matter expert and liaison of communication to the Health Officer, PH Director and community sectors you have agreed to interact with (more on that in a bit)
2. Monitor changes and materials that appear *daily* from the CDC around COVID – 19 (and any other reputable sources as they become available e.g. CDPH)
3. Find and develop materials and customize communications for your community sector and Humboldt & perform outreach to ensure they receive the information

Liaisons, talk to each other about this so that your individual, unique talents (research, writing, project management) can be best leveraged. Working in concert we are a much stronger team.

The materials you create will be available for public health staff who need them, to include Dr. Frankovich or the PH Director, and at times you may be asked to distribute materials to your specific community sector. We will develop appropriate distribution lists or utilize those which already exist.

Steps:

- 1) Please take a look at the attached picture, discuss them with your colleagues (**Evonne, Megan, Kristen, Alyse, Marion, Nicole**) and let me know who will be working on which community sector(s). You have the best insight on which people communicate the most often with each sector and who is most comfortable working with that population. **I will need to know the sector assignments by COB March 4th. Please save it to the folder below and let me know when complete.**
- 2) **Evonne** please take the lead on developing a basic template of information for the general public which should be saved here: <\\all.co.humboldt.ca.us\dhhs-files\HHSShare\HLTHED\COVID - 19 Communication Deployment> by **COB March 4th**.

The basic template, for the general public, can mimic this publication <https://www.cdc.gov/coronavirus/2019-ncov/downloads/2019-ncov-factsheet.pdf> and should list the DHHS PH Branch Humboldt contact information as call to action. If you have ideas for improving the format, those are welcome.

- 3) Develop customized materials for specific sectors. Please have one custom example

ready by **COB March 4** . Sometimes the information just is not available from the CDC (the agency releasing most current information right now). Here is an example of a customized message for the specific business sector: Read more about COVID-19 CDC guidance for businesses (PDF) found here <https://humboldt.gov.org/2018/Humboldt-Health-Alert> You may want to use that document as a template for the custom messaging for community sectors. Michele also mentioned making it pretty, the CDC Corona virus factsheet publication is a good example of that.

Most likely the CDC is going to be the most current with tailoring information to specific groups. For example, I asked Megan Blanchard about information for pregnant women today and thus far the state has not released anything specific.

- 4) Please be thinking of any email distribution lists that you have access to, or connections that you have with your community sector which can be used to relay information about the virus if necessary. Think about the best venue where information can be distributed and which groups should we be working with to relate to convey information. Let me know by which date a complete outreach plan (email distro lists, physical locations, singular points of contact) can be compiled for review by **COB March 4th**.

Additional notes from our call with Michele (please review):

In short we will plagiarize what the CDC does and make it relevant to Humboldt.

We are trying to model information based on what is out there for influenza in order to get ahead of the curve for COVID - 19.

Whoever is assigned to healthcare should **absolutely** consult with Hava Phillips in communicable disease who can share with you how they relay information to clinics, including perinatal and obstetric facilities. Megan Blanchard agreed that it is more appropriate for the information to come from communicable disease than from maternal child and adolescent health. Dana can make the Hava introduction.

We do need to submit all of the FAQ sheets (general and customized) through Mr. T to ensure that they're ADA accessible and if any **major** reformatting occurs the same would be true. However, our thought is that you can create a template to be used over and over again and all that needs to be updated is the content. Those minor content changes don't need Mr. T approval. That way we're just getting the approval the first go around. Michele will discuss this with Heather. Also, the Sr. Team is meeting again Thursday to review the first publications and one goal is to expedite the MRT etc. approval process by meeting together.

Please let me know if you have any questions or concerns.

In Partnership,

Dana

Dana Murguía, MBA

Sr. Program Manager
Public Health, Healthy Communities & Women, Infants & Children (WIC)
Phone: (707) 441-5086
Work Cell Phone: (707) 296-8295
dmurguia@co.humboldt.ca.us

[CLICK Here ▶ Healthy Communities Programs & Services](#)

[CLICK Here ▶ Women, Infants & Children](#)

[Humboldt County Suicide Prevention Webpage](#)

If you need immediate help, please call:

- Mental Health Crisis Line: 707-445-7715 or 1-888-849-5728
- Suicide Prevention Lifeline: 1-800-273-8255 or

www.suicidepreventionlifeline.org



From: [Murguia, Dana](#)
To: [Stephens, Michele](#)
Cc: [Weiss, Lara](#); [Frankovich, Teresa](#)
Subject: FW: COVID-19 written communications
Date: Friday, February 28, 2020 1:55:37 PM

Hello, Michele:

Here are the staff identified to assist with COVID – 19 written communications. The SSVP team (Strong, Smith, Montgomery) will figure out between themselves if one needs to be pulled for SFR work. That could happen just FYI.

- Alyse Dorman
- Evonne Koo
- Megan Montgomery
- Marian Strong
- Kristen Smith
- Nicole Chapelle

Does this look like it will work for you?

Another point of contact where we can do outreach if necessary would be homeless shelters, etc.

Have a great weekend.

In Partnership,

Dana

Dana Murguía, MBA

Sr. Program Manager

Public Health, Healthy Communities & Women, Infants & Children (WIC)

Phone: (707) 441-5086

Work Cell Phone: (707) 296-8295

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- Suicide Prevention Lifeline: 1-800-273-8255 or www.suicidepreventionlifeline.org

From: Hogan, Elaine <EHogan@co.humboldt.ca.us>

Sent: Thursday, February 27, 2020 4:16 PM

To: Murguia, Dana <DMurguia@co.humboldt.ca.us>; Weiss, Michael <MWeiss@co.humboldt.ca.us>

Cc: Nelson, Sarah <SNelson@co.humboldt.ca.us>; Mallick, Mellody <MMallick@co.humboldt.ca.us>

Subject: RE: COVID-19 written communications

Hi,

I have no further recommendations. I think Evonne's workload prohibits her from doing much to assist. Alyse is more available, but I'm not sure about her written communications and materials production capability. Nicole may be another option. I also thought about Megan Montgomery, but I'm not sure about her workload, etc. Sarah and Mellody can provide any further thoughts. Otherwise, feel free to assign it to whichever HES you think would be best.

Elaine Hogan

Program Services Coordinator

Healthy Communities Division

Public Health Branch

Humboldt County, DHHS

[Healthy Communities website](#)

Phone: (707) 441-5574

From: Murguia, Dana <DMurguia@co.humboldt.ca.us>
Sent: Thursday, February 27, 2020 1:24 PM
To: Hogan, Elaine <EHogan@co.humboldt.ca.us>; Weiss, Michael <MWeiss@co.humboldt.ca.us>
Cc: Nelson, Sarah <SNelson@co.humboldt.ca.us>; Mallick, Mellody <MMallick@co.humboldt.ca.us>
Subject: FW: COVID-19 written communications
Importance: High

Hi,

Here are the people I will recommend regarding the email below:

- Alyse Dorman
- Evonne Koo
- Marian Strong
- Kristen Smith
- Who else or do you have different recommendations? I am not familiar with skill level in writing when it comes to other HES.

I told Michele et al that I would let her know the names by tomorrow.

In Partnership,

Dana

Dana Murguía, MBA

Sr. Program Manager

Public Health, Healthy Communities & Women, Infants & Children (WIC)

Phone: (707) 441-5086

Work Cell Phone: (707) 296-8295

dmurguia@co.humboldt.ca.us

[CLICK Here ► Healthy Communities Programs & Services](#)

[CLICK Here ► Women, Infants & Children](#)

[Humboldt County Suicide Prevention Webpage](#)

If you need immediate help, please call:

- Mental Health Crisis Line: 707-445-7715 or 1-888-849-5728
- Suicide Prevention Lifeline: 1-800-273-8255 or www.suicidepreventionlifeline.org

-----Original Message-----

From: Stephens, Michele <mstephens@co.humboldt.ca.us>
Sent: Thursday, February 27, 2020 12:11 PM
To: Murguia, Dana <DMurguia@co.humboldt.ca.us>
Cc: Weiss, Lara <LWeiss@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Subject: COVID-19 written communications

Dana, as part of our planning for COVID-19 response we're looking at the written communication that needs to go out to certain groups if/when we start seeing more community transmission and we're no longer isolating people (think it's like the flu)-businesses, schools, children, pregnant women, convalescent homes etc. We will need Health Educators (HES') to do this with direction from Dr Frankovich. She's going to review the CDC recommendations on flu over the weekend and next week we will likely be assigning your identified staff the task of editing to make it specific to here. Can you identify maybe 5-8 staff to be assigned one communication each in preparation for when we're ready to work on this? Let me know names next week. Good writers, people who can take an assignment with direction and produce good written material for the public. Let me know if you have questions. Thanks!

Michele Stephens, LCSW

Public Health Director

Humboldt County Dept of Health and Human Services

707.268.2121

Sent from my iPhone

From: [Stephens, Michele](#)
To: [Frankovich, Teresa](#); [Weiss, Lara](#); [Phillips, Hava](#); [Corrigan, Jeremy](#); [Largusa, Ron](#); [Blanchard, Megan](#); [Pereira, Sofia](#); [Muller, Heather](#); [Messinger, Christine](#)
Subject: Fwd: Alameda County Public Health Department and Solano County Public Health Confirm Two Cases of COVID-19
Date: Sunday, March 1, 2020 3:56:45 PM
Attachments: [Alameda+and+Solano+Counties+Press+Release+-+3.1.20+New+COVID-19+Cases.pdf](#)
[ATT00001.htm](#)

FYI

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

Begin forwarded message:

From: Alameda County Public Health Department <noreply@everbridge.net>
Date: March 1, 2020 at 2:51:05 PM PST
To: "Stephens, Michele" <mstephens@co.humboldt.ca.us>
Subject: Alameda County Public Health Department and Solano County Public Health Confirm Two Cases of COVID-19
Reply-To: Alameda County Public Health Department <conf-5e5c3c5114e4da6f7ede544-5e5c3c4f7ef9692f57eedbfe@smtpic-ne.prd1.everbridge.net>

This is a message from the Alameda County Public Health Department

Alameda County Public Health Department and Solano Public Health are reporting that two health care workers are presumptive positive for the Coronavirus Disease 2019 (COVID-19); these cases are pending confirmatory testing from the Centers for Disease Control and Prevention (CDC).

Please read the attached Press Release for more information.

Alameda County Public Health Department

Neetu Balram, Public Information Manager
510-267-8001
Email: Neetu.Balram2@acgov.org

Solano Public Health

Jayleen Richards, Public Health Administrator
707-975-3027 (cell)
Email: JMRichards@solanocounty.com

Thank you for your attention,
Alameda County Public Health Department
1000 Broadway Suite 500
Oakland, CA 94607



From: [Hanson, Jake@CDPH](mailto:Hanson_Jake@CDPH)
To: [CDPH CCLHO DL](#); [CDPH CHEAC DL](#)
Subject: Fwd: CAHAN All Facilities Notification – AFL 20-15: Infection Control Recommendations for Facilities with Suspect Coronavirus 2019 (COVID-19) Patients
Date: Friday, February 28, 2020 6:37:20 PM

From: California Health Alert Network - CDPH L&C <noreply@everbridge.net>
Sent: Friday, February 28, 2020 5:21:41 PM
To: Hanson, Jake@CDPH <Jake.Hanson@cdph.ca.gov>
Subject: CAHAN All Facilities Notification – AFL 20-15: Infection Control Recommendations for Facilities with Suspect Coronavirus 2019 (COVID-19) Patients

****[EXTERNAL MESSAGE]** FROM: noreply@everbridge.net**

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.



This All Facilities Letter notifies healthcare facilities of the California Department of Public Health's infection control recommendations for outpatient healthcare facilities with suspect COVID-19 patients.

The full guidance can be found at the link below:

<https://www.cdph.ca.gov/Programs/CHCQ/LCP/CDPH%20Document%20Library/AFL-20-15.pdf>

From: [Hanson, Jake@CDPH](mailto:Hanson_Jake@CDPH)
To: [CDPH CCLHO DL](#); [CDPH CHEAC DL](#)
Subject: Fwd: CAHAN Disease Notification – CDPH News Release: COVID-19 Testing Kits Arrive at State Public Health Laboratories
Date: Friday, February 28, 2020 6:37:50 PM
Attachments: [PH20-007COVID-19TestKitArriveatStatePublicHealthLabs.pdf](#)

From: California Health Alert Network <noreply@everbridge.net>
Sent: Friday, February 28, 2020 5:23:50 PM
To: Hanson, Jake@CDPH <Jake.Hanson@cdph.ca.gov>
Subject: CAHAN Disease Notification – CDPH News Release: COVID-19 Testing Kits Arrive at State Public Health Laboratories

****[EXTERNAL MESSAGE]** FROM: noreply@everbridge.net**

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.



The California Department of Public Health announced today that new CDC test kits used to detect Coronavirus Disease 2019 (COVID-19) now available in California can be used to do diagnostic testing in the community. California will immediately receive an additional shipment of kits to test up to 1,200 people.

Please find the entire news release attached.

From: [Hanson, Jake@CDPH](mailto:Hanson_Jake@CDPH)
To: [CDPH CCLHO DL](#); [CDPH CHEAC DL](#)
Subject: Fwd: CAHAN HCP Conference Call Notification – COVID-19 Update Conference Call TODAY, 2/26/20 5:30 PM – 6:00 PM (PST)
Date: Wednesday, February 26, 2020 5:09:24 PM

FYI

From: California Health Alert Network <noreply@everbridge.net>
Sent: Wednesday, February 26, 2020 3:43 PM
To: Hanson, Jake@CDPH
Subject: CAHAN HCP Conference Call Notification – COVID-19 Update Conference Call TODAY, 2/26/20 5:30 PM – 6:00 PM (PST)

****[EXTERNAL MESSAGE]** FROM: noreply@everbridge.net**

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.



The California Department of Public Health, has scheduled a COVID-19 update conference call for California healthcare facilities **today, Wednesday, February 26, 2020 at 5:30 PM (PST)**. Please see below conference call information below.

Participation Access Information:

Toll-Free: 844-767-5679

Access Code: 2447851

Conference Name: COVID-19 Update Health Care Facilities

From: [Derby, Ryan](#)
Subject: Fwd: CDC/CDPH List of Guidance Documents Coming out
Date: Monday, March 2, 2020 8:45:39 PM
Attachments: [CDCCDPHGuidanceTable 3.1.20-CalOES.docx](#)

Good evening,

Please see the attached COVID-19 guidance document from CDC and CDPH.

Respectfully,
-Derby
Get [Outlook for iOS](#)

From: Polk, Shauna@CalOES <Shauna.Polk@CalOES.ca.gov>
Sent: Monday, March 2, 2020 3:45:07 PM
To: CalOES Coastal Region Team <Dist.CoastalRegion@CalOES.ca.gov>
Subject: CDC/CDPH List of Guidance Documents Coming out

Good Afternoon OA Partners-
Please see the attached list of guidance from CDPH. This is an External copy that can be shared with whom you deem appropriate.



Shauna Polk
Emergency Services Coordinator
Coastal Region / Mutual Aid Region II
Mobile: 650.400.4147
E-Mail: shauna.polk@caloes.ca.gov
Web: www.caloes.ca.gov

24 HOUR EMERGENCY CONTACT: 916-845-8911

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From: [Corrigan, Jeremy](#)
To: [Frankovich, Teresa](#); [Phillips, Hava](#); [Largusa, Ron](#)
Subject: Fwd: CDC Text Illness Monitoring (T.I.M) System Update
Date: Friday, February 28, 2020 4:28:01 PM
Attachments: [T.I.M. FAQ forPH_02.27.2020.pdf](#)
[ATT00001.htm](#)

Sent from my iPhone

Begin forwarded message:

From: "State and Local Readiness (CDC)" <preparedness@cdc.gov>
Date: February 28, 2020 at 11:53:01 AM PST
To: "State and Local Readiness (CDC)" <preparedness@cdc.gov>
Subject: CDC Text Illness Monitoring (T.I.M) System Update

Dear Colleagues,

The Text Illness Monitoring (T.I.M.) system has recently been modified to allow county-level campaigns to be added under state campaigns. This allows for local use of T.I.M. for COVID-19 symptom monitoring.

If a state would like to add county-level users in T.I.M., they should provide the names of the counties that should be activated. Once the T.I.M. support team activates these counties, states may then add county-level users as appropriate.

Local jurisdictions will be assigned at the county level and will have access to the data for that county only, and states will have access to all data within the state.

Local jurisdictions should coordinate with their state for access. States may send the list of counties they wish to activate in T.I.M. to eocevent340@cdc.gov.

Thank you,

State Coordination Task Force

Sent by BCC to PHEP Directors, SHOS, State Epis, Non-governmental Partners, STLts, and BCHC

From: [Peters, Philip@CDPH](mailto:Peters.Philip@CDPH)
To: [Frankovich, Teresa](mailto:Frankovich.Teresa)
Cc: [Harriman, Kathleen@CDPH](mailto:Harriman.Kathleen@CDPH); [Coronavirus Clinical](#); [ReturningTravelerMonitoring](#)
Subject: Fwd: Clarification
Date: Friday, February 28, 2020 11:39:41 AM
Attachments: [image001.png](#)

Hi Terry,
See responses below from return traveler team
Thanks everyone,
Phil

Philip Peters, MD
Office of AIDS Medical Officer
California Department of Public Health
Phone: (916) 440-7683
Email: Philip.Peters@cdph.ca.gov
Pronouns: he/him/his

From: ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>
Sent: Friday, February 28, 2020 11:35 AM
To: Peters, Philip@CDPH
Subject: FW: Clarification

Hi Phil,
Please see RTM responses below.

Charsey

From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>
Sent: Friday, February 28, 2020 9:44 AM
To: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Cc: Fritz, Curtis@CDPH <Curtis.Fritz@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>; Jacobson, Kathleen@CDPH <Kathleen.Jacobson@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>
Subject: RE: Clarification

Hey Terry,
I'm also cc'ing our Return Traveler team.
Curtis and others – do you want to take a shot at Terry's questions regarding monitoring travelers, which countries, and HCW who are travelers?
Thanks,
Phil

From: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>
Sent: Friday, February 28, 2020 8:20 AM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>
Subject: Re: Clarification

Sorry Terry - there is a lot going on here (watch news later today) and I'll be on calls until at least 11:00. I'll try to call when I get a chance.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 8:07:46 AM
To: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>; Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>
Subject: Clarification

****[EXTERNAL MESSAGE]** FROM:** tfrankovich@co.humboldt.ca.us

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.

Morning. Sorry to persist but hoping I can get some clarification on recommended procedure this morning before I get some information out to our healthcare partners and the public. If this guidance is available on-line somewhere, please let me know. A few questions:

- 1) Are we still being notified about and expected to monitor travelers returning from China? Other high risk countries? [Yes, at this time CDC is still notifying CDPH of returning travelers from China via Epi-X and we are still pushing these list to LHDs for contact. At this time, CDC is not requiring we monitor travelers from other high risk countries and are not notifying us of these passengers.](#)
- 2) If not, should we instruct them through public communication to self- monitor for symptoms while continuing to work/attend school etc unless symptoms develop? [At this time the CDC is not requiring monitoring or evaluation of travelers from high risk countries outside of China. However, we think it is reasonable to recommend these travelers self-monitor for 14 days and practice social distancing.](#)
- 3) If they have mild symptoms (congestion/sore throat) within 14 days that do not require medical attention (or meet testing requirements), should they simply stay home rather than seek medical care/dx? [If a traveler returning from a country with significant community spread \(at this time- Iran, China, Italy, Japan, and South Korea\) develops symptoms within 14 days of return they should contact their LHD and seek medical evaluation.](#)
- 4) Can HCW who are returning travelers follow the same guidance? If they have mild symptoms and do not seek medical care, can they return to work as soon as symptoms abate or should they wait some period of time post resolution? I realize the healthcare system itself may exceed whatever guidance we provide. [At present, asymptomatic HCWs who are returning travelers from China are subject to the same 14-day quarantine and/or](#)

monitoring. However, HCWs who have fever or respiratory symptoms and close contact with a confirmed COVID-19 patient would be considered a PUI and subject to possible testing.

I would like to be consistent with CDPH on messaging if possible. Thank so much. I appreciate how busy you all are. If I had been in this job more than a few weeks, I would likely have a few other contacts and would not have to pick on you! Terry

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: [Peters, Philip@CDPH](mailto:Peters.Philip@CDPH)
To: [ReturningTravelerMonitoring](#)
Cc: [Harriman, Kathleen@CDPH](mailto:Harriman.Kathleen@CDPH); [Frankovich, Teresa](mailto:Frankovich.Teresa)
Subject: Fwd: Clarification
Date: Friday, February 28, 2020 1:18:43 PM
Attachments: [image001.png](#)

Returning traveler team,
Could you help Terry with this follow-up question - children returning from level 2 and 3 countries, should they stay out of school for 14 days?
Thanks again,
Phil

Philip Peters, MD
Office of AIDS Medical Officer
California Department of Public Health
Phone: (916) 440-7683
Email: Philip.Peters@cdph.ca.gov
Pronouns: he/him/his

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 1:12 PM
To: Peters, Philip@CDPH
Subject: RE: Clarification

****[EXTERNAL MESSAGE]** FROM: tfrankovich@co.humboldt.ca.us**

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.

Thanks Phil. Just to be sure here (because I am sending a letter out to parents today about other aspects and would include this guidance...CDPH is recommending kids returning from these areas do not attend school and their parents should not be going to work for 14 days?)

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>
Sent: Friday, February 28, 2020 12:45 PM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; [ReturningTravelerMonitoring](#)

<ReturningTravelerMonitoring@cdph.ca.gov>

Subject: RE: Clarification

Yes, what is feasible from a resource standpoint could change very quickly if there is increased transmission – definitely hard to message. I agree with you on the very mild symptoms that are not clearly lower respiratory - definitely room for clinical judgment – did nasal congestion resolve with Benadryl? Are symptoms worsening? Was their child just diagnosed with flu? etc.

Challenging to message all of this given the day-to-day changes.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Sent: Friday, February 28, 2020 12:35 PM

To: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>

Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>

Subject: RE: Clarification

Thanks Phil I appreciate the clarification. LPH has been obtaining specimens from our single confirmed and indeterminate cases in order to clear them as well as a couple of other instances with exposures who did not require medical eval. This requires us going out to the home, finding a way to discretely access the patient's home while wearing full PPE which has required a fair bit of creativity and middle of the night specimen collection.

This was all do-able when we were dealing with China specifically but with a fair number of people returning here from countries with sustained circulation, this is going to become impractical quickly - particularly if we are testing for mild symptoms post travel such as nasal congestion or sore throat without cough or fever ie symptoms that would not normally prompt someone to make a medical apt. I understand it will help with surveillance however.

That all being said, if that is the direction we are given, that is what I will put out in my release today. Thanks so much for your time on a busy day. Terry

Teresa L. Frankovich, MD, MPH

Health Officer

529 I Street, Eureka, CA 95501

(707) 268-2181



From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>

Sent: Friday, February 28, 2020 12:22 PM

To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; ReturningTravelerMonitoring

<ReturningTravelerMonitoring@cdph.ca.gov>

Subject: RE: Clarification

Thanks Teresa,

Charsey do you want to take a crack at those questions?

Clinical team what are your thoughts on home care (telemedicine / home HD testing) vs. evaluation in ED for mild symptoms?

I'll give you my thoughts but others feel free to jump in.

First, regarding social distancing here is what CDC is saying: **Social distancing** means remaining out of congregate settings, avoiding local public transportation (e.g., bus, subway, taxi, ride share), and maintaining distance (approximately 6 feet or 2 meters) from others. If social distancing is recommended, presence in congregate settings or use of local public transportation should only occur with approval of local or state health authorities.

Second, regarding testing there is some flexibility in who gets tested and the PUI criteria has changed over time. I think we still definitely want to diagnose people even if mild at this early phase – probably less so if there was a lot of community transmission. As you know, some counties have been using telemedicine and health department visits to people's houses which makes a lot of sense but you do need those resources. I think it makes a lot of sense for the traveler to call the HD and then the health department can help advise if testing could be provided at home or if they really need to be evaluated at an ED – maybe they need oseltamivir because it is flu? Maybe they are more ill than they are letting on?

Third, the PUI criteria are more permissive for HCWs given the importance in making those diagnoses. "For healthcare personnel, testing may be considered if there has been exposure to a person with suspected COVID-19 without laboratory confirmation. Because of their often extensive and close contact with vulnerable patients in healthcare settings, even mild signs and symptoms (e.g., sore throat) of COVID-19 should be evaluated among potentially exposed healthcare personnel". Here are the new PUI recs: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/clinical-criteria.html>

Thanks,
Phil

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Sent: Friday, February 28, 2020 11:54 AM

To: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>

Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; ReturningTravelerMonitoring

<ReturningTravelerMonitoring@cdph.ca.gov>

Subject: RE: Clarification

Importance: High

Thanks for responding, I know you are all crazy busy. My responses in red below.

2) If not, should we instruct them through public communication to self- monitor for

symptoms while continuing to work/attend school etc unless symptoms develop? At this time the CDC is not requiring monitoring or evaluation of travelers from high risk countries outside of China. However, we think it is reasonable to recommend these travelers self-monitor for 14 days and practice social distancing.

Can you tell me which elements of social distancing you are advising?

- 3) If they have mild symptoms (congestion/sore throat) within 14 days that do not require medical attention (or meet testing requirements), should they simply stay home rather than seek medical care/dx? If a traveler returning from a country with significant community spread (at this time- Iran, China, Italy, Japan, and South Korea) develops symptoms within 14 days of return they should contact their LHD and seek medical evaluation.

Since they will not be tested for COVID if they do not meet criteria for testing, shouldn't we just advise them to stay home rather than bringing them into the healthcare setting (assuming they would not otherwise seek out medical care for their level of symptoms?)

- 4) Can HCW who are returning travelers follow the same guidance? If they have mild symptoms and do not seek medical care, can they return to work as soon as symptoms abate or should they wait some period of time post resolution? I realize the healthcare system itself may exceed whatever guidance we provide. At present, asymptomatic HCWs who are returning travelers from China are subject to the same 14-day quarantine and/or monitoring. However, HCWs who have fever or respiratory symptoms and close contact with a confirmed COVID-19 patient would be considered a PUI and subject to possible testing.

What about travelers returning from the other countries? Again, it would seem that home care for mild symptoms with some return to work time frame post resolution of symptoms, would keep us from bringing them into the healthcare setting when they will not qualify for testing.

In general, it seems counterintuitive at this point to bring travelers with mild symptoms that will not qualify for testing, into the healthcare setting. Our largest hospital has one ED negative air flow room and I am not sure the other three hospitals can offer even that. The outpatient clinics in general are not going to be able to don full PPE to see returning travelers without significant disruption and will undoubtedly send these folks to the ED's. Thoughts?

Teresa L. Frankovich, MD, MPH

Health Officer

529 I Street, Eureka, CA 95501

(707) 268-2181



From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>

Sent: Friday, February 28, 2020 11:40 AM

To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; ReturningTravelerMonitoring

<ReturningTravelerMonitoring@cdph.ca.gov>

Subject: Fwd: Clarification

Hi Terry,
See responses below from return traveler team
Thanks everyone,
Phil

Philip Peters, MD
Office of AIDS Medical Officer
California Department of Public Health
Phone: (916) 440-7683
Email: Philip.Peters@cdph.ca.gov
Pronouns: he/him/his

From: ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>
Sent: Friday, February 28, 2020 11:35 AM
To: Peters, Philip@CDPH
Subject: FW: Clarification

Hi Phil,
Please see RTM responses below.

Charsey

From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>
Sent: Friday, February 28, 2020 9:44 AM
To: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Cc: Fritz, Curtis@CDPH <Curtis.Fritz@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>; Jacobson, Kathleen@CDPH <Kathleen.Jacobson@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>
Subject: RE: Clarification

Hey Terry,
I'm also cc'ing our Return Traveler team.
Curtis and others – do you want to take a shot at Terry's questions regarding monitoring travelers, which countries, and HCW who are travelers?
Thanks,
Phil

From: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>
Sent: Friday, February 28, 2020 8:20 AM

To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>

Subject: Re: Clarification

Sorry Terry - there is a lot going on here (watch news later today) and I'll be on calls until at least 11:00. I'll try to call when I get a chance.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Sent: Friday, February 28, 2020 8:07:46 AM

To: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>; Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>

Subject: Clarification

****[EXTERNAL MESSAGE]** FROM:** tfrankovich@co.humboldt.ca.us

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.

Morning. Sorry to persist but hoping I can get some clarification on recommended procedure this morning before I get some information out to our healthcare partners and the public. If this guidance is available on-line somewhere, please let me know. A few questions:

- 1) Are we still being notified about and expected to monitor travelers returning from China? Other high risk countries? [Yes, at this time CDC is still notifying CDPH of returning travelers from China via Epi-X and we are still pushing these list to LHDs for contact. At this time, CDC is not requiring we monitor travelers from other high risk countries and are not notifying us of these passengers.](#)
- 2) If not, should we instruct them through public communication to self- monitor for symptoms while continuing to work/attend school etc unless symptoms develop? [At this time the CDC is not requiring monitoring or evaluation of travelers from high risk countries outside of China. However, we think it is reasonable to recommend these travelers self-monitor for 14 days and practice social distancing.](#)
- 3) If they have mild symptoms (congestion/sore throat) within 14 days that do not require medical attention (or meet testing requirements), should they simply stay home rather than seek medical care/dx? [If a traveler returning from a country with significant community spread \(at this time- Iran, China, Italy, Japan, and South Korea\) develops symptoms within 14 days of return they should contact their LHD and seek medical evaluation.](#)
- 4) Can HCW who are returning travelers follow the same guidance? If they have mild symptoms and do not seek medical care, can they return to work as soon as symptoms abate or should they wait some period of time post resolution? I realize the healthcare system itself may exceed whatever guidance we provide. [At present, asymptomatic HCWs who are returning travelers from China are subject to the same 14-day quarantine and/or monitoring. However, HCWs who have fever or respiratory symptoms and close contact with a confirmed COVID-19 patient would be considered a PUI and subject to possible testing.](#)

I would like to be consistent with CDPH on messaging if possible. Thank so much. I appreciate how busy you all are. If I had been in this job more than a few weeks, I would likely have a few other contacts and would not have to pick on you! Terry

Teresa L. Frankovich, MD, MPH

Health Officer

529 I Street, Eureka, CA 95501

(707) 268-2181



From: [Pereira, Sofia](#)
To: [Frankovich, Teresa](#); [Blanchard, Megan](#)
Subject: Fwd: COVID-19 call logs
Date: Monday, March 2, 2020 4:41:08 PM
Attachments: [ATT00001.htm](#)
[COV2019_Call_Log.xlsx](#)
[ATT00002.htm](#)

Sent from my iPhone

Begin forwarded message:

From: "Howard, Tim" <THoward@co.humboldt.ca.us>
Date: March 2, 2020 at 4:00:39 PM PST
To: "Pereira, Sofia" <spereira2@co.humboldt.ca.us>
Subject: COVID-19 call logs

Timothy Howard
Sr. Medical Office Assistant
DHHS-Public Health
Emergency Preparedness
(707) 268-2163
(707) 476-4953 (fax)
<http://www.humboldt.gov/562/Emergency-Preparedness-Response>

From: [Stephens, Michele](#)
To: [Frankovich, Teresa](#)
Cc: [Weiss, Lara](#); [Beck, Connie](#)
Subject: Fwd: CSAC-CHEAC COVID-19 Letter
Date: Friday, February 28, 2020 6:41:34 PM
Attachments: [County Coronavirus Letter 2-28-20 FINAL.pdf](#)
[ATT00001.htm](#)

FYI

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

Begin forwarded message:

From: Jack Anderson <janderson@cheac.org>
Date: February 28, 2020 at 4:46:20 PM PST
To: Jack Anderson <janderson@cheac.org>
Subject: CSAC-CHEAC COVID-19 Letter

CHEAC Members,

FYI – Please see attached for a joint CSAC-CHEAC letter to Governor Gavin Newsom regarding the COVID-19 collaboration and response activities.

Should you have any questions, please do not hesitate to let us know. Thank you.

Jack Anderson
Policy Analyst
County Health Executives Association of California (CHEAC)
1127 11th Street, Suite 806, Sacramento, CA 95814
Office: (916) 327-7540
www.cheac.org

From: [Harriman, Kathleen@CDPH](mailto:Harriman.Kathleen@CDPH)
To: [Frankovich, Teresa](mailto:Frankovich.Teresa)
Subject: Fwd: Homelessness and COVID-19
Date: Monday, March 2, 2020 11:40:57 AM

Great minds!

From: Fry, Alicia (CDC/DDID/NCIRD/ID) <agf1@cdc.gov>
Sent: Monday, March 2, 2020 11:15:18 AM
To: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Mosites, Emily (CDC/DDID/OD) <lwx7@cdc.gov>; Duchin, Jeff (CDC kingcounty.gov) <jeff.duchin@kingcounty.gov>
Cc: Stoltey, Juliet@San Francisco County <juliet.stoltey@sfdph.org>; Weiss, Don (CDC health.nyc.gov) <dweiss@health.nyc.gov>; Balter, Sharon@Los Angeles County <SBalter@ph.lacounty.gov>; Pan, Erica (Alameda) <Erica.Pan@acgov.org>; Zahn, Matt@Orange County <mzahn@ochca.com>; McDonald, Eric (San Diego County) <eric.mcdonald@sdcounty.ca.gov>
Subject: RE: Homelessness and COVID-19

****[EXTERNAL MESSAGE]** FROM: agf1@cdc.gov**

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.

Hi, I am adding Emily Mosites who is working on this for CDC.

Alicia

From: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>
Sent: Monday, March 2, 2020 1:56 PM
To: Duchin, Jeff (CDC kingcounty.gov) <jeff.duchin@kingcounty.gov>
Cc: Stoltey, Juliet@San Francisco County <juliet.stoltey@sfdph.org>; Weiss, Don (CDC health.nyc.gov) <dweiss@health.nyc.gov>; Balter, Sharon (CDC ph.lacounty.gov) <sbalter@ph.lacounty.gov>; Pan, Erica (Alameda) <Erica.Pan@acgov.org>; Zahn, Matt@Orange County <mzahn@ochca.com>; McDonald, Eric (CDC sdcounty.ca.gov) <Eric.Mcdonald@sdcounty.ca.gov>; Fry, Alicia (CDC/DDID/NCIRD/ID) <agf1@cdc.gov>
Subject: Homelessness and COVID-19

Hi all,

I'm putting those from some of the cities with significant homeless populations on the same email as I suspect you are all working on plans for cases of COVID-19 such populations and it might be helpful to share ideas. I don't know if CDC is working in this issue but am copying Alicia Fry of CDC who may know. Perhaps a CSTE working group would be also be helpful. Thanks, Kathy

From: [Fanelli, Susan@CDPH](mailto:Fanelli.Susan@CDPH)
To: [CDPH CHEAC DL](#); [CDPH CCLHO DL](#)
Subject: Fwd: News Release: CDC Confirms Possible First Instance of COVID-19 Community Transmission in California
Date: Wednesday, February 26, 2020 5:28:25 PM
Attachments: [image002.png](#)
[PH20-006 CDC Confirms Possible First Instance of COVID-19 Community Transmission in California.pdf](#)

From: Egel, Corey@CDPH <Corey.Egel@cdph.ca.gov>
Sent: Wednesday, February 26, 2020 5:26 PM
To: Fanelli, Susan@CDPH
Subject: News Release: CDC Confirms Possible First Instance of COVID-19 Community Transmission in California



News Release

CALIFORNIA DEPARTMENT OF PUBLIC HEALTH

FOR IMMEDIATE RELEASE

February 26, 2020
PH20-006

CONTACT: Corey Egel | 916.440.7259 | CDPHpress@cdph.ca.gov

CDC Confirms Possible First Instance of COVID-19 Community Transmission in California

SACRAMENTO – The U.S. Centers for Disease Control and Prevention today confirmed a possible first case of person-to-person transmission of COVID-19 in California in the general public. The individual is a resident of Solano County and is receiving medical care in Sacramento County. The individual had no known exposure to the virus through travel or close contact with a known infected individual.

California has a strong health care system and public health infrastructure. California has prepared for the potential spread of diseases, such as H1N1, in the past and is prepared and actively responding to the potential community spread of COVID-19. Contact tracing in this case has already begun.

The health risk from novel coronavirus to the general public remains low at this time. While COVID-19 has a high transmission rate, it has a low mortality rate. From the international data we have, of those who have tested positive for COVID-19, approximately 80 percent do not exhibit symptoms that would require hospitalization. There have been no confirmed deaths related to COVID-19 in the United States to date. California is carefully assessing the situation as it evolves.

“Keeping Californians safe and healthy is our number one priority,” said Dr. Sonia Angell, Director of the California Department of Public Health and State Public Health Officer. “This has been an evolving situation, which California has been monitoring and responding to since COVID-19 cases first emerged in China last year. This is a new virus, and while we are still learning about it, there is a lot we already know. We have been anticipating the potential for such a case in the U.S., and given our close familial, social and business relationships with China, it is not unexpected that the first case in the U.S. would be in California. That’s why California has been working closely with federal and local partners, including health care providers and hospitals, since the outbreak was first reported in China -- and we are already responding.”

As in any public health emergency, the Department of Public Health's Emergency Operations Center has been actively coordinating response efforts across the state and preparing for possible community transmission. California continues to prepare and respond in coordination with federal and local partners.

This would be the first known instance of person-to-person transmission in the general public in the United States. Previously known instances of person-to-person transmission in the United States include one instance in Chicago, Illinois, and one in San Benito County, California. Both cases were after close, prolonged interaction with a family member who returned from Wuhan, China and had tested positive for COVID-19, the disease caused by novel coronavirus. As of today, including this case, California has had 7 travel-related cases, one close contact case, and now one community transmission.

As with any virus, especially during the flu season, the Health Department reminds you there are a number of steps you can take to protect your health and those around you:

- Washing hands with soap and water.
- Avoiding touching eyes, nose or mouth with unwashed hands.
- Avoiding close contact with people who are sick are all ways to reduce the risk of infection with a number of different viruses.
- Staying away from work, school or other people if you become sick with respiratory symptoms like fever and cough.

The California Department of Public Health will not be providing additional information about this patient due to patient confidentiality. For more information about novel coronavirus, please visit the [CDPH website](https://www.cdph.ca.gov).

www.cdph.ca.gov

From: Hanson_Jake@CDPH
To: CDPH.CCLHO_DL
Subject: Fwd: News Release: Santa Clara County Announces Positive Test for COVID-19
Date: Friday, February 28, 2020 6:37:59 PM
Attachments: [image005.png](#)
[image003.emz](#)
[PH20-008_Santa_Clara_County_Announces_Positive_Test_for_COVID-19.pdf](#)

From: CDPHPress (OPA) <CDPHPressOPA@cdph.ca.gov>
Sent: Friday, February 28, 2020 4:44:22 PM
To: CDPHOPA@LISTSERV.CDPH.CA.GOV <CDPHOPA@LISTSERV.CDPH.CA.GOV>
Subject: News Release: Santa Clara County Announces Positive Test for COVID-19



News Release

CALIFORNIA DEPARTMENT OF PUBLIC HEALTH

FOR IMMEDIATE RELEASE

February 28, 2020

PH20-008

CONTACT: Corey Egel | 916.440.7259 | CDPHpress@cdph.ca.gov

Santa Clara County Announces Positive Test for COVID-19

State and Local Public Health Officials are already on the ground tracing contacts and providing testing for this case

Also today, additional COVID-19 testing kits arrived at state public health laboratories as the CDC committed to send even more to state

Federal government announces Fairview Developmental Center no longer under immediate consideration as an isolation site

SACRAMENTO – Today, local health officials in [Santa Clara County](#) announced an individual tested positive for COVID-19.

The individual had no known exposure to the virus through travel or close contact with a known infected individual, making it the second possible instance of COVID-19 community transmission in California. Earlier today the California Department of Public Health [announced that CDC test kits](#) used to detect COVID-19 had arrived in California.

The CDC committed to the state today to send more kits to California -- enough to conduct more than 1,000 tests.

“This is a fluid situation but we have plans and protocols in place for public health events like this to protect the health and safety of Californians and the state’s visitors. We are actively working with the CDC, with local

governments, health facilities, and health care providers across the state to respond as new cases are identified,” said Dr. Sonia Angell, Director of the California Department of Public Health and State Health Officer.

As in any public health emergency, the California Department of Public Health's Medical and Health Coordination Center has been actively coordinating response efforts across the state and preparing for possible community transmission. California continues to prepare and respond in coordination with federal and local partners.

This could be the second known instance of person-to-person transmission in the general public in the United States. Yesterday, the [California Department of Public Health](#) announced a possible first case of person-to-person transmission of COVID-19 in California in the general public

Previously known instances of person-to-person transmission in the United States include one instance in Chicago, Illinois, and one in San Benito County, California. Both cases were after close, prolonged interaction with a family member who returned from Wuhan, China and had tested positive for COVID-19, the disease caused by novel coronavirus. As of today, including this case, California has had seven travel-related cases, one close contact case, and now two possible community transmissions.

As with any virus, especially during the flu season, the Public Health Department reminds you there are a number of steps you can take to protect your health and those around you:

- Washing hands with soap and water.
- Avoiding touching eyes, nose or mouth with unwashed hands.
- Avoiding close contact with people who are sick are all ways to reduce the risk of infection with a number of different viruses.
- Staying away from work, school or other people if you become sick with respiratory symptoms like fever and cough.

The California Department of Public Health will not be providing additional information about this patient due to patient confidentiality.

Fairview Developmental Center

Also, today, the federal government informed the state that it has determined it does not need to use the Fairview Development Center site for the isolation of passengers from the Diamond Princess Cruise ship given the imminent end of the isolation for those passengers and the small number of persons who ended up testing positive for COVID-19.

The initial estimates the CDC had provided were that as many as 50% of the passengers would test positive within the isolation period but the actual results have been substantially lower, changing current needs for isolation. The temporary restraining order prevented Fairview from being available at a time when it was critically needed.

Having people who are not sick occupying available hospital beds placed a burden on the health care system and limits critical access for patients in a time of great need.

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<https://listserv.cdph.ca.gov/cgi-bin/wa.exe?SUBED1=CDPHOPA&A=1>

From: [Stephens, Michele](#)
To: [Frankovich, Teresa](#); [Beck, Connie](#); [Weiss, Lara](#); [Corrigan, Jeremy](#)
Subject: Fwd: URGENT REQUEST - Opportunity from CDC Foundation for Funding for Public Health Response to COVID-19
Date: Friday, February 28, 2020 7:14:25 PM

FYI- sounds like there's an investor interested in funding PH response to COVID-19, right now focused on Bay Area counties, but could be statewide. See below. If you have any other ideas let me know, there may be a call I'll be on tomorrow.

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

Begin forwarded message:

From: "Stephens, Michele" <mstephens@co.humboldt.ca.us>
Date: February 28, 2020 at 7:11:58 PM PST
To: "Raymundo, Trudy" <Trudy.Raymundo@dph.sbcounty.gov>
Cc: "Souleles, David" <DSouleles@ochca.com>, Michelle Gibbons <mgibbons@cheac.org>, CHEACExecutiveCommittee <CHEACExecutiveCommittee@cheac.org>
Subject: Re: URGENT REQUEST - Opportunity from CDC Foundation for Funding for Public Health Response to COVID-19

I can be available for a call any time before 4pm tomorrow. Expanding testing capabilities for labs is a need as well as ensuring they can get PPE ordered and delivered quickly. We're all hearing there's a shortage and vendors are limiting orders, our lab can order currently, but that isn't expected to be the case as this progresses. There's also resource requests from hospitals and other counties for PPE circulating. Also, resources of laboratorians may be needed at some point. Ours are working around the clock and taking on call shifts. My lab manager hasn't had a day off in 3 weeks. We're one of 14 Reference labs in CA in the CDC's Laboratory Response Network, awaiting COVID-19 testing capabilities. These labs could arguably need the extra support to sustain an ongoing response to COVID-19.

I would also add that the healthcare system, especially rural areas with few hospitals will be significantly burdened and will face sustainability issues. They will need staffing resources if their staff are in quarantine or ill themselves. We have three hospitals and only one with one negative air flow room. Their ED beds are currently filled with people staying 24 hours, flu related. If/when testing increases, there won't be anywhere for people to get tested except for Public Health or their PCP which will be a burden in itself. So preparing the health care system is an area with needed support as well.

For communication, it takes quite a bit of time to gather the info from the CDC that is evolving and produce news releases on a frequent basis, almost daily. We're starting a weekly call with city government, chiefs of police, tribal leaders and hospital CEOs to brief them and answer questions. I imagine this must be experienced by LHDs statewide as Trudy described.

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

On Feb 28, 2020, at 6:39 PM, Raymundo, Trudy
<Trudy.Raymundo@dph.sbcounty.gov> wrote:

I agree with David. Given the current environment as well as the community transmission cases, we need to figure out how to expand capabilities of our labs for testing etc. and we are getting pulled in fifty different directions for communication from not just the general public, but other stakeholders including law enforcement, schools and hospitals. I can do a call but it have to be before 9:00 am.

Trudy Raymundo

On Feb 28, 2020, at 6:31 PM, Souleles, David
<DSouleles@ochca.com> wrote:

I think lab capacity and communication and messaging are key areas for statewide need. Interested in the call and available if it is after 11

David

Sent from my iPhone

On Feb 28, 2020, at 6:06 PM, Michelle Gibbons
<mgibbons@cheac.org> wrote:

Please see Susan's note below and share your thoughts as soon as possible. If you are interested in joining a brief tomorrow please share your availability as well.

Thank you,

Michelle

Sent from my Verizon, Samsung Galaxy
smartphone
Get [Outlook for Android](#)

From: Fanelli, Susan@CDPH
<susan.fanelli@cdph.ca.gov>
Sent: Friday, February 28, 2020, 6:01 PM
To: Relucio, Karen; Hall, Mimi@SantaCruz
Cc: Gibbons, Michelle@cheac.org;
Hanson, Jake@CDPH
Subject: URGENT REQUEST -
Opportunity from CDC Foundation for
Funding for Public Health Response to
COVID-19

Good evening,

We have a rare opportunity with the CDC Foundation who has an investor that would like to contribute to public health response to coronavirus. According to CDC Foundation, the investor is first interested in the bay area response but likely also interested in statewide response efforts, particularly laboratory testing. The attached document includes several areas that the CDC Foundation has identified in which we may have gaps:

- Increasing lab capacity both lab supplies and laboratorians
- Preparing the healthcare system
- Enhancing communications and public messaging
- Modernizing data capabilities
- Strengthening the workforce

We have a short window of opportunity to pull together an ask of the investors who will be meeting on Monday. Any chance you could reach out to your executive teams to see what they would prioritize for filling gaps in response. I would need something back by 3 pm tomorrow in order to pull it together and get it to CDC Foundation to circulate. I am also

asking my team to think through what we need at the state level.

I am happy to host a call tomorrow if that would be helpful. Please let me know if you are interested and a couple of times that would work, as I will need to juggle with other calls tomorrow.

Thank you.

Susan

Susan Fanelli
Chief Deputy Director of Policy and Programs
California Department of Public Health
(916) 558-1736
(916) 607-1007 (cell)

From: Monroe, Judy
<jmonroe@CDCFoundation.org>
Sent: Friday, February 28, 2020 4:13 PM
To: Angell, Sonia Y@CDPH
Subject: follow-up

Sonia,

Thanks for your time today. I know you are extremely busy right now and we hope we can be helpful. Attached is a document we put together to discuss needs in the Bay Area and California with a donor interested in helping. The donor will be making a decision on Monday and has asked for the amount of philanthropic funds needed for the Bay Area. They may have interest in doing more across California but for now they are focused on just the Bay Area. If you and your team have time to send any thoughts you have and costs that would be great. They seem to be particularly interested

in laboratory/testing needs.

We have been working with our Bay Area board members and that led to a wonderful relationship with the Silicon Valley Community Foundation. Here is the [link](#) to their coronavirus response fund and you will see that the funds will come to the CDC Foundation or to Give2Asia.

Thanks for all you are doing!

Judy

Judith A. Monroe, MD

President and CEO

404.523.3580

JMonroe@cdcfoundation.org

www.cdcfoundation.org

[twitter](#) . [linkedin](#) . [facebook](#) . [instagram](#)

<image001.png>

<CDC Foundation COVID-19.pdf>

From: [Hanson, Jake@CDPH](mailto:Hanson_Jake@CDPH)
To: [CDPH CCLHO DL](#)
Subject: Fwd: What US Hospitals Should Do Now to Prepare for a COVID-19 Pandemic
Date: Thursday, February 27, 2020 3:40:20 PM

From: Rick Johnson <drrickjohn@gmail.com>
Sent: Thursday, February 27, 2020 9:59 AM
To: Hanson, Jake@CDPH
Subject: Fwd: What US Hospitals Should Do Now to Prepare for a COVID-19 Pandemic

****[EXTERNAL MESSAGE]** FROM: drrickjohn@gmail.com**

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.

This is an excellent resource that Health Officers could share with hospitals.
Can you send out to all the HOs?
Thanks
Rick



What US Hospitals Should Do Now to Prepare for a COVID-19 Pandemic

Eric Toner, MD, and Richard Waldhorn, MD

February 27, 2020

The World Health Organization (WHO) and the US Centers for Disease Control and Prevention (CDC) have called on health systems around the world to prepare for a possible COVID-19 pandemic. The purpose of this article is to offer to American hospital administrators and clinicians specific judgment on what hospitals should do to prepare for a COVID-19 pandemic. This is an update of a similar perspective related to pandemic influenza, published in 2006.¹ These recommendations derive from the authors' analysis of the consequences of a flu pandemic, review of many existing hospital plans, analysis of the federal government's recommendations, and meetings with a number of leaders in health care, public health, and emergency management. Recognizing that any such recommendations must be based on numerous untestable assumptions, any of which can be reasonably challenged, we propose specific actions and priorities for the purpose of making the discussion of hospital pandemic preparedness issues more operationally useful. This commentary pertains to hospitals, but long-term care facilities, outpatient clinics, medical offices, and other healthcare facilities must also urgently prepare.

The Argument for Urgent Preparedness

The current COVID-19 epidemic looks very much like an early influenza pandemic in many

important respects. It is spreading from person to person efficiently, much like influenza, including some degree of pre-symptomatic spread. Although the true case fatality rate is as yet uncertain, all evidence suggests that it is as severe as, if not more severe than, influenza pandemics of the last century. The case fatality rate (CFR) of confirmed COVID-19 patients in China is estimated to be 1-3%, although this may not account for all mildly symptomatic or asymptomatic infections. In some regions of China outside Hubei, the CFR has been less than 1%. For comparison, the CFR of the 2009 influenza pandemic was around 0.1%, the 1968 and 1957 pandemics in the United States were about 0.5%, and the CFR of the 1918 pandemic was estimated to be 2.5 % in the United States.

Because it will take considerable time to fully understand the epidemiology of COVID-19, it is reasonable to begin preparations using a model we have studied extensively for decades and that seems similar to COVID-19—pandemic influenza. The threat of a novel influenza pandemic has stimulated international, national, and local planning and preparedness efforts for years. In the event of a 1918-scale flu pandemic, hospitals would be flooded with sick patients seeking care.

The impact of a COVID-19 pandemic on hospitals is expected to be severe in the best of circumstances. Currently, US hospitals routinely operate at or near full capacity and have limited ability to rapidly increase services. There are currently shortages of healthcare workers of all kinds. Emergency departments are overcrowded and often have to divert patients to other hospitals.

In recent years, there has been a reduction in the overall number of hospitals, hospital beds, and emergency rooms. During an epidemic, the healthcare workforce would be greatly reduced. Healthcare workers would face a high risk of infection because of contact with infected patients; many would need to stay home to care for sick relatives, and, in the absence of vaccine, others might fear coming to work lest they bring a lethal infection home to their families. The provision of medical services to both COVID-19 and non-COVID-19 patients may be adversely affected in most communities.

Detailed modeling projections for COVID-19 have not yet been released by the US government or WHO; however, the US Department of Health and Human Services (HHS) released official planning assumptions for pandemic influenza, ranging from a moderate pandemic like 1968 or 1957, to one based on a very severe pandemic like 1918.² These may be the best tools we have at the moment. They differ by more than 10-fold in the number expected to need hospitalization, intensive care, and mechanical ventilation (see Table 1).

Table 1
HHS pandemic planning assumptions

Moderate Scenario (1968-like)	Very Severe Scenario (1918-like)
38 M needing medical care	38 M needing medical care
1 M hospitalizations	9.6 M hospitalizations
200,000 needing ICU	2.9 M needing ICU

As a comparison, there are about 46,500 medical ICU beds in the United States and perhaps an equal number of other ICU beds that could be used in a crisis. Even spread out over several months, the mismatch between demand and resources is clear.

Some patients in China have been treated with extracorporeal membrane oxygenation (ECMO), and some US medical centers with this technology are preparing to use it as well. For US hospitals with this capability, it would be prudent to think through how this scarce resource would be allocated if demand exceeds resources.

Preparedness Defined

Based on such calculations, it would seem that preparing for a pandemic of even moderate severity is a difficult challenge. For the purpose of this analysis, we use the following definition of preparedness:

Every hospital, in collaboration with other hospitals and public health agencies, will be able to provide appropriate care to COVID-19 patients requiring hospitalization while maintaining other

essential medical services in the community, both during and after a pandemic.

This definition recognizes that what constitutes “appropriate care” and the criteria for hospital admission may well change during a pandemic.

The Top Priorities

Individual hospitals and groups of hospitals involved in regional coordination of pandemic preparedness should focus their initial preparedness efforts in the following priority areas:

1. Comprehensive and realistic planning based on actual CDC FluSurge projections in each hospital, and collaborative planning among all hospitals in a region (eg, healthcare coalitions).
2. Limiting the nosocomial spread of the virus to (1) protect the healthcare workers and, thus, maintain a hospital workforce; (2) prevent the hospital from being a disease amplifier; and (3) protect the non–COVID-19 patients from infection, so as to maintain the ability to provide essential non–COVID-19 health care.
3. Maintaining, augmenting, and stretching the hospital workforce.
4. Allocating limited healthcare resources in a rational, ethical, and organized way so as to do the greatest good for the greatest number.

Specific Priority Actions to Be Taken

To implement the priority goals above, hospitals should undertake the following specific actions:

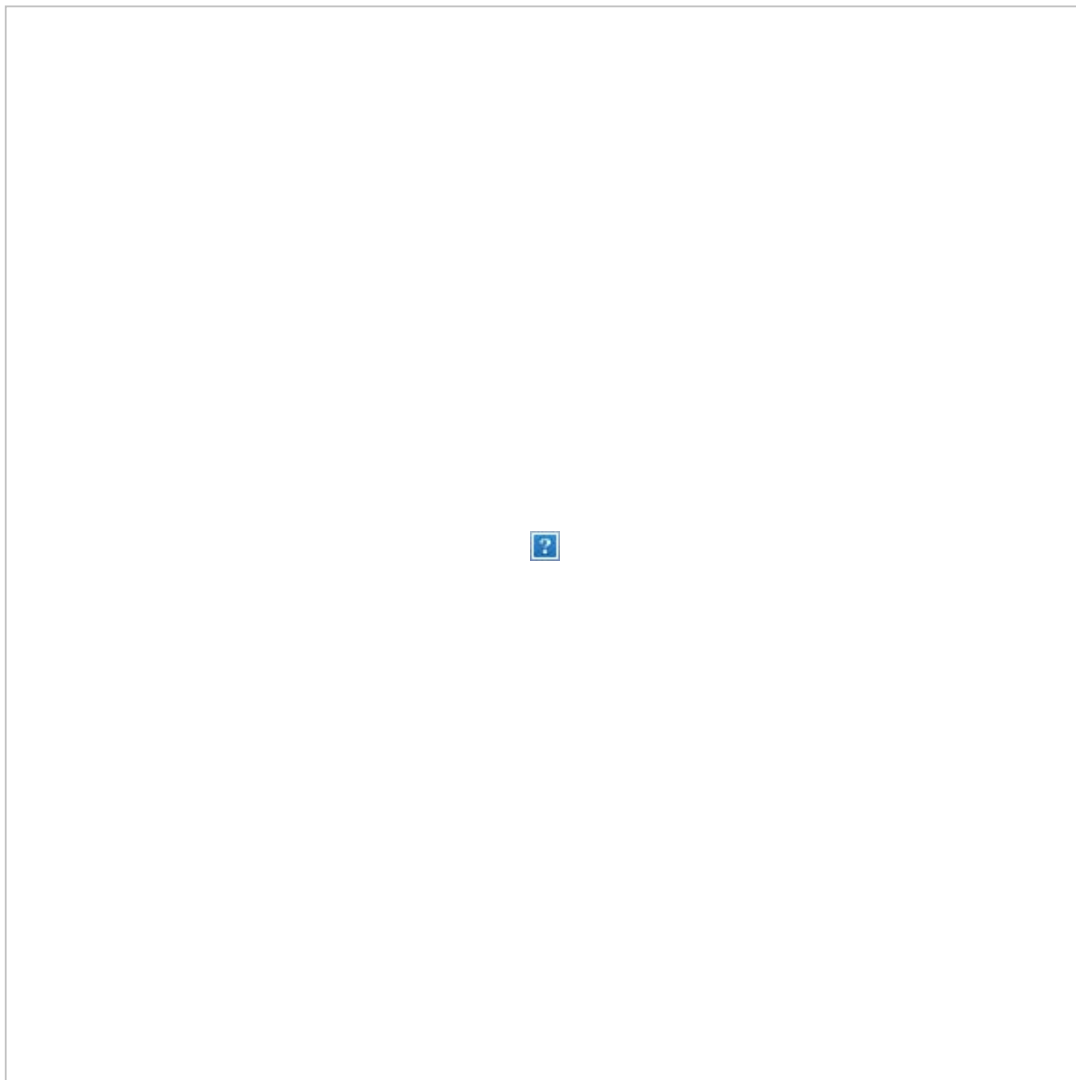
1. Employing a comprehensive and realistic planning process:
 - Employ at least 1 full-time hospital emergency manager in each hospital.
 - Dedicate a full-time infection prevention practitioner to work on infection prevention aspects of the preparations, including education, training, and exercises.
 - Designate a medical director to work closely with the emergency manager and infection prevention practitioner.
 - Create a pandemic preparedness committee (or use an existing emergency management committee) that includes representatives of all clinical and support departments as well as senior administrators.
 - Participate in a local healthcare coalition, which includes neighboring hospitals, local public health agencies, and emergency management. Members of multi-hospital health systems should integrate system-wide planning with local planning with other local hospitals.
 - We do not yet have modeling tools or planning assumptions for COVID-19. CDC has developed FluSurge 2.0, which can be used in conjunction with HHS planning assumptions to guide planning for both a moderate and severe pandemic.³ Note that the default assumptions in FluSurge are based on a 1968-like pandemic. To model a severe pandemic, FluSurge allows the assumed number of hospitalizations to be modified to correspond to the HHS planning assumptions for a severe pandemic.
 - Be able to make 30% of licensed bed capacity available for COVID-19 patients on 1 week’s notice. About 10-20% of a hospital’s bed capacity can be mobilized within a few hours by expediting discharges, using discharge holding areas, converting single rooms to double rooms, and opening closed areas, if staffing is available. Another 10% can be obtained within a few days by converting flat spaces, such as lobbies, waiting areas, and classrooms.⁴
 - Collaborate in regional plans to be able to make at least 200% of licensed bed capacity in the region available for COVID-19 patients on 2 weeks’ notice.
 - Use telephone and internet-based advice lines to reduce unnecessary visits to the hospital emergency department.
2. Limiting the nosocomial spread of the virus:
 - The CDC has provided good technical guidance on infection control for COVID-19 in healthcare facilities.⁵
 - Limit the accidental contamination of the hospital environment by implementing respiratory etiquette and by using simple surgical masks for everyone entering the facility (staff, patients, and visitors) during a pandemic. Assuming re-supply may be difficult during a pandemic, stockpile enough masks for 3 weeks.
 - Prevent staff from getting infected by training healthcare workers on the use of personal

protective equipment (PPE) and infection control procedures and by stockpiling a supply of PPE. PPE availability is currently limited, but hospitals should purchase what they can, recognizing that a local outbreak could last at least several weeks to several months. Given the preeminent need to protect healthcare workers, we feel the highest level of protection available should be used. We call for the use of N95 respirators for healthcare workers with direct contact with COVID-19 patients. This is in concert with the CDC's COVID-19 guidelines. Powered air-purifying respirators (PAPRs) should be available for use in high-risk aerosol-generating procedures.

- Limit the number of staff who are exposed to COVID-19 patients by cohorting (dedicated staff in dedicated units) (see Figure 1). Utilize overtime and long shifts for staff in the COVID-19 units to limit the number of staff needed. When possible, use staff who are immune (recovered) in the COVID-19 units.
- Prevent infected staff from working (except with COVID-19 patients) by tracking staff who are sick and testing for COVID-19, if possible, and keeping a log of staff who have had confirmed COVID-19.

Figure 1

Cohorting



3. Maintaining, augmenting, and stretching the hospital workforce:

- Vaccinate all staff for influenza to reduce the burden of that disease.
- Organize in-home childcare for well children of healthcare workers if schools are closed,

- using screened volunteers.
- Provide medical daycare for sick family members.
- Allay fear through open, honest, and transparent planning and careful training.
- Shift clinical staff to highest-need areas from areas that may be closed or quiet; employ “just in time” education and “buddy teaming.”
- Augment clinical staff with nontraditional personnel, employing “just in time” education and “buddy teaming.” Use (1) medical professionals with prior clinical experience (eg, administrators, researchers, retirees, etc); (2) related health professionals (eg, dentists, veterinarians, emergency medical technicians, etc); (3) nonclinical hospital personnel; and (4) nonclinical outside personnel. Specific training and operating procedures for each group must be created in advance.
- Coordinate plans with other hospitals in the region to recruit and use volunteers.

4. Allocating limited healthcare resources in a rational, ethical, and organized way so as to do the greatest good for the greatest number through deferral of nonemergency care and, if necessary, institution of alternative patient care routines.

- Prioritize which services and types of procedures can be deferred, for how long, and with what consequences and create an alternative plan for patients who will be deferred. Create a process for refining and updating this plan as circumstances change. Create a process to track deferred patients.
- Plan for the graceful transition to contingency and crisis standards of care. In a severe pandemic, not all patients in need of intensive care will be able to be accommodated in the ICU. Normal staffing ratios and standard operating procedures will not be able to be maintained.
- Plan for alternative sites to provide ICU-like care within the hospital (eg, catheterization lab, catheterization recovery, OR, PACU, endoscopy units, etc).
- Implement contingency and crisis standards, which will be justified when conventional standards cannot be maintained despite the use of all available resources, including mutual aid arrangements. The legal and ethical framework for these decisions should be considered well in advance of a crisis. Alterations in hospital policy and procedures should be implemented by an active decision of the hospital leadership in consultation with the medical staff and civil authorities.
- Create criteria/clinical guidelines for use (or denial) of resource-intensive services (eg, admission, mechanical ventilation, invasive monitoring) based on national guidelines, such as the Crisis Standards of Care report⁶ in regional collaboration with other hospitals.
- Establish a process for triage of patients competing for limited resources, including admission, early discharge, and life support. These decisions should not be made solely by 1 person. The criteria used to make these decisions should be created in advance and formally sanctioned by the medical staff and hospital administration.

How to Proceed

Although a COVID-19 pandemic seems all but inevitable, there is still uncertainty about its severity in the United States. Time will tell, but, in the meantime, hospitals should not delay. In the event of a pandemic, the predictable costs of not preparing, in human, societal, and political terms, would be huge. Decision makers at all levels—including hospital CEOs and their boards and state and federal officials—should consider these issues and how to proceed. Several of the first priority items (comprehensive and collaborative planning, discussing allocation of scarce resources, and planning education and training) take substantial time. Hospitals should begin these actions now.

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3. Centers for Disease Control and Prevention. FluSurge 2.0. Reviewed August 22, 2016. <https://www.cdc.gov/flu/pandemic-resources/tools/flusurge.htm>. Accessed February

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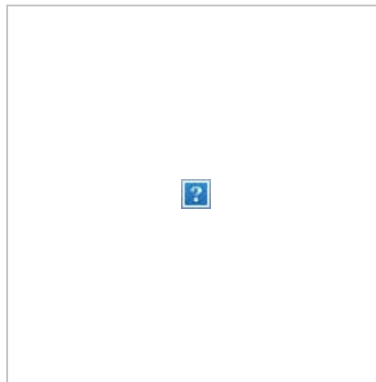


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[Unsubscribe drrickjohn@gmail.com](mailto:drrickjohn@gmail.com)

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From: [Stephens, Michele](#)
To: [Frankovich, Teresa](#)
Subject: FW: Gov press conference SacBee coverage
Date: Thursday, February 27, 2020 1:34:00 PM
Attachments: [image001.png](#)

Michele Stephens, LCSW
Public Health Director
529 I Street, Eureka, CA 95501
707-268-2121

[Click here for more information about Public Health!](#)



From: Starck, Nancy <NStarck@co.humboldt.ca.us>
Sent: Thursday, February 27, 2020 1:12 PM
To: Muller, Heather <HMuller@co.humboldt.ca.us>; Messinger, Christine <CMessinger@co.humboldt.ca.us>
Cc: Stephens, Michele <mstephens@co.humboldt.ca.us>
Subject: Gov press conference SacBee coverage

Gov. Newsom details 33 California coronavirus cases; state calls latest a ‘turning point’

[BY SOPHIA BOLLAG](#)

FEBRUARY 27, 2020 11:58 AM

The latest California coronavirus patient receiving treatment in Sacramento who caught the virus from an unknown person represents a “turning point,” but risk to the public remains low, the director of California’s Public Health Department said Thursday.

Officials have traced the other 32 cases identified in California to international travel or contact with an infected spouse, California Department of Public Health Director Sonia Angell said during a news conference in Sacramento. Five of the infected people have since left the state, leaving 28 still in California.

The state only has about 200 kits to test for coronavirus, which Gov. Gavin Newsom said is “simply inadequate.”

Federal health officials at the Centers for Disease Control and Prevention say more kits are on the way and should arrive in a matter of days, Health and Human Services Secretary Mark Ghaly said.

Newsom said the new kits would “exponentially” increase the state’s ability to monitor and treat the virus.

“It’s natural to feel concerned about the novel coronavirus, but I want Californians to know that we have rigorously planned for this public health event,” Ghaly said.

Newsom and other state officials spoke at the state’s Department of Public Health, just down the road from UC Davis Medical Center, where the first American coronavirus patient who caught the virus from an unknown source in the community is being treated. Previously, public health officials had traced all the U.S. cases to recent trips abroad or other known patients.

Newsom and other officials refused to answer specific questions about which other people may have come in contact with the infected woman, a Solano County resident who was [transferred to UC Davis Medical Center a week ago](#), according to an internal memo obtained by The Sacramento Bee.

DELAYED TEST AT UC DAVIS

The state is contacting and interviewing people the patient may have infected, Newsom said. He declined to give further details because he said he doesn’t want to add to public anxiety about the case.

UC Davis doctors requested that public health officials test the woman for coronavirus when she was admitted Wednesday, but the woman “did not fit the existing CDC criteria.” Federal officials did not order a test for her until Sunday, according to the memo, which was [first reported by the Davis Enterprise newspaper](#). Positive test results came back Wednesday.

“The case from yesterday is obviously giving the CDC a lot to consider in terms of revising those protocols so that more individuals will be tested with symptoms that might be identified as common pneumonia without a clear source,” Ghaly said. “We are in conversations with the CDC about ensuring... physicians or clinicians who ask for the test will more easily be able to (access) it.”

New testing guidelines “can’t happen soon enough,” Newsom said.

“Testing protocols have been a point of frustration for many of us,” he said.

WHERE WERE PATIENTS INFECTED?

Some people who were exposed to coronavirus are [quarantined at Travis Air Force Base and nearby hospitals in Solano County](#) after they were evacuated from a Japanese cruise ship. But Angell said there is “no evidence” that the woman from Solano County caught the virus from one of those people.

Of the coronavirus cases confirmed in California, 24 are people who were evacuated on repatriation flights, Angell said. Seven others are also travel related. One person caught the virus from their spouse.

At this point, Newsom said he does not plan to declare a state of emergency over the coronavirus.

Nancy Starck
Legislative & Policy Manager
Humboldt County Department of Health & Human Services
707-441-5411

From: [Pereira, Sofia](#)
To: [Frankovich, Teresa](#)
Subject: FW: Humboldt OA Meeting - Thursday 05MAR2020
Date: Monday, March 2, 2020 3:28:02 PM
Attachments: [image003.png](#)
[image001.png](#)

Would you be available to attend? It would be a good opportunity to introduce you to the various representatives of local agencies active in the OA meetings.

From: Derby, Ryan <rderby@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 12:10 PM
Subject: RE: Humboldt OA Meeting - Thursday 05MAR2020

My apologies, I failed to include the time and location in the previous email. – Information below:

The meeting is scheduled 1:30PM – 3PM at the Wharfinger Building in Eureka (1 Marina Way, Eureka, CA 95501).

Thank you,



Ryan Derby

Emergency Services Manager
Humboldt County Sheriff's Office of Emergency Services
Office: 707-268-2505
Cell: 707-273-3500
rderby@co.humboldt.ca.us

From: Derby, Ryan
Sent: Monday, March 2, 2020 12:05 PM
Subject: Humboldt OA Meeting - Thursday 05MAR2020

Good morning,

This Thursday (3/5/2020) is the first Operational Area (OA) Meeting of 2020. In a break from past years, these meetings have been changed to quarterly rather than every other month.

During Thursday's meeting we will allow time for introductions and a brief share out from attending partners, and will have brief presentations/discussions on the following:

- Communication Assets Survey and Mapping Tool (CASM) – Greg Waters
- Emergency Operations Center (EOC) changes – Ryan Derby
- Coronavirus Disease 2019 (COVID-19) Update – Humboldt County Public Health
- Tsunami Warning Communications Test – National Weather Service

I intend to get the finalized agenda sent out prior to the meeting – please let me know if there

are any topics of particular interest that are not highlighted above.
See you Thursday,



Ryan Derby

Emergency Services Manager

Humboldt County Sheriff's Office of Emergency Services

Office: 707-268-2505

Cell: 707-273-3500

rderby@co.humboldt.ca.us

From: [Muller, Heather](#)
To: [Frankovich, Teresa](#); [Messinger, Christine](#)
Subject: FW: Important message about Coronavirus
Date: Friday, February 28, 2020 10:09:20 AM
Attachments: [mime-attachment.png](#)

Denver Public Schools' letter to parents, below.

From: Denver Public Schools <messenger@dpsk12.org>
Date: February 27, 2020 at 3:31:06 PM MST
To: vickiwegman@gmail.com
Subject: Important message about Coronavirus
Reply-To: Denver Public Schools <messenger@dpsk12.org>



Coronavirus Disease 2019 (COVID-19) Important Notice to Parents

Denver Public Schools (DPS) is actively communicating with the Denver Department of Public Health and Environment (DDPHE) and with the Colorado Department of Public Health & Environment (CDPHE) about the Coronavirus Disease 2019 (COVID-19). Right now, this virus is not spreading in the United States, **Colorado has no cases of the disease**, and the vast majority of Americans have a low risk of exposure.

We are still taking this health threat very seriously, continuing to monitor schools for outbreaks, and regularly disinfecting schools during and after school hours. When there are respiratory or gastrointestinal outbreaks, DPS school nurses and school leaders will use the existing illness outbreak processes to track illnesses, notify health department officials, disinfect schools, and notify staff and parents. We are also advising parents **do not send your child to school if they may be sick**. Keeping your sick child home will be a great benefit for the health and wellness of all students and staff.

What You Need to Know

Coronavirus Disease 2019 (COVID-19) is a type of virus that causes diseases of varying severities, ranging from the common cold to more serious respiratory disease.

How is it spread?

- Through coughing and sneezing
- Close personal contact, such as touching or shaking hands
- Touching an object or surface with the virus on it, then touching your mouth, nose, or eyes before washing your hands
- Because Coronavirus Disease 2019 (COVID-19) is new, we are learning more each day about the transmission patterns and incubation periods.

What are the symptoms?

- Fever
- Cough
- Difficulty Breathing
- Severe Illness

What can I do?

- Wash your hands frequently with soap and water or alcohol-based hand rub
- Help your young students to wash their hands well
- Do not drop off your sick child at school
- Stay home when you're sick
- Cover your nose and mouth when coughing and sneezing
- Avoid close contact with anyone with cold or flu-like symptoms

The outbreak of Coronavirus Disease 2019 (COVID-19) is changing rapidly. The Centers for Disease Control and Prevention (CDC) and CDPHE are providing updated information:

CDC: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

CDPHE: <https://www.colorado.gov/pacific/cdphe/2019-novel-coronavirus>

If you have general questions about 2019-nCoV please call CO-Help at 303-389-1687 or 1-877-462-2911 or email COHELP@RMPDC.org.

Answers are available in English, Spanish, Mandarin, and more.

Denver Public Schools would like to continue connecting with you via email. If you prefer to be removed from our list, please contact Denver Public Schools directly. To stop receiving all email messages distributed through our SchoolMessenger service, follow this link and confirm: [Unsubscribe](#)

SchoolMessenger is a notification service used by the nation's leading school systems to connect with parents, students and staff through voice, SMS text, email, and social media.

|

From: [Dykehouse, Erica](#)
To: [Frankovich, Teresa](#); [Hanson, Katie](#); [Kelly, Katherine](#); [Phillips, Hava](#); [Prejean, Randy](#)
Subject: FW: Interesting article on Medscape
Date: Saturday, February 29, 2020 10:13:58 AM

I thought you would be interested in the following article:

[COVID-19 Preparedness: Clinicians Can Lead the Way](#)

Clinicians can help lead the way in COVID-19 preparedness by fighting pandemic denial in themselves and being frank with their patients, an expert in risk communication said.

Interested in downloading Medscape's free app for iPhone®, Android™, iPad®, or Kindle Fire®? [Learn more >](#)

Sent using the Medscape app

From: [Muller, Heather](#)
To: [Frankovich, Teresa](#); [Stephens, Michele](#)
Cc: [Miracle, Meriah](#); [Messinger, Christine](#)
Subject: FW: Media request: COVID-19 self-isolation and treatment protocol
Date: Monday, March 2, 2020 1:09:05 PM

Please advise how you'd like to handle.

From: Shomik Mukherjee <shomik@times-standard.com>
Sent: Monday, March 2, 2020 1:06 PM
To: dhhsmedia <DHHSMEDIA@co.humboldt.ca.us>
Subject: Media request: COVID-19 self-isolation and treatment protocol

Hi,

I'm writing from the Times-Standard requesting an interview with DHHS personnel about the county's current protocol for future potential COVID-19 cases.

Please let me know if an interview today is possible. My number is **707-441-0504** and I'm working toward a **4 p.m. deadline**.

Thanks!

Shomik

From: [Stephens, Michele](#)
To: [Ladonoch, Tracey](#); [Muller, Heather](#)
Cc: [Bliss, Lara](#); [Blanchard, Megan](#); [Bliss, Dana](#)
Subject: FW: Novel Coronavirus Guidance for Child Care and Preschool Settings - Public Health Department - For Providers - County of Santa Clara
Date: Monday, March 2, 2020 3:18:36 PM

I'm getting more and more questions like this so putting together some material for different groups/sectors will be much appreciated, I'm sure. Terry, in the interim, do you have any thoughts about Mary Ann (First 5) putting this out to child care and preschools or shall we ask her to wait until we can get something out? She'd be happy to wait if we ask her to.

Michele Stephens, LCSW
Public Health Director
529 J Street, Eureka, CA 95501
707-268-2121

[Click here for more information about Public Health!](#)

-----Original Message-----

From: Hansen, Mary Ann <mahansen@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 2:52 PM
To: Stephens, Michele <mstephens@co.humboldt.ca.us>; Blanchard, Megan <MBlanchard@co.humboldt.ca.us>
Subject: FW: Novel Coronavirus Guidance for Child Care and Preschool Settings - Public Health Department - For Providers - County of Santa Clara

Hi there. Santa Clara shared the guidance linked below for preschools and child care centers. I was considering posting for our playgroups and child care partners. I'm sure playgroup parents are thinking about Covid-19. Does Humboldt have similar advice, or do you have thoughts about me sharing this?

Personally, I'd rather skip the info about people traveling from China and begin with the statement about the level of Humboldt risk.

Thank you in advance for thinking about it.

Mary Ann Hansen, M.A.
Executive Director
First 5 Humboldt
325 Second Street, Ste. 201
Eureka, CA 95501
(707) 445-7389
Pronouns: She/her/hers
first5humboldt.org

-----Original Message-----

From: Mary Ann Hansen <mary.ann.hansen@icloud.com>
Sent: Monday, March 02, 2020 1:49 PM
To: Hansen, Mary Ann <mahansen@co.humboldt.ca.us>
Subject: Novel Coronavirus Guidance for Child Care and Preschool Settings - Public Health Department - For Providers - County of Santa Clara

https://gcd01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.acgov.org%2Fsites%2Fpbd-p%2FDiseases%2Fnovel-coronavirus%2FPages%2Fincov-childcare-2-12-20.aspx%3Fgoal%3D0_9c45424b43-0816884528-129003081%26mc_cid%3D0816884528%26mc_eid%3Dc991a38029&data=02%7C01%7Cmahansen%40co.humboldt.ca.us%7C6848f76844703874608d7bcf37826%7C00ac2b64fe844f19863761aaf4b27cb%7C0%7C1%7C637187625221148101&data=U6KUlF8dJmYyLwDSiChFEINcM9m76D4HISkMEq%2F%3D&reserved=0

Sent from my iPhone

From: [Kelly, Katherine](#)
To: [Frankovich, Teresa](#); [Dykehouse, Erica](#); [Hanson, Katie](#); [Allen, Rachel](#); [Prejean, Randy](#); [Largusa, Ron](#)
Subject: FW: To send out to CACDC list
Date: Monday, March 2, 2020 8:47:53 AM
Attachments: [COVID 2-28-2020.pptx](#)
[CDCHAN-0428-Update and Interim Guidance on Outbreak of COVID-19 Feb 28 2020.pdf](#)

I thought I would forward this email to you all. Has an interesting powerpoint about COVID19 with comparing data from SARS, also a CDC update on COVID19.

Kathie

From: Feaster, Matthew [mailto:mfeaster@cityofpasadena.net]
Sent: Monday, March 2, 2020 7:32 AM
Cc: Sandra.Huang@acgov.org; Munira.Shemsu@acgov.org; Erica.Pan@acgov.org; AcuteCD@acgov.org; Dustin.Heaton@acgov.org; Brendan.Kober@acgov.org; Rita.Shiau@acgov.org; Robert.Brown2@acgov.org; rjohnson@alpinecountyca.gov; tstreeper@alpinecountyca.gov; tdupuis@alpinecountyca.gov; hofficer@amadorgov.org; ldesvoignes@amadorgov.org; dlittlefield@amadorgov.org; LiHernandez@cityofberkeley.info; llewis@buttecounty.net; mthao@buttecounty.net; AMiller@buttecounty.net; dkelaita@co.calaveras.ca.us; crodriguez@co.calaveras.ca.us; ccho@colusadhhs.org; bonnie.davies@countyofcolusa.com; Constance.Rios@colusadhhs.org; Louise.McNitt@cchealth.org; Susan.Farley@cchealth.org; Paul.Leung@cchealth.org; Sara.Sowko@cchealth.org; wrehwaldt@co.del-norte.ca.us; cmachado@co.del-norte.ca.us; sbodenstab@co.del-norte.ca.us; michael.ungeheuer@edcgov.us; heather.orchard@edcgov.us; teresa.mackey@edcgov.us; christine.cifelli@edcgov.us; alicia.donhardt@edcgov.us; nancy.williams@edcgov.us; nathan.robinson@edcgov.us; salsaghbini@fresnocountyca.gov; mmorrisson@fresnocountyca.gov; skochkumar@fresnocountyca.gov; dluchini@fresnocountyca.gov; jprado@fresnocountyca.gov; gnorton@countyofglenn.net; mnelson@countyofglenn.net; mreese@countyofglenn.net; dbaird@co.humboldt.ca.us; Phillips, Hava <HPhillips@co.humboldt.ca.us>; Prejean, Randy <RPrejean@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; paulakriner@co.imperial.ca.us; karlaloquez@co.imperial.ca.us; twhitney@inyocounty.us; ascott@inyocounty.us; hernankim@kerncounty.com; walkerann@kerncounty.com; kurna@kerncounty.com; milton.teske@co.kings.ca.us; sharon.soong@co.kings.ca.us; edward.hill@co.kings.ca.us; Nichole.Fisher@co.kings.ca.us; Christine.King@co.kings.ca.us; courtney.derenia@lakecountyca.gov; hmay@co.lassen.ca.us; Anissa.Davis@longbeach.gov; emily.holman@longbeach.gov; nora.barin@longbeach.gov; cindy.torres@longbeach.gov; belinda.prado@longbeach.gov; sbalter@ph.lacounty.gov; dterashita@ph.lacounty.gov; mokim@ph.lacounty.gov; FPratt@ph.lacounty.gov; pgounder@ph.lacounty.gov; rciven@ph.lacounty.gov; rreporter@ph.lacounty.gov; UHalai@ph.lacounty.gov; BHwang@ph.lacounty.gov; tcole@madera-county.com; jennifer.maddox@maderacounty.com; jpeterson@co.madera.ca.gov; mkellar@maderacounty.com; sara.bosse@maderacounty.com; cemerson@marincounty.org; ljohnson@marincounty.org; lsantora@marincounty.org; esergienko@mariposacounty.org; margaritaking@mariposacounty.org; mfazio@mariposacounty.org; Converys@mendocinocounty.org; paceg@mendocinocounty.org;

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Cynthia.Yen@cdph.ca.gov; Rosie.Glenn-Finer@cdph.ca.gov; Erin.Murray@cdph.ca.gov;
Brooke.Bregman@cdph.ca.gov; Jill.Hacker@cdph.ca.gov; Juan.Ruiz@cdph.ca.gov;

Janice.Kim@cdph.ca.gov; Jane.Siegel@cdph.ca.gov; Erin.Epson@cdph.ca.gov; krose@sjcphs.org; Rachel.McLean@cdph.ca.gov; Lauren.Stockman@cdph.ca.gov; aileen.arellano@phd.sccgov.org; CAWu@SolanoCounty.com; jgarrison@countyofglenn.net; Eva.Weinstein@countyofnapa.org; Erin.Gustafson@dph.sbcounty.gov; Samantha.Johnston@cdph.ca.gov; mromero@placer.ca.gov; ksinel@placer.ca.gov; Robert.Schechter@cdph.ca.gov; Hannah.Volkman@cdph.ca.gov; Largusa, Ron <RLargusa@co.humboldt.ca.us>; smtaylor@co.shasta.ca.us; sdmoore@co.shasta.ca.us; rherrick@co.sutter.ca.us; kbaldwin@sjcphs.org; Maria.Morales@ventura.org; Cecilia.LaRosa@ventura.org; Holly.Whittaker@co.nevada.ca.us; duwilson@ph.lacounty.gov; George.Han@phd.sccgov.org; Brittany.Martin@cdph.ca.gov; Gib.Morrow@sonoma-county.org; Shua.Chai@cdph.ca.gov; gbrodie@co.calaveras.ca.us; rverma@fresnocountyca.gov; rvohra@fresnocountyca.gov; Tisha.Mitsunaga@cdph.ca.gov; DNagra@co.sutter.ca.us; Sandy.Henley@santacruzcounty.us; Gail.Newel@santacruzcounty.us; Jennifer.Herrera@santacruzcounty.us; Lynn.Brookes@lakecountyca.gov; Simon.Paul@maderacounty.com; asisson@placer.ca.gov; Donna.Chin@countyofmerced.com; John.Holguin@dph.sbcounty.gov; HarrisE@co.monterey.ca.us; Gonzales, Vivian <vivgonzales@cityofpasadena.net>; rcurtis@smcgov.org; Kenneth.Bird@countyofmerced.com

Subject: FW: To send out to CACDC list

****CACDC: Please find COVID-19 materials attached. – Matt****

From: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>
Sent: Friday, February 28, 2020 2:09 PM
To: Feaster, Matthew <mfeaster@cityofpasadena.net>
Subject: To send out to CACDC list

CAUTION: This email was delivered from the Internet. Do not click links or open attachments unless you know the content is safe.

New CDC HAN and slide set that can be freely used. Thanks, Kathy

From: [Weiss, Lara](#)
To: [Corrigan, Jeremy](#); [Stephens, Michele](#); [Frankovich, Teresa](#); [Phillips, Hava](#); [Dykehouse, Erica](#); [Blanchard, Megan](#); [Hanson, Katie](#); [Kelly, Katherine](#); [Pereira, Sofia](#)
Subject: FW: Update on COVID-19 Monitoring and Preparation (message from HSU)
Date: Friday, February 28, 2020 11:43:51 AM

Here's another one.

Maybe you already know about this...

Lara

----- Forwarded message -----

From: **Humboldt State University** <no-reply@humboldt.edu>

Date: Thu, Feb 27, 2020, 12:14 PM

Subject: Update on COVID-19 Monitoring and Preparation



A Message from Humboldt State University

February 27, 2020

Update on COVID-19 Monitoring and Preparation

We understand members of the campus community have questions and concerns about COVID-19. Because the situation is rapidly evolving and there are still many unknowns, we have activated the Humboldt State University Emergency Operations Center (EOC).

The EOC is a group of designated and trained staff who plan, prepare, and respond to unexpected events that may affect daily operations of the campus. Activating the EOC provides the University a centralized command structure and, as close partners with state and local agencies, ensures information is current and accurate.

Another group called the Pandemic Planning Committee (made up of campus stakeholders) is in the process of discussing policy and business continuity decisions in the event of a pandemic, as well.

The University continues to monitor the situation, closely working with and following stringent guidelines from the CDC, State of California, and Humboldt County health agencies.

We ask the campus community to avoid making assumptions based on someone's identity, health condition, or rumors, and to stay informed.

Official information about COVID-19 relating to HSU will be available on [the University's COVID-19 website](#). Check the [CDC's website](#) and other credible sites for health guidelines, travel advisories, and the latest information on the virus.

Thank you for your patience during this evolving situation. We will continue to share the latest information with the campus community as it becomes available.

If you are ill and have traveled out of the country in the last two weeks or if you have had close contact with a person known to be infected by COVID-19:

- Notify your local health care provider as soon as possible.
- Stay home and do not come to campus for classes or for work.
- Students with fevers, cough, or severe illness should call the Student Health & Wellbeing Services team *before* visiting the Student Health Center at 707-826-3146.
- Staff and faculty should contact their healthcare providers or the emergency room to seek medical attention as soon as possible.

Health Recommendations

- Stay home if you are sick or have a fever. You should remain at home until your fever is gone (without the use of fever-reducing medications) for at least 24 hours.
- Wash your hands frequently and avoid touching your face and eyes, nose, mouth.
- Routinely clean your home particularly for high touch surfaces like doorknobs.
- Consider limiting attendance at optional large gatherings because this is where colds, flu, and other respiratory viral infections are spread.

Travel Guidelines and Advisory

- Please be aware that travel to the entire country of China is not authorized. Read the [State Department bulletin for details on travel restrictions](#).
- Minimize unnecessary traveling. Consult the [CDC](#) or State Department

website for more information on travel recommendations.

- Because the situation is fluid, any students, staff, and faculty who plan to travel out of the country during spring break (March 16-20) are urged to be aware of any travel restrictions.

From: [Bronston, Aram, EMS](#)
Subject: FW: White House news conference on Coronavirus- NEW TIME CHANGE AND LINK PROVIDED
Date: Wednesday, February 26, 2020 2:23:45 PM

FYSA....

Aram L. Bronston EMT-P
EMS Coordinator/RDMHS Region II
Alameda County Health Care Services Agency
1000 San Leandro Blvd., Ste#200
San Leandro, CA 94577
Aram.bronston@acgov.org
510/618-2033 office
510/421-9340 cell
8816-32623882 iridium (emergency only)
<http://ems.acgov.org/RDMHS-R2> (Resource & Reference Site)



From: JEOCUser54 [mailto:JEOCUser54@cdph.ca.gov]
Sent: Wednesday, February 26, 2020 14:22
Subject: White House news conference on Coronavirus- NEW TIME CHANGE AND LINK PROVIDED

Hello All,

The White House news conference has been moved to 3:30 PM PST. The calendar invite had been updated with the new time and news link.

Thank You,

Alex Orozco

Logistics Section Coordinator
California Department of Public Health
Medical Health Coordination Center
Jeocuser54@cdph.ca.gov
916-210-1509

**** This email was sent from an external source. If you do not know the sender, do not click on links or attachments. ****

From: [Hanson, Katie](#)
To: [Frankovich, Teresa](#)
Subject: Health Alert to send out today
Date: Thursday, February 27, 2020 2:34:51 PM
Attachments: [2020 Health Alert - High Importance - COVID-19 - PUI Update - 02-27-2020.pdf](#)

I'm working on the edits for the specimen collection – so it will look a tiny bit different after you read this ☺

Katie Hanson, CDI
Communicable Disease Surveillance
Humboldt County Public Health
Desk: (707) 268-2153 Main Phone: (707)268-2182
<mailto:klhanson@co.humboldt.ca.us>

From: [Miracle, Meriah](#)
To: [Stephens, Michele](#); [Frankovich, Teresa](#); [Muller, Heather](#); [Messinger, Christine](#)
Subject: Link to new CDC guidance for schools, childcare, etc.
Date: Friday, February 28, 2020 1:40:23 PM

<https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/guidance-for-schools.html>

Meriah Miracle
Public Education Officer
Humboldt County Department of Health & Human Services
707-441-5417

From: [Shruti Dhapodkar](#)
To: [Noemi Doohan](#); chris.farnitano@cchealth.org; LiHernandez@cityofberkeley.info; [Travis Kusman](#); erica.pan@acgov.org; david.goldstein@cchealth.org; mwillis@marincounty.org; LSantora@marincounty.org; MorenoEL@co.monterey.ca.us; Karen.relucio@countyofnapa.org; tomas.aragon@sfdph.org; susan.philip@sfdph.org; juliet.stoltey@sfdph.org; [Scott Morrow](#); [Harrison Steins](#); Gail.Newel@santacruzcounty.us; bmatyas@solanocounty.com; celeste.philip@sonoma-county.org; faye.deguzman@sfdph.org; sara.cody@phd.sccgov.org; doctormarty1@gmail.com; hotdoc1@aol.com; [Bronston Aram, EMS](#); BTMatyas@solanocounty.com; Nicholas.Moss@acgov.org; kl.smith.md@gmail.com; [Han, George](#); [Wu, Christine A.](#); Gary.Pace@lakecountyca.gov; [Frankovich, Teresa](#); naveena.bobba@sfdph.org; [Louise McNitt](#)
Subject: MAC Notes 03-02-2020
Date: Monday, March 2, 2020 6:21:50 PM
Attachments: [Abaho MAC Notes 03-02-2020.docx](#)

Hi All,

Please see attached the notes from the meeting today.

Thank you,

Shruti Dhapodkar, M.D.

Health Emergency Preparedness Manager

San Mateo County Emergency Medical Services

p: 650-573-3798 m: 309-361-5993

a: 801 Gateway Blvd, Second Floor, South San Francisco, CA 94080

<http://www.smchealth.org/emergency-preparedness>



From: [Tanya Frankovich](#)
To: [Charles Jones](#)
Date: Thursday, February 21, 2020 6:46:49 AM
Attachments: [aws_aws_2020_02_20028.pdf](#)

https://oai1.asf.link/protection outlook.com?url=https%3A%2F%2Fproduction.us-east-2.amazonaws.com%2Ffrankovich%2Fresponse-content-digestion%2Finline%253B%2520filename%253D%2522jma_wv_2020_vp_200028.pdf%253B%2520filename%252A%253D%253E%2522jma_wv_2020_vp_200028.pdf%26response-content-type%3Dapplication%2Fpdf%26X-Amz-Algorithm%3DDAWS4-HMAC-SHA256%26X-Amz-Credential%3DAMIAIAVU1L4L6QTTSS5A%253F20200221%253E%26X-Amz-Date%3D20200221T144449Z%26X-Amz-Expires%3D86400%26X-Amz-SignedHeaders%3Drange%26X-Amz-Signature%3D2468277058495563741d93096f41e5804f0e4f26038f38ca38f18&data=0%2FC01%2Ffrankovich%40cc.humboldt.ca.us%2C292%284846e424367084769348-%2C00e28616844f888371a0b3743%2C0%2C1%2C6371814168509984&sig=0a-SZ3GROH4EyfiasPwTusFNH9-C%2FRD%2CCK%2D&respReserved=0

Sent from my iPhone

From: [Teresa Frankovich](#)
To: [Frankovich, Teresa](#)
Date: Monday, March 2, 2020 10:54:13 PM
Attachments: [AFI-20-15-Attachment-01.pdf](#)

<https://ecf01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.cdph.ca.gov%2FPrograms%2FCHQ%2FELCP%2FCDPH%2520Document%2520Library%2FAFI-20-15-Attachment-01.pdf&data=02%7C01%7Cfrankovich@dco.humboldt.ca.us%7C6B1493c3e040ea50dc0847b3faca%7C600ac2b646844f198637b1ad6b27c0%7C0%7C63718815252770850&sid=6b1fW5mG3mO1k2z7BzJ5KD8PzCFdVvYwT%2FMsSAM%3D&reserved=0>

Sent from my iPhone

From: [CDPHPress \(OPA\)](#)
Subject: News Release: CDC Confirms Possible First Instance of COVID-19 Community Transmission in California
Date: Wednesday, February 26, 2020 5:29:35 PM
Attachments: [image003.emz](#)
[image001.png](#)
[PH20-006 CDC Confirms Possible First Instance of COVID-19 Community Transmission in California.pdf](#)

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-
FOR IMMEDIATE RELEASE

February 26, 2020

PH20-006

CONTACT: Corey Egel | 916.440.7259 | CDPHpress@cdph.ca.gov

-

CDC Confirms Possible First Instance of COVID-19 Community Transmission in California

SACRAMENTO – The U.S. Centers for Disease Control and Prevention today confirmed a possible first case of person-to-person transmission of COVID-19 in California in the general public. The individual is a resident of Solano County and is receiving medical care in Sacramento County. The individual had no known exposure to the virus through travel or close contact with a known infected individual.

California has a strong health care system and public health infrastructure. California has prepared for the potential spread of diseases, such as H1N1, in the past and is prepared and actively responding to the potential community spread of COVID-19. Contact tracing in this case has already begun.

The health risk from novel coronavirus to the general public remains low at this time. While COVID-19 has a high transmission rate, it has a low mortality rate. From the international data we have, of those who have tested positive for COVID-19, approximately 80 percent do not exhibit symptoms that would require hospitalization. There have been no confirmed deaths related to COVID-19 in the United States to date. California is carefully assessing the situation as it evolves.

“Keeping Californians safe and healthy is our number one priority,” said Dr. Sonia Angell, Director of the California Department of Public Health and State Public Health Officer. “This has been an evolving situation, which California has been monitoring and responding to since COVID-19 cases first emerged in China last year. This is a new virus, and while we are still learning about it, there is a lot we already know. We have been anticipating the potential for such a case in the U.S., and given our close familial, social and business relationships with China, it is not unexpected that the first case in the U.S. would be in California. That’s why California has been working closely with federal and local partners, including health care providers and hospitals, since the outbreak was first reported in China -- and we are already responding.”

As in any public health emergency, the Department of Public Health’s Emergency Operations Center has been actively coordinating response efforts across the state and preparing for possible community transmission. California continues to prepare and respond in coordination with federal and local partners.

This would be the first known instance of person-to-person transmission in the general public in the United States. Previously known instances of person-to-person transmission in the United States include one instance in Chicago, Illinois, and one in San Benito County, California. Both cases were after close, prolonged interaction with a family member who returned from Wuhan, China and had tested positive for COVID-19, the disease caused by novel coronavirus. As of today, including this case, California has had 7 travel-related cases, one close contact case, and now one community transmission.

As with any virus, especially during the flu season, the Health Department reminds you there are a number of steps you can take to protect your health and those around you:

- Washing hands with soap and water.
- Avoiding touching eyes, nose or mouth with unwashed hands.
- Avoiding close contact with people who are sick are all ways to reduce the risk of infection with a number of different viruses.
- Staying away from work, school or other people if you become sick with respiratory symptoms like fever and cough.

The California Department of Public Health will not be providing additional information about this patient due to patient confidentiality. For more information about novel coronavirus, please visit the [CDPH website](http://www.cdph.ca.gov).

www.cdph.ca.gov

From: [Hanson, Katie](#)
To: [Phillips, Hava](#); [Dykehouse, Erica](#); [Kelly, Katherine](#); [Frankovich, Teresa](#)
Subject: OMG - I was trying to make this email concise... Risk Categories & Monitoring Recommendations
Date: Friday, February 28, 2020 11:55:05 AM

Recommendations for Exposure Risk Management

- Travelers who have been in **Hubei Province** in the previous 14 days are reasonably believed to have a **high risk** of exposure to COVID-19 based on the scope and magnitude of the epidemic in that area. These travelers should be managed as having **high-risk exposure**.
- CDC has assigned a **medium-risk** level to travelers from **mainland China outside Hubei Province who have no known high-risk exposures**

Contacts of Asymptomatic People Exposed to COVID-19

CDC does not recommend testing, symptom monitoring or special management for people exposed to asymptomatic people with potential exposures to SARS-CoV-2 (such as in a household), i.e., “contacts of contacts;” these people are not considered exposed to SARS-CoV-2.

Summary of CDC Recommendations for Management of Persons with Potential COVID-19 Exposure by Risk Level and Symptoms

Risk levels for travel-associated and community settings

Symptomatic:

- **High Risk = Medical Evaluation is recommended**
 - Movement Restrictions = **Immediate Isolation**
- **Medium Risk = Medical Evaluation & care should be guided by clinical presentation**
 - Movement Restrictions = **Immediate Isolation**
- **Low Risk = Person should seek health advice to determine if medical evaluation is needed**
 - Movement Restrictions = **Recommendation to avoid contact with others and public activities while symptomatic**
- **No Identifiable Risk = Routine Medical Care**
 - Movement Restrictions = **No Restriction**

Asymptomatic:

- **High Risk = Remain quarantined (voluntary or under public health orders)**
 - Monitoring = **Daily Active Monitoring**
- **Medium Risk = Remain home, avoid congregate settings, practice social distancing**

- Travelers from mainland China outside Hubei Province with no known high-risk exposure
 - Monitoring = Self-monitoring with Public Health supervision
- All others in this category
 - Monitoring = Active Monitoring
- Low Risk = No Restriction
 - Monitoring = Self-Observation
- No Identifiable Risk = No Restriction
 - Monitoring = None

Interim U.S. Guidance for Risk Assessment and Public Health Management of Healthcare Personnel with Potential Exposure in a Healthcare Setting to Patients with Coronavirus Disease 2019 (COVID-19)

For this guidance **high-risk** exposures refer to HCP who performed or were present in the room for procedures that generate aerosols or during which respiratory secretions are likely to be poorly controlled (e.g., cardiopulmonary resuscitation, intubation, extubation, bronchoscopy, nebulizer therapy, sputum induction) on patients with COVID-19 when the healthcare providers' eyes, nose, or mouth were not protected.

Medium-risk exposures generally include HCP who had prolonged close contact with patients with COVID-19 where HCP mucous membranes or hands were exposed to material potentially infectious with COVID-19. These exposures could place the exposed HCP at risk of developing disease that is less than that described under **high-risk**.

Proper adherence to currently recommended infection control practices, including all recommended PPE, should protect HCP having prolonged close contact with patients infected with COVID-19. However, HCP in this category are classified as having **low-risk** to account for any inconsistencies in use or adherence that could result in unrecognized exposures.

HCP with no direct patient contact and no entry into active patient management areas who adhere to routine safety precautions are not considered to have a risk of exposure to COVID-19 (i.e., they have **no identifiable risk**.)

*Currently the guidance is intended to apply to HCP with potential exposure in a healthcare setting to patients with **confirmed COVID-19**. However, HCP exposures will commonly involve a PUI who is awaiting testing. Implementation of the monitoring and work restrictions described in this guidance could be applied to HCP exposed to a PUI if test results for the PUI are not expected to return within*

48 to 72 hours. A record of HCP exposed to the PUI should still be maintained and HCP should be encouraged to perform self-monitoring while awaiting test results. If the results will be delayed more than 72 hours or the patient is positive for COVID-19 then all monitoring and work restrictions described in this document should be followed.

Epidemiologic Risk Classification¹ for Asymptomatic Healthcare Personnel Following Exposure to Patients with Coronavirus Disease 2019 (COVID-19) Infection or their Secretions/Excretions in a Healthcare Setting, and their Associated Monitoring and Work Restriction Recommendations

The distinction between the high- and medium-risk exposures in this document is somewhat artificial as they both place HCP at risk for developing infection; therefore the recommendations for active monitoring and work restrictions are the same for these exposures. However, these risk categories were created to align with risk categories described in the [Interim US Guidance for Risk Assessment and Public Health Management of Persons with Potential Coronavirus Disease 2019 \(COVID-19\) Exposure in Travel-associated or Community Settings](#), which outlines criteria for quarantine and travel restrictions specific to high-risk exposures. Refer to that Interim Guidance for information about the movement, public activity and travel restrictions that apply to the HCP included here.

The highest risk exposure category that applies should be used to guide monitoring and work restrictions.

Exposure Risk Factors: HCP (with unprotected eyes, nose, or mouth)² who perform or are present in the room for a procedure likely to generate higher concentrations of respiratory secretions or aerosols (e.g., cardiopulmonary resuscitation, intubation, extubation, bronchoscopy, nebulizer therapy, sputum induction).

Exposure Category: High

Recommended Monitoring: Active

Work Restrictions for Asymptomatic HCW: Exclude from work for 14 days after last exposure

Exposure Risk Factors: HCP who perform or are present in the room for a procedure likely to generate higher concentrations of respiratory secretions or aerosols (e.g., cardiopulmonary resuscitation, intubation, extubation, bronchoscopy, nebulizer therapy, sputum induction) and not using a gown and gloves.

Note: If the HCP's eyes, nose, or mouth were also unprotected they would fall into the high-risk category above

Exposure Category: Medium

Recommended Monitoring: Active

Work Restrictions for Asymptomatic HCW: Exclude from work for 14 days after last exposure

Exposure Risk Factors: HCP (with unprotected eyes, nose, or mouth)² who have prolonged close contact with a patient *who was not wearing a facemask*.

Note: A respirator confers a higher level of protection than a facemask. However, they are grouped together in this scenario because (even if a respirator or facemask was worn) the eyes remain uncovered while having prolonged close contact with a patient *who was not wearing a facemask*.

Exposure Category: Medium

Recommended Monitoring: Active

Work Restrictions for Asymptomatic HCW: Exclude from work for 14 days after last exposure

Exposure Risk Factors: HCP (with unprotected eye, nose, and mouth)² who have prolonged close contact with a patient *who was wearing a facemask*.

Exposure Category: Medium

Recommended Monitoring: Active

Work Restrictions for Asymptomatic HCW: Exclude from work for 14 days after last exposure

Exposure Risk Factors: HCP (not wearing gloves) who have direct contact with the secretions/excretions of a patient and the HCP failed to perform immediate hand hygiene

Note: If the HCP performed hand hygiene immediately after contact, this would be considered low risk.

Exposure Category: Medium

Recommended Monitoring: Active

Work Restrictions for Asymptomatic HCW: Exclude from work for 14 days after last exposure

Exposure Risk Factors: HCP wearing a facemask or respirator only who have prolonged close contact with a patient *who was wearing a facemask*

Note: A respirator confers a higher level of protection than a facemask. However, they are grouped together in this scenario and classified as *low-risk* because the patient was wearing a facemask for source control.

Exposure Category: Low

Recommended Monitoring: Self with delegated supervision

Work Restrictions for Asymptomatic HCW: None

Exposure Risk Factors: HCP using all recommended PPE (i.e., a respirator, eye protection, gloves and a gown) while caring for or having contact with the secretions/excretions of a patient

Exposure Category: Low

Recommended Monitoring: Self with delegated supervision

Work Restrictions for Asymptomatic HCW: None

Exposure Risk Factors: HCP (not using all recommended PPE) who have brief interactions with a or patient regardless of whether patient was wearing a facemask (e.g., brief conversation at a triage desk; briefly entering a patient room but not having direct contact with the patient or their secretions/excretions; entering the patient room immediately after they have been discharged)

Exposure Category: Low

Recommended Monitoring: Self with delegated supervision

Work Restrictions for Asymptomatic HCW: None

Exposure Risk Factors: HCP who walk by a patient or who have no direct contact with the patient or their secretions/excretions and no entry into the patient room

Exposure Category: No Identifiable Risk

Recommended Monitoring: None

Work Restrictions for Asymptomatic HCW: None

Recommendations for Monitoring Based on COVID-19 Exposure Risk – Healthcare Workers

1. High- and Medium-risk Exposure Category

HCP in the **high- or medium-risk** category should undergo **active monitoring, including restriction from work in any healthcare setting until 14 days after their last exposure**. If they develop any fever (measured temperature $\geq 100.0^{\circ}\text{F}$ or subjective fever) OR respiratory symptoms consistent with COVID-19 (e.g., cough, shortness of breath, sore throat)* they should immediately self-isolate (separate themselves from others) and notify their local or state public health authority and healthcare facility promptly so that they can coordinate consultation and referral to a healthcare provider for further evaluation.

2. Low-risk Exposure Category

HCP in the **low-risk** category should perform **self-monitoring with delegated supervision until 14 days after the last potential exposure**. *Asymptomatic HCP in this category are not restricted from work*. They should check their temperature twice daily and remain alert for respiratory symptoms consistent with COVID-19 (e.g., cough, shortness of breath, sore throat)*. They should ensure they are afebrile and asymptomatic before leaving home and reporting for work. If they do not have fever or respiratory symptoms they may report to work. They should have their temperature retaken and symptoms assessed by the healthcare

facility each day before starting work. On days they are not working they are not required to report unless they develop symptoms. If they develop fever (measured temperature ≥ 100.0 °F or subjective fever) OR respiratory symptoms they should immediately self-isolate (separate themselves from others) and notify their local or state public health authority or healthcare facility promptly so that they can coordinate consultation and referral to a healthcare provider for further evaluation.

3. *No identifiable risk* Exposure Category

HCP in the *no identifiable risk* category do not require monitoring or restriction from work.

4. Community or travel-associated exposures

HCP with potential exposures to COVID-19 in community settings, should have their exposure risk assessed according [CDC guidance](#). HCP who fall into the *high-* or *medium-* risk category described there should undergo monitoring as defined by their local or state public health authority and be excluded from work in a healthcare setting until 14 days after their exposure. HCP who develop signs or symptoms compatible with COVID-19 should contact their established point of contact (public health authorities or their facility's occupational health program) for medical evaluation prior to returning to work.

Now that I have all the info, I don't know how this can be a workable document – you'd be sitting here reading this thing forever! I'm gonna work on putting this into a table to see if we can get it down to a readable, usable, version - hope it is helpful in the interim 😊

-

Katie Hanson, CDI
Communicable Disease Surveillance
Humboldt County Public Health
Desk: (707) 268-2153 Main Phone: (707)268-2182
<mailto:klhanson@co.humboldt.ca.us>

From: [VanBuskirk, Charles](#)
To: [Frankovich, Teresa](#)
Subject: Preparations for possible Covid-19 pandemic
Date: Monday, March 2, 2020 9:15:20 AM

VERY interesting reading about preparations for possible pandemic.
Most are also good preparations for earthquakes, tsunamis and fires as well.

<https://boingboing.net/2020/02/27/nprs-no-nonsense-guide-to-pr.html>

and

<https://www.npr.org/sections/goatsandsoda/2020/02/26/809650625/a-guide-how-to-prepare-your-home-for-coronavirus>

Deputy Charles L. Van Buskirk
Coroner Division
Humboldt County Sheriff-Coroner

3012 I Street

Eureka, CA 95501-4412

cvanbuskirk@co.humboldt.ca.us

Office 707-445-7242 ← Best number

Desk 707-268-3755

Fax 707-445-7400

I am usually in the office Mon-Friday 9am to 5pm

From: [Stephens, Michele](#)
To: [Hartley, Chris](#); superintendent@hcoe.net
Cc: [Frankovich, Teresa](#); [Beck, Connie](#)
Subject: Public Health Letter to Parents on COVID-19
Date: Friday, February 28, 2020 1:53:36 PM
Attachments: [E3856@co.humboldt.ca.us_20200228_133841.pdf](#)

Chris,

Here is the letter to parents from the County Health Officer, Dr Terry Frankovich, as we discussed. Guidance to schools just came out from the CDC, linked below. It distinguishes communities that do not have a known case vs those that do. Even though we've had one confirmed case, it was travel related and we do not have known community transmission currently, therefore, we consider ourselves to be in the first category. But as you can see in Dr Frankovich's letter, we are preparing for community transmission. Please let us know if you have questions, we hope this does help answer questions. Please share with all superintendents and families in schools across the county. And thanks for your help in sharing information. As we know more, we will continue to reach out.

<https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/guidance-for-schools.html>

Michele Stephens, LCSW
Public Health Director
529 I Street, Eureka, CA 95501
707-268-2121

[Click here for more information about Public Health!](#)

From: [Allen, Rachel](#)
To: [Phillips, Hava](#); [Frankovich, Teresa](#); [Dykehouse, Erica](#); [Kelly, Katherine](#); [Hanson, Katie](#); [Prejean, Randy](#)
Subject: questions about travel and COVID-19
Date: Monday, March 2, 2020 8:34:01 AM

Hi all,

Before I start taking phone calls, I want to clarify to make sure I understand the current advice regarding foreign travel. It looks like travelers to Italy, Iran, Japan, and S. Korea are not being held to the same isolation mandates as those to China. The advice on the CDC website advises travelers to monitor for symptoms and seek healthcare if ill, but no self-isolation. Is this correct?

Rachel Allen, RN, BSN, PHN
Immunization Coordinator, Humboldt County Public Health
Childhood Lead Poisoning Prevention Program Case Management
cell (707) 267-6310
desk (707) 268-2155
fax (707) 445-6091
rallen@co.humboldt.ca.us

For more information about our programs, please visit:
[Public Health | Humboldt County, CA - Official Website](#)

From: [Blocher, Tricia@CDPH](mailto:Tricia.Blocher@cdph.ca.gov)
To: [Frankovich, Teresa](mailto:Teresa.Frankovich@co.humboldt.ca.us)
Subject: RE: Call TODAY at 1pm
Date: Monday, March 2, 2020 8:58:56 PM
Attachments: [3.1.20 Local Health Officer COVID-19 Update Call 1300.docx](#)

Hi Teresa,

I'm sorry you were unable to join the call yesterday. I attached the brief notes that we have. The call was more of an opportunity for the LHOs to discuss ideas of various triggers or reasons for things like closing schools or cancelling mass gatherings. We had been hearing the need to have such a discussion and acted quickly to organize a call. The notes reflect some of the comments we heard. At the end of the call, many topics were brought up for further discussion and we will be putting together more calls very soon to allow those discussions to be held. We will make sure there is plenty of notice.

Thank you!
Tricia

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Sunday, March 01, 2020 2:16 PM
To: Blocher, Tricia@CDPH <Tricia.Blocher@cdph.ca.gov>
Subject: Re: Call TODAY at 1pm

****[EXTERNAL MESSAGE]** FROM: tfrankovich@co.humboldt.ca.us**

Only open links and attachments from known senders. Do not provide your username or password.
To report suspicious emails, click "Report Phish" button.

I was not able to be on the call
Will I be able to access an archive of it?
Obviously the content is important to our work this week

Teresa L Frankovich, MD, MPH
Humboldt County Health Officer

On Mar 1, 2020, at 12:31 PM, Blocher, Tricia@CDPH <Tricia.Blocher@cdph.ca.gov>
wrote:

Hello all,

In case you did not see the CAHAN, we are holding a call today at 1pm with local health officers to discuss:

- Social distancing triggers and guidelines
- School Closures
- Canceling Public Events

- Health care system issues
- Work force issues

We would like to have a discussion and learn about what you are thinking in your own jurisdictions and the challenges you are facing.

We know you are extremely busy and working hard in your jurisdictions on the response – thank you!!

Tricia N. Blocher
Deputy Director
Emergency Preparedness Office
California Department of Public Health
Office: (916) 650-6710
Mobile: (916) 712-1261

From: [Hanson, Jake@CDPH](mailto:Hanson_Jake@CDPH)
To: [Frankovich, Teresa](mailto:Frankovich_Teresa)
Subject: RE: CCLHO - Health Officer Orientation
Date: Wednesday, February 26, 2020 1:24:47 PM

Hi Terry,

I hope things haven't been too crazy for you and I appreciate your patience. If you have the time, does either of these dates and times work for you for an hour long orientation –

3/25 – 3-4pm, 4-5pm

3/26 – 9-10am

Please let me know.

Thanks,

Jake

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Thursday, February 13, 2020 8:14 AM
To: Hanson, Jake@CDPH <Jake.Hanson@cdph.ca.gov>
Subject: RE: CCLHO - Health Officer Orientation

****[EXTERNAL MESSAGE]** FROM: tfrankovich@co.humboldt.ca.us**

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Hi Jake. Sorry, crazy time to start out as new HO. Next week, I am open 2/18 between 9-10 am and from 3:30 pm to 5. On the 20th, I am open 1-3 pm Those times are all good at the moment but fills in fast so let me know if any of those work for you. Will be great to meet! Thanks, Terry

From: Hanson, Jake@CDPH <Jake.Hanson@cdph.ca.gov>
Sent: Wednesday, February 12, 2020 10:48 AM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Subject: RE: CCLHO - Health Officer Orientation

Hi Terry,

Just wanted to follow up with this.

Please let me know.

Thanks,

Jake

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, February 3, 2020 1:01 PM
To: Hanson, Jake@CDPH <Jake.Hanson@cdph.ca.gov>
Subject: Re: CCLHO - Health Officer Orientation

****[EXTERNAL MESSAGE]** FROM: tfrankovich@co.humboldt.ca.us**

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Hi Jake. That would be great. Just started on Thursday and Coronavirus is providing quite a welcome to PH! I am seeing patients today but will be at the health dept tomorrow and can pull up some possible dates for you to consider. Thanks much, Terry

Sent from my iPhone

On Feb 3, 2020, at 12:47 PM, Hanson, Jake@CDPH <Jake.Hanson@cdph.ca.gov> wrote:

Hi Dr. Frankovich,

I hope your transition is going well into your role as Health Officer. I'm reaching out as the Executive Director of the California Conference of Local Health Officers (CCLHO) to touch base with you in regards to setting up an hour or so meeting at your office to introduce you to CCLHO and essentially orient you on all things CCLHO. Typically, we hold an in-person orientation with a larger group but I'm switching things up and would like to do more of a 1:1 set up.

Please let me know if you have an hour or so in the next couple weeks so we can pay you a visit and discuss CCLHO.

Please let me know if you have any questions.

Thanks,

Jake

Jake Hanson, MPH

Executive Administrator - California Conference of Local Health Officers
California Department of Public Health
1615 Capitol Avenue
P.O. Box 997377 | MS 7003
Sacramento, CA 95899-7377
(916) 440-7594
Email: Jake.Hanson@cdph.ca.gov
Web: [CCLHO Website](#)

<image001.png>

From: [Hanson, Jake@CDPH](mailto:Hanson_Jake@CDPH)
To: [Frankovich, Teresa](mailto:Frankovich_Teresa)
Subject: RE: CCLHO - Health Officer Orientation
Date: Thursday, February 27, 2020 10:08:09 AM

Hi Terry,

I can accommodate the 5:00pm. I just want to make sure it works for you. Please confirm and I'll send a calendar invite.

Thanks,
Jake

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Wednesday, February 26, 2020 11:02 PM
To: Hanson, Jake@CDPH <Jake.Hanson@cdph.ca.gov>
Subject: Re: CCLHO - Health Officer Orientation

****[EXTERNAL MESSAGE]** FROM:** tfrankovich@co.humboldt.ca.us

Only open links and attachments from known senders. Do not provide your username or password.
To report suspicious emails, click "Report Phish" button.

Hi Jake

Holding up here in Humboldt!

Unfortunately neither of those times work

I could do the Wednesday after 5 but otherwise, am already scheduled for your other options. Terry

Teresa L Frankovich, MD, MPH
Humboldt County Health Officer

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Subject: RE: CCLHO - Health Officer Orientation

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Sacramento, CA 95899-7377

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Email: Jake.Hanson@cdph.ca.gov

Web: [CCLHO Website](#)

<image001.png>

From: [Fleming-Dutra, Katherine E. \(CDC/DDID/NCIRD/DBD\)](#)
To: [Corrigan, Jeremy](#); [Frankovich, Teresa](#); [Jacobson, Kathleen@CDPH](#); [Biggs, Holly \(CDC/DDID/NCIRD/DVD\)](#); [Sundararaman, Preethi \(CDC/DDID/NCEZID/DFWED\)](#); [Barry, Pennan \(CDC cdph.ca.gov\)](#)
Subject: Re: CDC/CDPH/Humboldt County
Date: Thursday, February 27, 2020 7:53:14 PM

Thank you. This is very helpful, and what we need.

Best,
Katherine

Get [Outlook for iOS](#)

From: Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>
Sent: Thursday, February 27, 2020 10:07:57 PM
To: Fleming-Dutra, Katherine E. (CDC/DDID/NCIRD/DBD) <ftu2@cdc.gov>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Jacobson, Kathleen@CDPH <Kathleen.Jacobson@cdph.ca.gov>; Biggs, Holly (CDC/DDID/NCIRD/DVD) <xdc6@cdc.gov>; Sundararaman, Preethi (CDC/DDID/NCEZID/DFWED) <vzy6@cdc.gov>; Barry, Pennan (CDC cdph.ca.gov) <pennan.barry@cdph.ca.gov>
Subject: Re: CDC/CDPH/Humboldt County

Hi Katherine,

Thanks for helping us follow-up on pending results. See below for the information requested:

Collection Date: 2/21/20
PUI# 0001224 – Pending OP Swab

Collection Date: 2/23/20
PUI# 0001224 – Pending NP Swab and OP Swab
PUI# 0001225 – Pending NP Swab and OP Swab

Collection Date: 2/24/20
PUI# 0001224 – Pending NP Swab and OP Swab
PUI# 0001225 – Pending NP Swab and OP Swab

Unfortunately, I am not sure what you mean by "state public health lab IDs"? Our samples did not go to the State PHL and get an ID to my knowledge. Is this our local specimen ID or should I contact the State to get this ID? Let me know and Ill be happy to get what you need. Thanks again for your assistance.

Jeremy

From: Fleming-Dutra, Katherine E. (CDC/DDID/NCIRD/DBD) <ftu2@cdc.gov>
Sent: Thursday, February 27, 2020 6:56 PM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Jacobson, Kathleen@CDPH

<Kathleen.Jacobson@cdph.ca.gov>; Biggs, Holly (CDC/DDID/NCIRD/DVD) <xdc6@cdc.gov>; Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; Sundararaman, Preethi (CDC/DDID/NCEZID/DFWED) <vzy6@cdc.gov>; Barry, Pennan (CDC cdph.ca.gov) <pennan.barry@cdph.ca.gov>

Subject: RE: CDC/CDPH/Humboldt County

Hi Dr. Frankovich,

Thank you for reaching out tonight about the pending specimens from the Humboldt county case and PUI. I wanted to let you know that we have reached out to our laboratory and we will let you know as soon as we hear back from them. In the meantime, if you can send us the dates of collection, specimen types, and state public health lab IDs that you have, that would help us get more information on the specimens as well.

Best,
Katherine

Katherine E. Fleming-Dutra, MD
Case Tracking Team
COVID-19 Epi Task Force
Centers for Disease Control and Prevention
404-639-4243
ftu2@cdc.gov

From: [Fleming-Dutra, Katherine E. \(CDC/DDID/NCIRD/DBD\)](#)
To: [Frankovich, Teresa](#); [Jacobson, Kathleen@CDPH](mailto:Jacobson.Kathleen@CDPH); [Biggs, Holly \(CDC/DDID/NCIRD/DVD\)](#); [Corrigan, Jeremy](#); [Sundararaman, Preethi \(CDC/DDID/NCEZID/DFWED\)](#); [Barry, Pennan \(CDC cdpd.ca.gov\)](mailto:Barry.Pennan@CDC.cdpd.ca.gov)
Subject: RE: CDC/CDPH/Humboldt County
Date: Thursday, February 27, 2020 6:56:56 PM

Hi Dr. Frankovich,

Thank you for reaching out tonight about the pending specimens from the Humboldt county case and PUI. I wanted to let you know that we have reached out to our laboratory and we will let you know as soon as we hear back from them. In the meantime, if you can send us the dates of collection, specimen types, and state public health lab IDs that you have, that would help us get more information on the specimens as well.

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Katherine E. Fleming-Dutra, MD
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Subject: RE: CDC/CDPH/Humboldt County

Hi Dr. Frankovich,

Thank you for reaching out tonight about the pending specimens from the Humboldt county case and PUI. I wanted to let you know that we have reached out to our laboratory and we will let you know as soon as we hear back from them. In the meantime, if you can send us the dates of collection, specimen types, and state public health lab IDs that you have, that would help us get more information on the specimens as well.

Best,

Katherine

Katherine E. Fleming-Dutra, MD
Case Tracking Team
COVID-19 Epi Task Force
Centers for Disease Control and Prevention
404-639-4243
ftu2@cdc.gov

From: [Magill, Shelley \(CDC/DDID/NCEZID/DHQP\)](mailto:Magill_Shelley@CDC/DDID/NCEZID/DHQP)
To: [Peters, Philip@CDPH](mailto:Peters_Philip@CDPH); [Frankovich, Teresa](mailto:Frankovich_Teresa); [Jacobson, Kathleen@CDPH](mailto:Jacobson_Kathleen@CDPH)
Cc: [Biggs, Holly \(CDC/DDID/NCIRD/DVD\)](mailto:Biggs_Holly@CDC/DDID/NCIRD/DVD); [Phillips, Hava](mailto:Phillips_Hava); [Kelly, Katherine](mailto:Kelly_Katherine); [Corrigan, Jeremy](mailto:Corrigan_Jeremy); [Stephens, Michele](mailto:Stephens_Michele); [Hanson, Katie](mailto:Hanson_Katie); [Sundararaman, Preethi \(CDC/DDID/NCEZID/DFWED\)](mailto:Sundararaman_Preethi@CDC/DDID/NCEZID/DFWED); [Vasquez, Amber Marie \(CDC/DDID/NCEZID/DHQP\)](mailto:Vasquez_Amber_Marie@CDC/DDID/NCEZID/DHQP); [Guh, Alice Y. \(CDC/DDID/NCEZID/DHQP\)](mailto:Guh_Alice_Y@CDC/DDID/NCEZID/DHQP); [Perz, Joseph \(CDC/DDID/NCEZID/DHQP\)](mailto:Perz_Joseph@CDC/DDID/NCEZID/DHQP); [CDC IMS 2019 NCOV Healthcare Infection Control](mailto:CDC_IMS_2019_NCOV_Healthcare_Infection_Control); [Fleming-Dutra, Katherine E. \(CDC/DDID/NCIRD/DBD\)](mailto:Fleming-Dutra_Katherine_E@CDC/DDID/NCIRD/DBD); [Epson, Erin@CDPH](mailto:Epson_Erin@CDPH); [Barry, Pennan \(CDC cdph.ca.gov\)](mailto:Barry_Pennan@CDC.cdph.ca.gov)
Subject: RE: CDC/CDPH/Humboldt County
Date: Wednesday, February 26, 2020 3:31:43 PM

Hi everyone. Many thanks to Terry and to Kathie for providing additional information on the HCP and their exposures. Based on this information and current guidance it seems likely that the 7 HCP had exposures falling into the low risk category. We did have some concern about a triage nurse who for a very brief period (~2 min) did not have a mask or respirator on while within 6 feet of the patient, but was behind a glass barrier (with gaps at top and bottom). This HCP did report sore throat for three days recently. I think this is of concern, and Kathie and I talked about it this afternoon. I would recommend having this HCP self-isolate, and contacting the PUI team here at CDC to discuss: <https://www.cdc.gov/coronavirus/2019-nCoV/hcp/clinical-criteria.html>.

From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>
Sent: Tuesday, February 25, 2020 7:28 PM
To: Magill, Shelley (CDC/DDID/NCEZID/DHQP) <fxe9@cdc.gov>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Jacobson, Kathleen@CDPH <Kathleen.Jacobson@cdph.ca.gov>
Cc: Biggs, Holly (CDC/DDID/NCIRD/DVD) <xdc6@cdc.gov>; Phillips, Hava <HPhillips@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; Stephens, Michele (HUMBOLT) <mstephens@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Sundararaman, Preethi (CDC/DDID/NCEZID/DFWED) <vzy6@cdc.gov>; Vasquez, Amber Marie (CDC/DDID/NCEZID/DHQP) <yxi9@cdc.gov>; Guh, Alice Y. (CDC/DDID/NCEZID/DHQP) <ggt4@cdc.gov>; Perz, Joseph (CDC/DDID/NCEZID/DHQP) <bzp4@cdc.gov>; CDC IMS 2019 NCOV Healthcare Infection Control <eocevent220@cdc.gov>; Fleming-Dutra, Katherine E. (CDC/DDID/NCIRD/DBD) <ftu2@cdc.gov>; Epson, Erin@CDPH <Erin.Epson@cdph.ca.gov>; Barry, Pennan (CDC cdph.ca.gov) <pennan.barry@cdph.ca.gov>
Subject: Re: CDC/CDPH/Humboldt County

Yes, thanks again for the call - i'm cc'ing Erin Epson who is our HAI lead. She was not able to make the call but I updated her on this HCW contact.

From: Magill, Shelley (CDC/DDID/NCEZID/DHQP) <fxe9@cdc.gov>
Sent: Tuesday, February 25, 2020 3:37:46 PM
To: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Jacobson, Kathleen@CDPH <Kathleen.Jacobson@cdph.ca.gov>
Cc: Biggs, Holly (CDC/DDID/NCIRD/DVD) <xdc6@cdc.gov>; Phillips, Hava <HPhillips@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; Stephens, Michele (HUMBOLT) <mstephens@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Sundararaman, Preethi (CDC/DDID/NCEZID/DFWED) <vzy6@cdc.gov>; Vasquez, Amber Marie (CDC/DDID/NCEZID/DHQP) <yxi9@cdc.gov>; Guh, Alice Y. (CDC/DDID/NCEZID/DHQP) <ggt4@cdc.gov>; Perz, Joseph (CDC/DDID/NCEZID/DHQP) <bzp4@cdc.gov>; CDC IMS 2019 NCOV Healthcare Infection Control <eocevent220@cdc.gov>;

Fleming-Dutra, Katherine E. (CDC/DDID/NCIRD/DBD) <ftu2@cdc.gov>

Subject: RE: CDC/CDPH/Humboldt County

****[EXTERNAL MESSAGE]** FROM: fxe9@cdc.gov**

Only open links and attachments from known senders. Do not provide your username or password.
To report suspicious emails, click "Report Phish" button.

Hi all. Thanks so much for the call today. Just circling back on the IPC issues we discussed pertaining to the physician (I tried to limit the email mainly to the folks on the call, apologies if I got it wrong). When you speak with the physician, it would be important to know whether the physician collected the specimens, whether the case-patient's mask was off at any point during their interaction (during specimen collection or otherwise), the approximate duration of their close contact, if any monitoring for fever/symptoms has occurred since the exposure, and if the physician has experienced any fever or new symptoms since the exposure.

At a minimum, if there was no period of exposure to the patient when the patient did not have a mask on, and the physician always had their respirator on, this would be considered low risk and recommended monitoring would be self-monitoring with delegated supervision (I've highlighted the sentence pertaining to having temperature and symptoms assessed before starting work)—based on the information you have, it seems like this is the category the other HCP would fall into (from this document: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-risk-assesment-hcp.html>):

"HCP in the *low-risk* category should perform self-monitoring with delegated supervision until 14 days after the last potential exposure. Asymptomatic HCP in this category are not restricted from work. They should check their temperature twice daily and remain alert for respiratory symptoms consistent with COVID-19 (e.g., cough, shortness of breath, sore throat)*. They should ensure they are afebrile and asymptomatic before leaving home and reporting for work. If they do not have fever or respiratory symptoms they may report to work. **They should have their temperature retaken and symptoms assessed by the healthcare facility each day before starting work.** On days they are not working they are not required to report unless they develop symptoms. If they develop fever (measured temperature $\geq 100.0^{\circ}\text{F}$ or subjective fever) OR respiratory symptoms they should immediately self-isolate (separate themselves from others) and notify their local or state public health authority or healthcare facility promptly so that they can coordinate consultation and referral to a healthcare provider for further evaluation."

If the patient was without a mask during their interaction, this could probably be considered a medium-risk exposure depending on the amount of time the patient was without a mask, since the physician reportedly did not wear a face shield or goggles. Recommended monitoring in that instance is active monitoring and exclusion from work for 14 days:

"HCP in the *high- or medium-risk* category should undergo active monitoring, including restriction from work in any healthcare setting until 14 days after their last exposure. If they develop any fever (measured temperature $\geq 100.0^{\circ}\text{F}$ or subjective fever) OR respiratory symptoms consistent with COVID-19 (e.g., cough, shortness of breath, sore throat)* they should immediately self-isolate (separate themselves from others) and notify their local or state public health authority and healthcare facility promptly so that they can coordinate consultation and referral to a healthcare

provider for further evaluation.”

Let me know when you have more information or if you have questions—happy to talk again on the phone if that’s easier.

Thanks!

--Shelley

Shelley S. Magill, MD, PhD
CAPT, USPHS
Epidemiology Research and Innovations Branch
Division of Healthcare Quality Promotion
Centers for Disease Control and Prevention
Atlanta, Georgia
(404) 639-0291, cell (404) 683-8180
smagill@cdc.gov

-----Original Appointment-----

From: Fleming-Dutra, Katherine E. (CDC/DDID/NCIRD/DBD) <ftu2@cdc.gov>

Sent: Tuesday, February 25, 2020 12:02 PM

To: Fleming-Dutra, Katherine E. (CDC/DDID/NCIRD/DBD); Peters, Philip@CDPH; Harriman, Kathleen@CDPH; Frankovich, Teresa; Bowen, Virginia B. (CDC/DDID/NCHHSTP/DSTDP); Bialek, Stephanie R. (CDC/DDPHSIS/CGH/DPDM); Pindyck, Talia (CDC/DDID/NCEZID/DFWED); Coronavirus Clinical; Murray, Erin@cdph.ca.gov (CDC cdph.ca.gov); Chai, Shua (CDC cdph.ca.gov); CDC IMS 2019 NCOV Response Epi TF Case Tracking Team; Sundararaman, Preethi (CDC/DDID/NCEZID/DFWED); Jacobson, Kathleen@CDPH; Guh, Alice Y. (CDC/DDID/NCEZID/DHQP); Vasquez, Amber Marie (CDC/DDID/NCEZID/DHQP); Vugia, Duc@CDPH; Epson, Erin@CDPH; Barry, Pennan (CDC cdph.ca.gov); Havers, Fiona (CDC/DDID/NCIRD/DBD); Magill, Shelley (CDC/DDID/NCEZID/DHQP); Wen, John (CDC/DDPHSIS/CGH/DGHT)

Cc: Yen, Cynthia@CDPH; Biggs, Holly (CDC/DDID/NCIRD/DVD); Phillips, Hava; Kelly, Katherine; Corrigan, Jeremy; Stephens, Michele; Hanson, Katie

Subject: CDC/CDPH/Humboldt County

When: Tuesday, February 25, 2020 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: Skype meeting

Hi all,

It looks like this will be the best time check in regarding the Humboldt county case.

Best,
Katherine

Katherine E. Fleming-Dutra, MD
Case Tracking Team
COVID-19 Epi Task Force
Centers for Disease Control and Prevention
404-639-4243
ftu2@cdc.gov

Join Skype Meeting

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Join by phone

(404) 553-8912,,4234949# (Atlanta Dial-in Conference Region)

English (United States)

(855) 348-8390,,4234949# (Atlanta Dial-in Conference Region)

English (United States)

[Find a local number](#)

Conference ID: 4234949

[Forgot your dial-in PIN?](#) | [Help](#)

From: [Corrigan, Jeremy](#)
To: [CDC IMS 2019 NCOV Response Epi Surveillance State Coordination Unit](#)
Cc: [Fleming-Dutra, Katherine E. \(CDC/DDID/NCIRD/DBD\)](#); [Frankovich, Teresa](#); [Jacobson, Kathleen@CDPH](#); [Biggs, Holly \(CDC/DDID/NCIRD/DVD\)](#); [Barry, Pennan \(CDC.cdph.ca.gov\)](#); [Sundararaman, Preethi \(CDC/DDID/NCEZID/DFWED\)](#)
Subject: Re: CDC/CDPH/Humboldt County
Date: Friday, February 28, 2020 12:11:19 PM

Fantastic, thank you so much! I'll keep an eye out for the report.

Jeremy

Sent from my iPhone

On Feb 28, 2020, at 12:09 PM, CDC IMS 2019 NCOV Response Epi Surveillance State Coordination Unit <eocevent118@cdc.gov> wrote:

Hi Jeremy and Teresa,

We wanted to let you know that lab results have been recently released to the state public health lab for 1224. These results may have implications for the case's release from isolation. We are unable to share test results in this email, but they are available. Results for PUI 1225 should be available as well.

Thank you for your patience!

State Coordination Unit

eocevent118@cdc.gov

CDC 2019-nCoV Response

From: Fleming-Dutra, Katherine E. (CDC/DDID/NCIRD/DBD) <ftu2@cdc.gov>
Sent: Thursday, February 27, 2020 10:53 PM
To: Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Jacobson, Kathleen@CDPH <Kathleen.Jacobson@cdph.ca.gov>; Biggs, Holly (CDC/DDID/NCIRD/DVD) <xdc6@cdc.gov>; Sundararaman, Preethi (CDC/DDID/NCEZID/DFWED) <vzy6@cdc.gov>; Barry, Pennan (CDC cdph.ca.gov) <pennan.barry@cdph.ca.gov>
Subject: Re: CDC/CDPH/Humboldt County

Thank you. This is very helpful, and what we need.

Best,

Katherine

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From: Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>
Sent: Thursday, February 27, 2020 10:07:57 PM
To: Fleming-Dutra, Katherine E. (CDC/DDID/NCIRD/DBD) <ftu2@cdc.gov>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Jacobson, Kathleen@CDPH <Kathleen.Jacobson@cdph.ca.gov>; Biggs, Holly (CDC/DDID/NCIRD/DVD) <xdc6@cdc.gov>; Sundararaman, Preethi (CDC/DDID/NCEZID/DFWED) <vzy6@cdc.gov>; Barry, Pennan (CDC cdph.ca.gov) <pennan.barry@cdph.ca.gov>
Subject: Re: CDC/CDPH/Humboldt County

Hi Katherine,

Thanks for helping us follow-up on pending results. See below for the information requested:

Collection Date: 2/21/20

PUI# 0001224 – Pending OP Swab

Collection Date: 2/23/20

PUI# 0001224 – Pending NP Swab and OP Swab

PUI# 0001225 – Pending NP Swab and OP Swab

Collection Date: 2/24/20

PUI# 0001224 – Pending NP Swab and OP Swab

PUI# 0001225 – Pending NP Swab and OP Swab

Unfortunately, I am not sure what you mean by "state public health lab IDs"? Our samples did not go to the State PHL and get an ID to my knowledge. Is this our local specimen ID or should I contact the State to get this ID? Let me know and I'll be happy to get what you need. Thanks again for your assistance.

Jeremy

From: Fleming-Dutra, Katherine E. (CDC/DDID/NCIRD/DBD) <ftu2@cdc.gov>
Sent: Thursday, February 27, 2020 6:56 PM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Jacobson, Kathleen@CDPH <Kathleen.Jacobson@cdph.ca.gov>; Biggs, Holly (CDC/DDID/NCIRD/DVD) <xdc6@cdc.gov>; Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; Sundararaman,

Preethi (CDC/DDID/NCEZID/DFWED) <vzy6@cdc.gov>; Barry, Pennan (CDC cdph.ca.gov)
<pennan.barry@cdph.ca.gov>

Subject: RE: CDC/CDPH/Humboldt County

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Katherine E. Fleming-Dutra, MD
Case Tracking Team
COVID-19 Epi Task Force
Centers for Disease Control and Prevention
404-639-4243
ftu2@cdc.gov

From: [CDC IMS 2019 NCOV Response Epi Surveillance State Coordination Unit](#)
To: [Fleming-Dutra, Katherine E. \(CDC/DDID/NCIRD/DBD\)](#); [Corrigan, Jeremy](#); [Frankovich, Teresa](#); [Jacobson, Kathleen@CDPH](#); [Biggs, Holly \(CDC/DDID/NCIRD/DVD\)](#); [Barry, Pennan \(CDC cdph.ca.gov\)](#); [CDC IMS 2019 NCOV Response Epi Surveillance State Coordination Unit](#); [Sundararaman, Preethi \(CDC/DDID/NCEZID/DFWED\)](#)
Subject: RE: CDC/CDPH/Humboldt County
Date: Friday, February 28, 2020 12:09:29 PM

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State Coordination Unit
eocevent118@cdc.gov
CDC 2019-nCoV Response

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Sent: Thursday, February 27, 2020 10:53 PM
To: Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Jacobson, Kathleen@CDPH <Kathleen.Jacobson@cdph.ca.gov>; Biggs, Holly (CDC/DDID/NCIRD/DVD) <xdc6@cdc.gov>; Sundararaman, Preethi (CDC/DDID/NCEZID/DFWED) <vzy6@cdc.gov>; Barry, Pennan (CDC cdph.ca.gov) <pennan.barry@cdph.ca.gov>
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To: Fleming-Dutra, Katherine E. (CDC/DDID/NCIRD/DBD) <ftu2@cdc.gov>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Jacobson, Kathleen@CDPH <Kathleen.Jacobson@cdph.ca.gov>; Biggs, Holly (CDC/DDID/NCIRD/DVD) <xdc6@cdc.gov>; Sundararaman, Preethi (CDC/DDID/NCEZID/DFWED) <vzy6@cdc.gov>; Barry, Pennan (CDC cdph.ca.gov) <pennan.barry@cdph.ca.gov>
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PUI# 0001224 – Pending NP Swab and OP Swab

PUI# 0001225 – Pending NP Swab and OP Swab

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Sent: Thursday, February 27, 2020 6:56 PM

To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Jacobson, Kathleen@CDPH <Kathleen.Jacobson@cdph.ca.gov>; Biggs, Holly (CDC/DDID/NCIRD/DVD) <xdc6@cdc.gov>; Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; Sundararaman, Preethi (CDC/DDID/NCEZID/DFWED) <vzy6@cdc.gov>; Barry, Pennan (CDC cdph.ca.gov) <pennan.barry@cdph.ca.gov>

Subject: RE: CDC/CDPH/Humboldt County

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Katherine

Katherine E. Fleming-Dutra, MD
Case Tracking Team
COVID-19 Epi Task Force
Centers for Disease Control and Prevention
404-639-4243
ftu2@cdc.gov

From: [Muller, Heather](#)
To: [Frankovich, Teresa](#); [Stephens, Michele](#); [Phillips, Hava](#)
Cc: [Messinger, Christine](#); [Miracle, Meriah](#)
Subject: RE: CDC household guidance
Date: Monday, March 2, 2020 10:51:31 AM
Attachments: [image001.png](#)
[image003.png](#)

I'll take the next pass. Thanks much.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 10:50 AM
To: Muller, Heather <HMuller@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>
Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>
Subject: RE: CDC household guidance

Here is a revised draft for today's release for review...thanks, T

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: Muller, Heather <HMuller@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 10:43 AM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>
Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>
Subject: RE: CDC household guidance

It is good. We can start thinking about what a local, well-timed version of that might look like. Thanks very much.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 10:42 AM
To: Muller, Heather <HMuller@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>
Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>
Subject: RE: CDC household guidance

Yes..it is fine. I didn't mean for us to put the NPR thing out...just that I think it is better done and worth emulating.

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: Muller, Heather <HMuller@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 10:40 AM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>
Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>
Subject: RE: CDC household guidance

This is interesting, but your media peeps media are more than a little squeamish about issuing someone else's news product, even if, as with NPR, there is no paywall. Someone else legally owns the content. It's really not ours to issue or reissue. We'd like to stick with orgs ;ole CDC and CDPH whose content is produced for the public domain. Is the CDC household guide good enough for now?

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 10:32 AM
To: Muller, Heather <HMuller@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>
Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>
Subject: RE: CDC household guidance

I like this better than CDC on quick glance...more what I was talking about.

<https://www.npr.org/sections/goatsandsoda/2020/02/26/809650625/a-guide-how-to-prepare-your-home-for-coronavirus>

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: Muller, Heather <HMuller@co.humboldt.ca.us>

Sent: Monday, March 2, 2020 9:58 AM

To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>

Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>

Subject: CDC household guidance

We'd like to put this out at some point this week. Any concerns?

Heather Muller

DHHS Public Information and Emergency Manager

507 F St., Eureka, CA 95501

hmuller@co.humboldt.ca.us

707-441-5409



From: [Muller, Heather](#)
To: [Frankovich, Teresa](#); [Stephens, Michele](#); [Phillips, Hava](#)
Cc: [Messinger, Christine](#); [Miracle, Meriah](#)
Subject: RE: CDC household guidance
Date: Monday, March 2, 2020 10:42:31 AM
Attachments: [image001.png](#)
[image003.png](#)

It is good. We can start thinking about what a local, well-timed version of that might look like. Thanks very much.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 10:42 AM
To: Muller, Heather <HMuller@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>
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Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: Muller, Heather <HMuller@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 10:40 AM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>
Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>
Subject: RE: CDC household guidance

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Subject: RE: CDC household guidance

I like this better than CDC on quick glance...more what I was talking about.

<https://www.npr.org/sections/goatsandsoda/2020/02/26/809650625/a-guide-how-to-prepare-your-home-for-coronavirus>

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To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>
Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>
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hmuller@co.humboldt.ca.us
707-441-5409



From: [Muller, Heather](#)
To: [Frankovich, Teresa](#); [Stephens, Michele](#); [Phillips, Hava](#)
Cc: [Messinger, Christine](#); [Miracle, Meriah](#)
Subject: RE: CDC household guidance
Date: Monday, March 2, 2020 10:41:30 AM
Attachments: [image001.png](#)
[image003.png](#)

Sounds good. And btw, I'd bring you some toilet paper. All of you. Thank you, Costco.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 10:40 AM
To: Muller, Heather <HMuller@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>
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Actually, I think if you were stuck at home for two weeks and couldn't shop, toilet paper would be a serious consideration☺ I think we can easily communicate this kind of info in a way that is not overwhelming to folks-particularly since they are used to sharing about preparedness here. But yes, timing is everything. I just want to start sowing the seeds.

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Subject: RE: CDC household guidance

Ok. We have all of that information from our emergency prep roles... but I am a little leery of invoking the apocalypse. I'm trying to imagine a scenario short of that in which people are going to run out of toilet paper because of a virus. That said, if we get to the apocalypse, we have all of the disaster prep kit information at our disposal.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 10:26 AM

To: Muller, Heather <HMuller@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>
Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>
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No problem with it. I think it is a decent planning outline although the format isn't great but when I looked at it over the weekend I just thought it does not get into the nitty gritty about preparing an emergency kit....food, needed medication, diapers, toilet paper...the real stuff!

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Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>
Subject: RE: CDC household guidance

Ugh.

<https://www.cdc.gov/coronavirus/2019-ncov/community/get-your-household-ready-for-COVID-19.html>

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To: [Frankovich, Teresa](#); [Stephens, Michele](#); [Phillips, Hava](#)
Cc: [Messinger, Christine](#); [Miracle, Meriah](#)
Subject: RE: CDC household guidance
Date: Monday, March 2, 2020 10:40:27 AM
Attachments: [image001.png](#)
[image003.png](#)

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Cc: [Messinger, Christine](#); [Miracle, Meriah](#)
Subject: RE: CDC household guidance
Date: Monday, March 2, 2020 10:32:27 AM
Attachments: [image001.png](#)
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To: [Frankovich, Teresa](#); [Stephens, Michele](#); [Phillips, Hava](#)
Cc: [Messinger, Christine](#); [Miracle, Meriah](#)
Subject: RE: CDC household guidance
Date: Monday, March 2, 2020 9:58:52 AM
Attachments: [image001.png](#)

Ugh.

<https://www.cdc.gov/coronavirus/2019-ncov/community/get-your-household-ready-for-COVID-19.html>

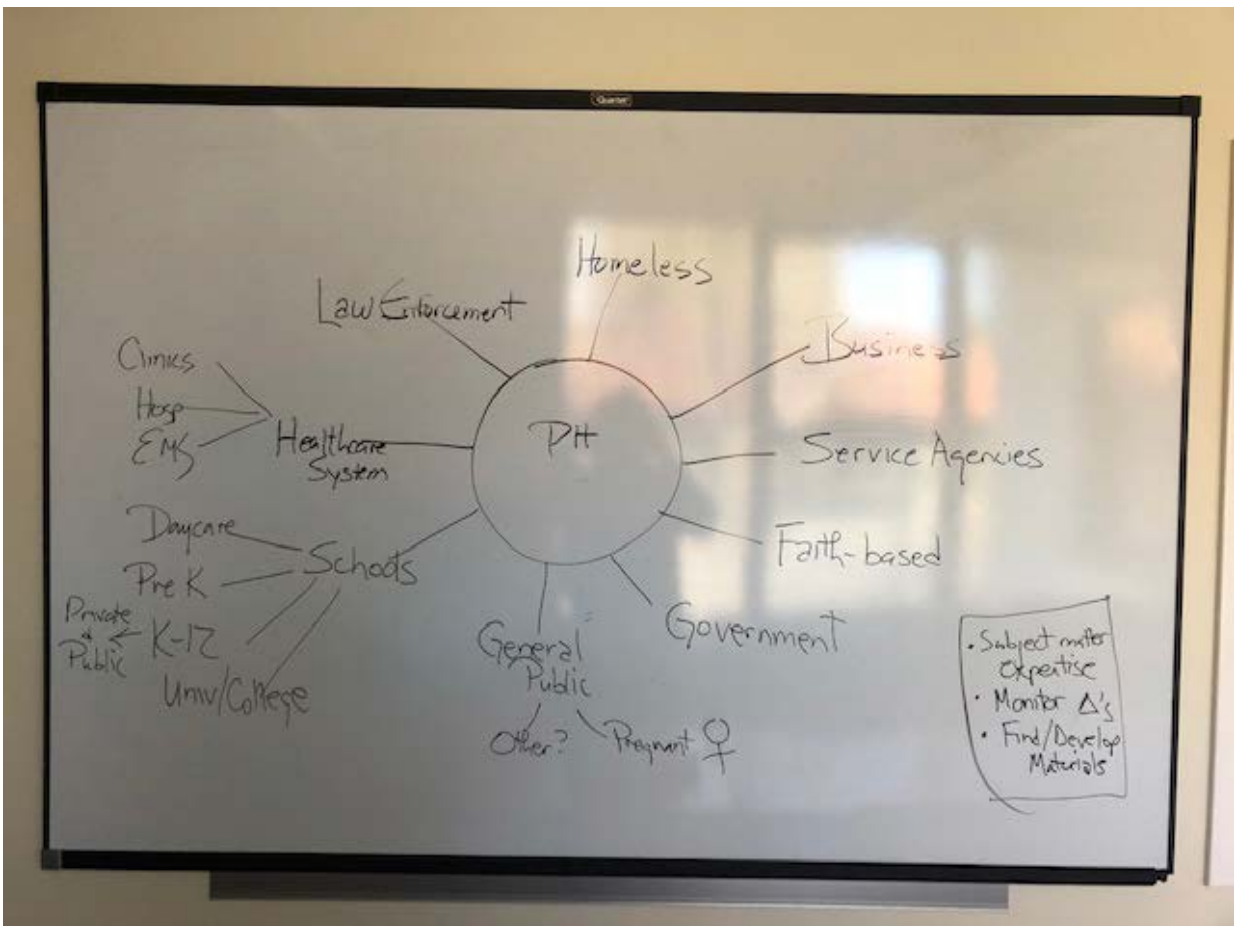
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From: [Stephens, Michele](#)
To: [Frankovich, Teresa](#)
Cc: [Muller, Heather](#); [Messinger, Christine](#); [Weiss, Lara](#)
Subject: Re: CDC household guidance
Date: Monday, March 2, 2020 11:48:05 AM
Attachments: [image001.png](#)
[image003.png](#)

I just spoke with the healthy communities senior staff about getting staff identified and assigned to the areas in the hub and spoke model Terry put together with the role of monitoring and updating with current info, being a SME and liaison to those groups. One of the Categories is General Public which this relates to so trying not to duplicate and get clear about who is doing what. this topic is specific to household preparedness though which is heathers wheelhouse. Just making sure we're on the same page...



Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

On Mar 2, 2020, at 10:41 AM, Frankovich, Teresa <tfrankovich@co.humboldt.ca.us> wrote:

Yes..it is fine. I didn't mean for us to put the NPR thing out...just that I think it is better done and worth emulating.

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<image001.png>

<image002.jpg>

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To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>

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<image003.png>

From: [Muller, Heather](#)
To: [Frankovich, Teresa](#); [Stephens, Michele](#); [Phillips, Hava](#)
Cc: [Messinger, Christine](#); [Miracle, Meriah](#)
Subject: RE: CDC household guidance
Date: Monday, March 2, 2020 11:36:34 AM
Attachments: [image001.png](#)
[image003.png](#)

Excellent. We should have a formatted draft back to you shortly.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 11:36 AM
To: Muller, Heather <HMuller@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>
Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>
Subject: RE: CDC household guidance

Was just able to ask about the guidance I put in about not seeking medical care if sx are mild on CDC national call and they agreed that approach was appropriate.

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Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>
Subject: RE: CDC household guidance

I'll take the next pass. Thanks much.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 10:50 AM
To: Muller, Heather <HMuller@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>
Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>
Subject: RE: CDC household guidance

Here is a revised draft for today's release for review...thanks, T

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From: Muller, Heather <HMuller@co.humboldt.ca.us>

Sent: Monday, March 2, 2020 10:43 AM

To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>

Cc: Messinger, Christine <CMessinger@co.humboldt.ca.us>; Miracle, Meriah <mmiracle@co.humboldt.ca.us>

Subject: RE: CDC household guidance

It is good. We can start thinking about what a local, well-timed version of that might look like. Thanks very much.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Sent: Monday, March 2, 2020 10:42 AM

To: Muller, Heather <HMuller@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>

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hmuller@co.humboldt.ca.us

707-441-5409



From: [Phillips, Hava](#)
To: [Allen, Rachel](#); [Dykehouse, Erica](#); [Fullbright, Anita](#); [Hanson, Katie](#); [Kelly, Katherine](#); [Prejean, Randy](#)
Cc: [Pereira, Sofia](#); [Frankovich, Teresa](#); [Stoneman, Donna](#)
Subject: RE: CD Task Division 2-26
Date: Friday, February 28, 2020 9:40:58 AM
Attachments: [COVID-19 - STATS - updated 02-28-2020.docx](#)
[image001.png](#)

Good Morning.

Task division today is the same as it was yesterday. The CDC's talking points are also the same. Katie's COVID statistics are attached. If you need me and can't find me, please send me a text. 707-845-2849 or 707-502-6493.

Happy Friday!

Task	Assigned to	Details
Checking 2182	Randy	Every 30 minutes, check the voicemail for 268-2182. Respond to general, non-medical, questions. Forward medical Questions to Rachel. Forward calls directly related to our local case to Kathie. Forward calls of a political nature to Hava.
Respond to medical calls	Don Austria – backup is Hava. Text me if you can't find me.	Every 30 minutes, check your voicemail for new messages. Respond to calls of a medical nature regarding coronavirus. If the call is related to one of our cases, forward to Kathie.
Respond to calls regarding local case	Kathie	All calls related to our existing local coronavirus case will be forwarded to you. If you receive any calls not related to our existing case, please forward them to Randy or Rachel as appropriate.
Forward general calls that come to your direct lines	CD Surveillance staff	Any call that comes directly to you, but is not related to the task you are assigned to should be forwarded to the person responsible for that task. You do not need to check 2182 (unless you are Randy).
Respond to emails sent to CDnurse	Hava	Check the CD nurse account daily and respond to all emails within 24 hours.

		Politically charged emails should be reviewed with DHHS Media prior to sending
CaIREDIE Data Entry	Randy	At the request of other CD staff, enter information into CaIREDIE. Feel free to delegate more basic data entry to an MOA with Donna's go-ahead.
Maintain baseline surveillance functions	Katie	Check CaIREDIE staging regularly, assess newly reported cases, and bring in help when needed. For clinical guidance, ask Rachel if she is available, followed by Hava (text Hava if needed).



Hava Phillips, PHN

supervising public health nurse

Public Health clinic and communicable disease programs

Humboldt County Public Health Branch, 529 I St. Eureka, CA 95501

☎ 707-268-2127 | 📠 707-445-7346

🖱 [Humboldt's Communicable Disease Prevention Webpage](#)

From: [Hanson, Katie](#)
To: [Phillips, Hava](#); [Allen, Rachel](#); [Dykehouse, Erica](#); [Fullbright, Anita](#); [Kelly, Katherine](#); [Prejean, Randy](#)
Cc: [Pereira, Sofia](#); [Frankovich, Teresa](#); [Stoneman, Donna](#)
Subject: RE: CD Task Division 2-26
Date: Thursday, February 27, 2020 9:21:57 AM
Attachments: [COVID-19 - STATS - updated 02-27-2020.docx](#)
[image001.png](#)

Just updated the Stats – attached above

Katie Hanson, CDI
Communicable Disease Surveillance
Humboldt County Public Health
Desk: (707) 268-2153 Main Phone: (707)268-2182
<mailto:klhanson@co.humboldt.ca.us>

From: Phillips, Hava <HPhillips@co.humboldt.ca.us>
Sent: Thursday, February 27, 2020 7:42 AM
To: Allen, Rachel <RAllen@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Fullbright, Anita <AFullbright@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Prejean, Randy <RPrejean@co.humboldt.ca.us>
Cc: Pereira, Sofia <spereira2@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Stoneman, Donna <DStoneman@co.humboldt.ca.us>
Subject: CD Task Division 2-26

Good Morning.

Last night, the CDC [confirmed a case](#) of COVID-19 in a Solano County resident with no travel and no contact with individuals diagnosed with COVID-19. This looks like the first known instance of community transmission in the US. As a result, I expect we will get quite a few calls today. Don Austria will be coming over from the adult health program to take on the role of answering clinical questions. It will take time to train him, so you will likely all see a few more calls than yesterday. Nevertheless, please continue to leave 2182 calls for Randy and to forward anything on your personal line that does not need to be answered specifically by you to 2182.

Talking points from CDC and stats current as of yesterday are attached.

Task	Assigned to	Details
Checking 2182	Randy	Every 30 minutes, check the voicemail for 268-2182. Respond to general, non-medical, questions. Forward medical Questions to Rachel. Forward calls directly related to our local case to Kathie. Forward calls of a political nature to Hava.
Respond to medical calls	Don Austria – backup is Hava. Text me if you can't	Every 30 minutes, check your voicemail for new

	find me.	messages. Respond to calls of a medical nature regarding coronavirus. If the call is related to one of our cases, forward to Kathie.
Respond to calls regarding local case	Kathie	All calls related to our existing local coronavirus case will be forwarded to you. If you receive any calls not related to our existing case, please forward them to Randy or Rachel as appropriate.
Forward general calls that come to your direct lines	CD Surveillance staff	Any call that comes directly to you, but is not related to the task you are assigned to should be forwarded to the person responsible for that task. You do not need to check 2182 (unless you are Randy).
Respond to emails sent to CDnurse	Hava	Check the CD nurse account daily and respond to all emails within 24 hours. Politically charged emails should be reviewed with DHHS Media prior to sending
CaIREDIE Data Entry	Randy	At the request of other CD staff, enter information into CaIREDIE. Feel free to delegate more basic data entry to an MOA with Donna's go-ahead.
Maintain baseline surveillance functions	Katie	Check CaIREDIE staging regularly, assess newly reported cases, and bring in help when needed. For clinical guidance, ask Rachel if she is available, followed by Hava (text Hava if needed).



Hava Phillips, PHN

supervising public health nurse

Public Health clinic and communicable disease programs

Humboldt County Public Health Branch, 529 I St. Eureka, CA 95501

☎ 707-268-2127 | 📠 707-445-7346

🔗 [Humboldt's Communicable Disease Prevention Webpage](#)

From: [Phillips, Hava](#)
To: [Allen, Rachel](#); [Dykehouse, Erica](#); [Fullbright, Anita](#); [Hanson, Katie](#); [Kelly, Katherine](#); [Prejean, Randy](#)
Cc: [Pereira, Sofia](#); [Frankovich, Teresa](#); [Stoneman, Donna](#)
Subject: RE: CD Task Division 2-26
Date: Monday, March 2, 2020 9:03:40 AM
Attachments: [image001.png](#)
[CDC Key Points 2-29-2020.pdf](#)
[CDC Weekly Key Points 3-1-2020.pdf](#)

Good Morning.

Our initial case is cleared as of this morning and no longer needs to be isolated. Contacts on quarantine will be released over the next few days depending on their exposure.

CDC updates are attached.

No changes to ICS structure today.

Task	Assigned to	Details
Checking 2182	Randy	Every 30 minutes, check the voicemail for 268-2182. Respond to general, non-medical, questions. Forward medical Questions to Rachel. Forward calls directly related to our local case to Kathie. Forward calls of a political nature to Hava.
Respond to medical calls	Rachel – 268-2155	Every 30 minutes, check your voicemail for new messages. Respond to calls of a medical nature regarding coronavirus. If the call is related to one of our cases, forward to Kathie.
Respond to calls regarding local case	Kathie	All calls related to our existing local coronavirus case will be forwarded to you. If you receive any calls not related to our existing case, please forward them to Randy or Rachel as appropriate.
Forward general calls that come to your direct lines	CD Surveillance staff	Any call that comes directly to you, but is not related to the task you are assigned to should be forwarded to the person responsible for that task. You do not need to check 2182 (unless you are Randy).
Respond to emails sent to CDnurse	Rachel and Hava	Check the CD nurse account daily and respond to all

		emails within 24 hours. Politically charged emails should be reviewed with DHHS Media prior to sending
CaIREDIE Data Entry	Randy	At the request of other CD staff, enter information into CaIREDIE. Feel free to delegate more basic data entry to an MOA with Donna's go-ahead.
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Hava Phillips, PHN

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From: [Hanson, Katie](#)
To: [Phillips, Hava](#); [Allen, Rachel](#); [Dykehouse, Erica](#); [Fullbright, Anita](#); [Kelly, Katherine](#); [Prejean, Randy](#)
Cc: [Pereira, Sofia](#); [Frankovich, Teresa](#); [Stoneman, Donna](#)
Subject: RE: CD Task Division for Wednesday
Date: Wednesday, February 26, 2020 7:58:58 AM
Attachments: [image001.png](#)

Thank you! I like this format 😊

Katie Hanson, CDI
Communicable Disease Surveillance
Humboldt County Public Health
Desk: (707) 268-2153 Main Phone: (707)268-2182
<mailto:klhanson@co.humboldt.ca.us>

From: Phillips, Hava <HPhillips@co.humboldt.ca.us>
Sent: Tuesday, February 25, 2020 7:24 PM
To: Allen, Rachel <RAllen@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Fullbright, Anita <AFullbright@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Prejean, Randy <RPrejean@co.humboldt.ca.us>
Cc: Pereira, Sofia <spereira2@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Stoneman, Donna <DStoneman@co.humboldt.ca.us>
Subject: CD Task Division for Wednesday

Here is how I would like to divide the various tasks associated with coronavirus tomorrow. Please let me know what changes need to be made to work with everyone's schedule. Please also help me figure out what needs to be added and changed to make this a more functional tool. My goal is to give everyone clarity on what is assigned to them and what they can forward on to someone else. I am also hoping that this will give the entire team a better idea of what work is being done, provide a venue for folks to ask for help with new tasks, and give us a clear gauge for when we have more tasks than people and need to call Mary in for help.

Thanks for all your hard work this week, everyone. Some of you I haven't even seen, but I really appreciate everything you are doing.

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Checking 2182	Randy	Every 30 minutes, check the voicemail for 268-2182. Respond to general, non-medical, questions. Forward medical Questions to Rachel. Forward calls directly related to our local case to Kathie. Forward calls of a political nature to Hava.
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		regarding coronavirus. If the call is related to one of our cases, forward to Kathie.
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Hava Phillips, PHN

supervising public health nurse

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☎ 707-268-2127 | 📠 707-445-7346

🌐 [Humboldt's Communicable Disease Prevention Webpage](#)

From: [Harriman, Kathleen@CDPH](mailto:Harriman_Kathleen@CDPH)
To: [Peters, Philip@CDPH](mailto:Peters_Philip@CDPH); [ReturningTravelerMonitoring](#)
Cc: [Frankovich, Teresa](#)
Subject: RE: Clarification
Date: Friday, February 28, 2020 1:50:21 PM
Attachments: [image001.png](#)

We nor CDC are recommending that travelers from countries other than China with level 2 and 3 travel alerts stay home from school or work. Some healthcare and other employers may decide to furlough employees but that is an employer specific decision. Social distancing, as described below, has not been recommended for such travelers at this time, but isn't a bad idea if it can be done. In particular, such persons should avoid healthcare facilities unless they truly need care, and if they need care should call ahead so precautions can be put in place. Of course, if they develop any symptoms, they should self-isolate immediately and contact their healthcare provider. Although current testing recommendations suggest that they must be sick enough to be hospitalized, CDC has flexibility on testing and can be consulted (CA labs must strictly follow PUI criteria under the EUA for the test).

From the CDC website for [South Korea](#), which has a level 3 alert (Italy, Iran, and Japan have level 2 alerts)

If you spent time in South Korea during the past 14 days and feel sick with fever or cough, or have difficulty breathing:

- Seek medical advice. Call ahead before you go to a doctor's office or emergency room. Tell them about your recent travel and your symptoms.
- Avoid contact with others.
- Do not travel while sick.
- Cover your mouth and nose with a tissue or your sleeve (not your hands) when coughing or sneezing.
- Clean your hands often by washing them with soap and water for at least 20 seconds or using an alcohol-based hand sanitizer that contains 60%–95% alcohol immediately after coughing, sneezing or blowing your nose. Soap and water should be used if hands are visibly dirty.

Clinician Information

Healthcare providers should obtain a detailed travel history for patients with [fever or acute respiratory symptoms](#). For patients with these symptoms who were in South Korea and had onset of illness within 2 weeks of leaving, consider the novel coronavirus and notify infection control personnel and your local health department immediately.

Although routes of transmission have yet to be definitively determined, CDC recommends a cautious approach to interacting with patients under investigation. Ask such patients to wear a face mask as soon as they are identified. Conduct patient evaluation in a private room with the door closed, ideally an airborne infection isolation room, if available. Personnel entering the room should use standard precautions, contact precautions, and airborne precautions, and use eye protection (goggles or a face shield).

For additional healthcare infection control recommendations, visit [CDC's Infection Control](#) webpage.

From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>
Sent: Friday, February 28, 2020 1:19 PM
To: ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>
Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Subject: Fwd: Clarification

Returning traveler team,
Could you help Terry with this follow-up question - children returning from level 2 and 3 countries, should they stay out of school for 14 days?
Thanks again,
Phil

Philip Peters, MD
Office of AIDS Medical Officer
California Department of Public Health
Phone: (916) 440-7683
Email: Philip.Peters@cdph.ca.gov
Pronouns: he/him/his

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 1:12 PM
To: Peters, Philip@CDPH
Subject: RE: Clarification

****[EXTERNAL MESSAGE]** FROM: tfrankovich@co.humboldt.ca.us**

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.

Thanks Phil. Just to be sure here (because I am sending a letter out to parents today about other aspects and would include this guidance...CDPH is recommending kids returning from these areas do not attend school and their parents should not be going to work for 14 days?

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>
Sent: Friday, February 28, 2020 12:45 PM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>
Subject: RE: Clarification

Yes, what is feasible from a resource standpoint could change very quickly if there is increased transmission – definitely hard to message. I agree with you on the very mild symptoms that are not clearly lower respiratory - definitely room for clinical judgment – did nasal congestion resolve with Benadryl? Are symptoms worsening? Was their child just diagnosed with flu? etc.
Challenging to message all of this given the day-to-day changes.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 12:35 PM
To: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>
Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>
Subject: RE: Clarification

Thanks Phil I appreciate the clarification. LPH has been obtaining specimens from our single confirmed and indeterminate cases in order to clear them as well as a couple of other instances with exposures who did not require medical eval. This requires us going out to the home, finding a way to discretely access the patient's home while wearing full PPE which has required a fair bit of creativity and middle of the night specimen collection.

This was all do-able when we were dealing with China specifically but with a fair number of people returning here from countries with sustained circulation, this is going to become impractical quickly - particularly if we are testing for mild symptoms post travel such as nasal congestion or sore throat without cough or fever ie symptoms that would not normally prompt someone to make a medical apt. I understand it will help with surveillance however.

That all being said, if that is the direction we are given, that is what I will put out in my release today. Thanks so much for your time on a busy day. Terry

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>
Sent: Friday, February 28, 2020 12:22 PM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>
Subject: RE: Clarification

Thanks Teresa,
Charsey do you want to take a crack at those questions?
Clinical team what are your thoughts on home care (telemedicine / home HD testing) vs. evaluation in ED for mild symptoms?

I'll give you my thoughts but others feel free to jump in.

First, regarding social distancing here is what CDC is saying: **Social distancing** means remaining out of congregate settings, avoiding local public transportation (e.g., bus, subway, taxi, ride share), and maintaining distance (approximately 6 feet or 2 meters) from others. If social distancing is recommended, presence in congregate settings or use of local public transportation should only occur with approval of local or state health authorities.

Second, regarding testing there is some flexibility in who gets tested and the PUI criteria has changed over time. I think we still definitely want to diagnose people even if mild at this early phase – probably less so if there was a lot of community transmission. As you know, some counties have been using telemedicine and health department visits to people's houses which makes a lot of sense but you do need those resources. I think it makes a lot of sense for the traveler to call the HD and then the health department can help advise if testing could be provided at home or if they really need to be evaluated at an ED – maybe they need oseltamivir because it is flu? Maybe they are more ill than they are letting on?

Third, the PUI criteria are more permissive for HCWs given the importance in making those diagnoses. "For healthcare personnel, testing may be considered if there has been exposure to a person with suspected COVID-19 without laboratory confirmation. Because of their often extensive and close contact with vulnerable patients in healthcare settings, even mild signs and symptoms (e.g., sore throat) of COVID-19 should be evaluated among potentially exposed healthcare personnel". Here are the new PUI recs: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/clinical-criteria.html>

Thanks,
Phil

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 11:54 AM
To: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>
Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>

Subject: RE: Clarification

Importance: High

Thanks for responding, I know you are all crazy busy. My responses in red below.

- 2) If not, should we instruct them through public communication to self- monitor for symptoms while continuing to work/attend school etc unless symptoms develop? *At this time the CDC is not requiring monitoring or evaluation of travelers from high risk countries outside of China. However, we think it is reasonable to recommend these travelers self-monitor for 14 days and practice social distancing.*
Can you tell me which elements of social distancing you are advising?
- 3) If they have mild symptoms (congestion/sore throat) within 14 days that do not require medical attention (or meet testing requirements), should they simply stay home rather than seek medical care/dx? *If a traveler returning from a country with significant community spread (at this time- Iran, China, Italy, Japan, and South Korea) develops symptoms within 14 days of return they should contact their LHD and seek medical evaluation.*
Since they will not be tested for COVID if they do not meet criteria for testing, shouldn't we just advise them to stay home rather than bringing them into the healthcare setting (assuming they would not otherwise seek out medical care for their level of symptoms?)
- 4) Can HCW who are returning travelers follow the same guidance? If they have mild symptoms and do not seek medical care, can they return to work as soon as symptoms abate or should they wait some period of time post resolution? I realize the healthcare system itself may exceed whatever guidance we provide. *At present, asymptomatic HCWs who are returning travelers from China are subject to the same 14-day quarantine and/or monitoring. However, HCWs who have fever or respiratory symptoms and close contact with a confirmed COVID-19 patient would be considered a PUI and subject to possible testing.*

What about travelers returning from the other countries? Again, it would seem that home care for mild symptoms with some return to work time frame post resolution of symptoms, would keep us from bringing them into the healthcare setting when they will not qualify for testing.

In general, it seems counterintuitive at this point to bring travelers with mild symptoms that will not qualify for testing, into the healthcare setting. Our largest hospital has one ED negative air flow room and I am not sure the other three hospitals can offer even that. The outpatient clinics in general are not going to be able to don full PPE to see returning travelers without significant disruption and will undoubtedly send these folks to the ED's. Thoughts?

Teresa L. Frankovich, MD, MPH

Health Officer

529 I Street, Eureka, CA 95501

(707) 268-2181



From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>
Sent: Friday, February 28, 2020 11:40 AM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>
Subject: Fwd: Clarification

Hi Terry,
See responses below from return traveler team
Thanks everyone,
Phil

Philip Peters, MD
Office of AIDS Medical Officer
California Department of Public Health
Phone: (916) 440-7683
Email: Philip.Peters@cdph.ca.gov
Pronouns: he/him/his

From: ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>
Sent: Friday, February 28, 2020 11:35 AM
To: Peters, Philip@CDPH
Subject: FW: Clarification

Hi Phil,
Please see RTM responses below.

Charsey

From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>
Sent: Friday, February 28, 2020 9:44 AM
To: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Cc: Fritz, Curtis@CDPH <Curtis.Fritz@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>; Jacobson, Kathleen@CDPH <Kathleen.Jacobson@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>
Subject: RE: Clarification

Hey Terry,
I'm also cc'ing our Return Traveler team.
Curtis and others – do you want to take a shot at Terry's questions regarding monitoring

travelers, which countries, and HCW who are travelers?

Thanks,

Phil

From: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>

Sent: Friday, February 28, 2020 8:20 AM

To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>

Subject: Re: Clarification

Sorry Terry - there is a lot going on here (watch news later today) and I'll be on calls until at least 11:00. I'll try to call when I get a chance.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Sent: Friday, February 28, 2020 8:07:46 AM

To: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>; Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>

Subject: Clarification

****[EXTERNAL MESSAGE]** FROM:** tfrankovich@co.humboldt.ca.us

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.

Morning. Sorry to persist but hoping I can get some clarification on recommended procedure this morning before I get some information out to our healthcare partners and the public. If this guidance is available on-line somewhere, please let me know. A few questions:

- 1) Are we still being notified about and expected to monitor travelers returning from China? Other high risk countries? [Yes, at this time CDC is still notifying CDPH of returning travelers from China via Epi-X and we are still pushing these list to LHDs for contact. At this time, CDC is not requiring we monitor travelers from other high risk countries and are not notifying us of these passengers.](#)
- 2) If not, should we instruct them through public communication to self- monitor for symptoms while continuing to work/attend school etc unless symptoms develop? [At this time the CDC is not requiring monitoring or evaluation of travelers from high risk countries outside of China. However, we think it is reasonable to recommend these travelers self-monitor for 14 days and practice social distancing.](#)
- 3) If they have mild symptoms (congestion/sore throat) within 14 days that do not require medical attention (or meet testing requirements), should they simply stay home rather than seek medical care/dx? [If a traveler returning from a country with significant community spread \(at this time- Iran, China, Italy, Japan, and South Korea\) develops symptoms within 14 days of return they should contact their LHD and seek medical evaluation.](#)
- 4) Can HCW who are returning travelers follow the same guidance? If they have mild

symptoms and do not seek medical care, can they return to work as soon as symptoms abate or should they wait some period of time post resolution? I realize the healthcare system itself may exceed whatever guidance we provide. [At present, asymptomatic HCWs who are returning travelers from China are subject to the same 14-day quarantine and/or monitoring. However, HCWs who have fever or respiratory symptoms and close contact with a confirmed COVID-19 patient would be considered a PUI and subject to possible testing.](#)

I would like to be consistent with CDPH on messaging if possible. Thank so much. I appreciate how busy you all are. If I had been in this job more than a few weeks, I would likely have a few other contacts and would not have to pick on you! Terry

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: [Peters, Philip@CDPH](mailto:Peters.Philip@CDPH)
To: [Frankovich, Teresa](mailto:Frankovich.Teresa)
Cc: [Harriman, Kathleen@CDPH](mailto:Harriman.Kathleen@CDPH); [Coronavirus Clinical](#); [ReturningTravelerMonitoring](#)
Subject: RE: Clarification
Date: Friday, February 28, 2020 12:45:29 PM
Attachments: [image001.png](#)

Yes, what is feasible from a resource standpoint could change very quickly if there is increased transmission – definitely hard to message. I agree with you on the very mild symptoms that are not clearly lower respiratory - definitely room for clinical judgment – did nasal congestion resolve with Benadryl? Are symptoms worsening? Was their child just diagnosed with flu? etc.

Challenging to message all of this given the day-to-day changes.

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Subject: RE: Clarification

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That all being said, if that is the direction we are given, that is what I will put out in my release today. Thanks so much for your time on a busy day. Terry

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Health Officer
529 I Street, Eureka, CA 95501
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From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>

Sent: Friday, February 28, 2020 12:22 PM

To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>

Subject: RE: Clarification

Thanks Teresa,

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Clinical team what are your thoughts on home care (telemedicine / home HD testing) vs. evaluation in ED for mild symptoms?

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Second, regarding testing there is some flexibility in who gets tested and the PUI criteria has changed over time. I think we still definitely want to diagnose people even if mild at this early phase – probably less so if there was a lot of community transmission. As you know, some counties have been using telemedicine and health department visits to people's houses which makes a lot of sense but you do need those resources. I think it makes a lot of sense for the traveler to call the HD and then the health department can help advise if testing could be provided at home or if they really need to be evaluated at an ED – maybe they need oseltamivir because it is flu? Maybe they are more ill than they are letting on?

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Thanks,
Phil

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Sent: Friday, February 28, 2020 11:54 AM

To: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>

Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>

Subject: RE: Clarification

Importance: High

Thanks for responding, I know you are all crazy busy. My responses in red below.

- 2) If not, should we instruct them through public communication to self- monitor for symptoms while continuing to work/attend school etc unless symptoms develop? *At this time the CDC is not requiring monitoring or evaluation of travelers from high risk countries outside of China. However, we think it is reasonable to recommend these travelers self-monitor for 14 days and practice social distancing.*
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Teresa L. Frankovich, MD, MPH

Health Officer

529 I Street, Eureka, CA 95501

(707) 268-2181



From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>

Sent: Friday, February 28, 2020 11:40 AM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>
Subject: Fwd: Clarification

Hi Terry,
See responses below from return traveler team
Thanks everyone,
Phil

Philip Peters, MD
Office of AIDS Medical Officer
California Department of Public Health
Phone: (916) 440-7683
Email: Philip.Peters@cdph.ca.gov
Pronouns: he/him/his

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I would like to be consistent with CDPH on messaging if possible. Thank so much. I appreciate how busy you all are. If I had been in this job more than a few weeks, I would likely have a few other contacts and would not have to pick on you! Terry

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Cc: [Harriman, Kathleen@CDPH](mailto:Harriman.Kathleen@CDPH); [Coronavirus Clinical](#); [ReturningTravelerMonitoring](#)
Subject: RE: Clarification
Date: Friday, February 28, 2020 12:21:55 PM
Attachments: [image001.png](#)

Thanks Teresa,

Charsey do you want to take a crack at those questions?

Clinical team what are your thoughts on home care (telemedicine / home HD testing) vs. evaluation in ED for mild symptoms?

I'll give you my thoughts but others feel free to jump in.

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Second, regarding testing there is some flexibility in who gets tested and the PUI criteria has changed over time. I think we still definitely want to diagnose people even if mild at this early phase – probably less so if there was a lot of community transmission. As you know, some counties have been using telemedicine and health department visits to people's houses which makes a lot of sense but you do need those resources. I think it makes a lot of sense for the traveler to call the HD and then the health department can help advise if testing could be provided at home or if they really need to be evaluated at an ED – maybe they need oseltamivir because it is flu? Maybe they are more ill than they are letting on?

Third, the PUI criteria are more permissive for HCWs given the importance in making those diagnoses. "For healthcare personnel, testing may be considered if there has been exposure to a person with suspected COVID-19 without laboratory confirmation. Because of their often extensive and close contact with vulnerable patients in healthcare settings, even mild signs and symptoms (e.g., sore throat) of COVID-19 should be evaluated among potentially exposed healthcare personnel". Here are the new PUI recs: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/clinical-criteria.html>

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To: [Harriman, Kathleen@CDPH](mailto:Harriman.Kathleen@CDPH); [Frankovich, Teresa](mailto:Frankovich.Teresa)
Cc: [Fritz, Curtis@CDPH](mailto:Fritz.Curtis@CDPH); [ReturningTravelerMonitoring](#); [Jacobson, Kathleen@CDPH](mailto:Jacobson.Kathleen@CDPH); [Coronavirus Clinical](#)
Subject: RE: Clarification
Date: Friday, February 28, 2020 9:44:39 AM
Attachments: [image001.png](#)

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Subject: Clarification

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To: [Frankovich, Teresa](mailto:Frankovich_Teresa); [Peters, Philip@CDPH](mailto:Peters_Philip@CDPH); ReturningTravelerMonitoring
Subject: RE: Clarification
Date: Friday, February 28, 2020 2:03:40 PM
Attachments: [image001.png](#)
[CDCHAN-0428-Update and Interim Guidance on Outbreak of COVID-19 Feb 28 2020.pdf](#)

You're very welcome! Please see attaching CDC HAN that just came out.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 1:59 PM
To: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>
Subject: RE: Clarification

Thanks so much. Terry

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529 I Street, Eureka, CA 95501
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From: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>
Sent: Friday, February 28, 2020 1:49 PM
To: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>
Cc: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Subject: RE: Clarification

We nor CDC are recommending that travelers from countries other than China with level 2 and 3 travel alerts stay home from school or work. Some healthcare and other employers may decide to furlough employees but that is an employer specific decision. Social distancing, as described below, has not been recommended for such travelers at this time, but isn't a bad idea if it can be done. In particular, such persons should avoid healthcare facilities unless they truly need care, and if they need care should call ahead so precautions can be put in place. Of course, if they develop any symptoms, they should self-isolate immediately and contact their healthcare provider. Although current testing recommendations suggest that they must be sick enough to be hospitalized, CDC has flexibility on testing and can be consulted (CA labs must strictly follow PUI criteria under the EUA for the test).

From the CDC website for [South Korea](#), which has a level 3 alert (Italy, Iran, and Japan have

level 2 alerts)

If you spent time in South Korea during the past 14 days and feel sick with fever or cough, or have difficulty breathing:

- Seek medical advice. Call ahead before you go to a doctor's office or emergency room. Tell them about your recent travel and your symptoms.
- Avoid contact with others.
- Do not travel while sick.
- Cover your mouth and nose with a tissue or your sleeve (not your hands) when coughing or sneezing.
- Clean your hands often by washing them with soap and water for at least 20 seconds or using an alcohol-based hand sanitizer that contains 60%–95% alcohol immediately after coughing, sneezing or blowing your nose. Soap and water should be used if hands are visibly dirty.

Clinician Information

Healthcare providers should obtain a detailed travel history for patients with [fever or acute respiratory symptoms](#). For patients with these symptoms who were in South Korea and had onset of illness within 2 weeks of leaving, consider the novel coronavirus and notify infection control personnel and your local health department immediately.

Although routes of transmission have yet to be definitively determined, CDC recommends a cautious approach to interacting with patients under investigation. Ask such patients to wear a face mask as soon as they are identified. Conduct patient evaluation in a private room with the door closed, ideally an airborne infection isolation room, if available. Personnel entering the room should use standard precautions, contact precautions, and airborne precautions, and use eye protection (goggles or a face shield). For additional healthcare infection control recommendations, visit [CDC's Infection Control](#) webpage.

From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>

Sent: Friday, February 28, 2020 1:19 PM

To: ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>

Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Subject: Fwd: Clarification

Returning traveler team,

Could you help Terry with this follow-up question - children returning from level 2 and 3 countries, should they stay out of school for 14 days?

Thanks again,

Phil

Philip Peters, MD

Office of AIDS Medical Officer

California Department of Public Health

Phone: (916) 440-7683
Email: Philip.Peters@cdph.ca.gov
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From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 1:12 PM
To: Peters, Philip@CDPH
Subject: RE: Clarification

****[EXTERNAL MESSAGE]** FROM:** tfrankovich@co.humboldt.ca.us

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Thanks Phil. Just to be sure here (because I am sending a letter out to parents today about other aspects and would include this guidance...CDPH is recommending kids returning from these areas do not attend school and their parents should not be going to work for 14 days?

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Yes, what is feasible from a resource standpoint could change very quickly if there is increased transmission – definitely hard to message. I agree with you on the very mild symptoms that are not clearly lower respiratory - definitely room for clinical judgment – did nasal congestion resolve with Benadryl? Are symptoms worsening? Was their child just diagnosed with flu? etc.
Challenging to message all of this given the day-to-day changes.

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Subject: RE: Clarification

Thanks Phil I appreciate the clarification. LPH has been obtaining specimens from our single confirmed and indeterminate cases in order to clear them as well as a couple of other instances with exposures who did not require medical eval. This requires us going out to the home, finding a way to discretely access the patient's home while wearing full PPE which has required a fair bit of creativity and middle of the night specimen collection.

This was all do-able when we were dealing with China specifically but with a fair number of people returning here from countries with sustained circulation, this is going to become impractical quickly - particularly if we are testing for mild symptoms post travel such as nasal congestion or sore throat without cough or fever ie symptoms that would not normally prompt someone to make a medical apt. I understand it will help with surveillance however.

That all being said, if that is the direction we are given, that is what I will put out in my release today. Thanks so much for your time on a busy day. Terry

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Importance: High

Thanks for responding, I know you are all crazy busy. My responses in red below.

- 2) If not, should we instruct them through public communication to self- monitor for symptoms while continuing to work/attend school etc unless symptoms develop? [At this time the CDC is not requiring monitoring or evaluation of travelers from high risk countries outside of China. However, we think it is reasonable to recommend these travelers self-monitor for 14 days and practice social distancing.](#)
[Can you tell me which elements of social distancing you are advising?](#)
- 3) If they have mild symptoms (congestion/sore throat) within 14 days that do not require medical attention (or meet testing requirements), should they simply stay home rather than seek medical care/dx? [If a traveler returning from a country with significant community spread \(at this time- Iran, China, Italy, Japan, and South Korea\) develops symptoms within 14 days of return they should contact their LHD and seek medical evaluation.](#)
[Since they will not be tested for COVID if they do not meet criteria for testing, shouldn't we just advise them to stay home rather than bringing them into the healthcare setting](#)

(assuming they would not otherwise seek out medical care for their level of symptoms?)

- 4) Can HCW who are returning travelers follow the same guidance? If they have mild symptoms and do not seek medical care, can they return to work as soon as symptoms abate or should they wait some period of time post resolution? I realize the healthcare system itself may exceed whatever guidance we provide. At present, asymptomatic HCWs who are returning travelers from China are subject to the same 14-day quarantine and/or monitoring. However, HCWs who have fever or respiratory symptoms and close contact with a confirmed COVID-19 patient would be considered a PUI and subject to possible testing.

What about travelers returning from the other countries? Again, it would seem that home care for mild symptoms with some return to work time frame post resolution of symptoms, would keep us from bringing them into the healthcare setting when they will not qualify for testing.

In general, it seems counterintuitive at this point to bring travelers with mild symptoms that will not qualify for testing, into the healthcare setting. Our largest hospital has one ED negative air flow room and I am not sure the other three hospitals can offer even that. The outpatient clinics in general are not going to be able to don full PPE to see returning travelers without significant disruption and will undoubtedly send these folks to the ED's. Thoughts?

Teresa L. Frankovich, MD, MPH

Health Officer

529 I Street, Eureka, CA 95501

(707) 268-2181



From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>

Sent: Friday, February 28, 2020 11:40 AM

To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Cc: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>

Subject: Fwd: Clarification

Hi Terry,
See responses below from return traveler team
Thanks everyone,
Phil

Philip Peters, MD
Office of AIDS Medical Officer
California Department of Public Health
Phone: (916) 440-7683

Email: Philip.Peters@cdph.ca.gov

Pronouns: he/him/his

From: ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>

Sent: Friday, February 28, 2020 11:35 AM

To: Peters, Philip@CDPH

Subject: FW: Clarification

Hi Phil,

Please see RTM responses below.

Charsey

From: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>

Sent: Friday, February 28, 2020 9:44 AM

To: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Cc: Fritz, Curtis@CDPH <Curtis.Fritz@cdph.ca.gov>; ReturningTravelerMonitoring <ReturningTravelerMonitoring@cdph.ca.gov>; Jacobson, Kathleen@CDPH <Kathleen.Jacobson@cdph.ca.gov>; Coronavirus Clinical <CoronavirusClinical@cdph.ca.gov>

Subject: RE: Clarification

Hey Terry,

I'm also cc'ing our Return Traveler team.

Curtis and others – do you want to take a shot at Terry's questions regarding monitoring travelers, which countries, and HCW who are travelers?

Thanks,

Phil

From: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>

Sent: Friday, February 28, 2020 8:20 AM

To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>

Subject: Re: Clarification

Sorry Terry - there is a lot going on here (watch news later today) and I'll be on calls until at least 11:00. I'll try to call when I get a chance.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Sent: Friday, February 28, 2020 8:07:46 AM

To: Peters, Philip@CDPH <Philip.Peters@cdph.ca.gov>; Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>

Subject: Clarification

****[EXTERNAL MESSAGE]**** FROM: tfrankovich@co.humboldt.ca.us

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.

Morning. Sorry to persist but hoping I can get some clarification on recommended procedure this morning before I get some information out to our healthcare partners and the public. If this guidance is available on-line somewhere, please let me know. A few questions:

- 1) Are we still being notified about and expected to monitor travelers returning from China? Other high risk countries? *Yes, at this time CDC is still notifying CDPH of returning travelers from China via Epi-X and we are still pushing these list to LHDs for contact. At this time, CDC is not requiring we monitor travelers from other high risk countries and are not notifying us of these passengers.*
- 2) If not, should we instruct them through public communication to self- monitor for symptoms while continuing to work/attend school etc unless symptoms develop? *At this time the CDC is not requiring monitoring or evaluation of travelers from high risk countries outside of China. However, we think it is reasonable to recommend these travelers self-monitor for 14 days and practice social distancing.*
- 3) If they have mild symptoms (congestion/sore throat) within 14 days that do not require medical attention (or meet testing requirements), should they simply stay home rather than seek medical care/dx? *If a traveler returning from a country with significant community spread (at this time- Iran, China, Italy, Japan, and South Korea) develops symptoms within 14 days of return they should contact their LHD and seek medical evaluation.*
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I would like to be consistent with CDPH on messaging if possible. Thank so much. I appreciate how busy you all are. If I had been in this job more than a few weeks, I would likely have a few other contacts and would not have to pick on you! Terry

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: [Phillips, Hava](#)
To: [Stephens, Michele](#); [Frankovich, Teresa](#); [Dykehouse, Erica](#); [Weiss, Lara](#); [Blanchard, Megan](#); [Hanson, Katie](#); [Kelly, Katherine](#); [Corrigan, Jeremy](#); [Pereira, Sofia](#)
Subject: RE: Communication to schools
Date: Thursday, February 27, 2020 8:50:25 AM

There is not. The last guidance we have was from 2-7-2020 and that has been sent to them. We spoke with Taylin Titus (risk management, HCOE) yesterday and agreed to continue sharing information as soon as we have it. I understand from Rachel that Chris is interested in being more closely connected to what's happening in CD. I'm happy to help build that relationship, let me know if you need me to make time to speak with anyone at the schools. They are going to be a key partner in this. Taylin and I agree that under most circumstances, the only reason to close schools would be an outbreak within a school. A community-wide outbreak usually does not prompt school closure except in the most extreme circumstances.

-----Original Message-----

From: Stephens, Michele
Sent: Thursday, February 27, 2020 8:17 AM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Weiss, Lara <LWeiss@co.humboldt.ca.us>; Blanchard, Megan <MBlanchard@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; Pereira, Sofia <spereira2@co.humboldt.ca.us>
Subject: Communication to schools

I'm hearing that Eka City schools sent letters to parents about coronavirus. I have no idea what this letter says. Hopefully it just says keep your kids home if they're sick. I'm going to reach out to Chris Hartley, the superintendent for Humboldt County schools and then the rest of the superintendents just to be a good partner. Is there anything from the CDC for schools that I should refer them to? I'll look for it when I get to work but just in case someone knows of it already...

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

From: [Corrigan, Jeremy](#)
To: [Stephens, Michele](#); [Frankovich, Teresa](#); [Phillips, Hava](#); [Dykehouse, Erica](#); [Weiss, Lara](#); [Blanchard, Megan](#); [Hanson, Katie](#); [Kelly, Katherine](#); [Pereira, Sofia](#)
Subject: RE: Communication to schools
Date: Thursday, February 27, 2020 8:29:58 AM
Attachments: [Coronavirus+Child+Care+and+Preschool+2_11_20.pdf](#)

I got this about daycares and preschool... nothing about schools that I have seen

Jeremy Corrigan, MS, PHM II
Laboratory Manager, ELAP Laboratory Director
Bioterrorism Coordinator
Humboldt County Dept. of Public Health
529 I street
Eureka, CA. 95501
(w) 707-268-2178 (c) 707-362-6751 (f) 707-445-7640
jcorrigan@co.humboldt.ca.us
For more information please visit the Humboldt County Public Health Website

-----Original Message-----

From: Stephens, Michele
Sent: Thursday, February 27, 2020 8:17 AM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Weiss, Lara <LWeiss@co.humboldt.ca.us>; Blanchard, Megan <MBlanchard@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; Pereira, Sofia <spereira2@co.humboldt.ca.us>
Subject: Communication to schools

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Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

From: [Stephens, Michele](#)
To: [Frankovich, Teresa](#)
Cc: [Phillips, Hava](#); [Dykehouse, Erica](#); [Weiss, Lara](#); [Blanchard, Megan](#); [Hanson, Katie](#); [Kelly, Katherine](#); [Corrigan, Jeremy](#); [Pereira, Sofia](#)
Subject: Re: Communication to schools
Date: Thursday, February 27, 2020 11:02:55 AM

Updating you all. I spoke with Chris and he would appreciate a letter he could distribute to superintendents to send to parents, post on their website, and Facebook. Terry will draft something tonight for us to send out tomorrow.

As for connecting with Chris and superintendents on CD in general, when things slow down it would be a good conversation to pick back up. One question I know we've talked about is who are all the contacts and what is the best way to communicate to all the schools or a cluster of schools when we need to. There's the school nurses or health directors but the superintendents are key too. So we can schedule math with Chris or the superintendents to discuss more later on.

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

> On Feb 27, 2020, at 9:02 AM, Frankovich, Teresa <tfrankovich@co.humboldt.ca.us> wrote:

>

> Perhaps we should consider drafting a parent letter that all schools could send out? Then all parents in the county get the same info and it comes from us.

>

> Teresa L. Frankovich, MD, MPH

> Health Officer

> 529 I Street, Eureka, CA 95501

> (707) 268-2181

>

>

> -----Original Message-----

> From: Phillips, Hava <HPhillips@co.humboldt.ca.us>

> Sent: Thursday, February 27, 2020 8:50 AM

> To: Stephens, Michele <mstephens@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Weiss, Lara <LWeiss@co.humboldt.ca.us>; Blanchard, Megan <MBlanchard@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; Pereira, Sofia <spereira2@co.humboldt.ca.us>

> Subject: RE: Communication to schools

>

> There is not. The last guidance we have was from 2-7-2020 and that has been sent to them. We spoke with Taylin Titus (risk management, HCOE) yesterday and agreed to continue sharing information as soon as we have it. I understand from Rachel that Chris is interested in being more closely connected to what's happening in CD. I'm happy to help build that relationship, let me know if you need me to make time to speak with anyone at the schools. They are going to be a key partner in this. Taylin and I agree that under most circumstances, the only reason to close schools would be an outbreak within a school. A community-wide outbreak usually does not prompt school closure except in the most extreme circumstances.

>

> -----Original Message-----

> From: Stephens, Michele

> Sent: Thursday, February 27, 2020 8:17 AM

> To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>;

Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Weiss, Lara <LWeiss@co.humboldt.ca.us>; Blanchard, Megan <MBlanchard@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; Pereira, Sofia <spereira2@co.humboldt.ca.us>

> Subject: Communication to schools

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>

> Michele Stephens, LCSW

> Public Health Director

> Humboldt County Dept of Health and Human Services

> 707.268.2121

>

> Sent from my iPhone

From: [Weiss, Lara](#)
To: [Corrigan, Jeremy](#); [Stephens, Michele](#); [Frankovich, Teresa](#); [Phillips, Hava](#); [Dykehouse, Erica](#); [Blanchard, Megan](#); [Hanson, Katie](#); [Kelly, Katherine](#); [Pereira, Sofia](#)
Subject: RE: Communication to schools
Date: Friday, February 28, 2020 10:05:39 AM

Sharing below as FYI. The below went out to McKinleyville Union School district a couple of days ago.

----- Forwarded message -----

From: MCKINLEYVILLE UNION SCH DIST <email@blackboard.com>
Date: Wed, Feb 26, 2020, 4:02 PM
Subject: Precautions for the Flu
To: <X >

A message from MCKINLEYVILLE UNION SCH DIST

MCKUSD wants to ensure our students, families and staff remain healthy during this flu season. Here are some tips from the California Department of Public Health to avoid getting sick, obtaining the flu or Corona Virus and/or spreading any illness: Precautions:

- Stay home when sick.
- Remain at home until fever has been gone for at least 24 hours without the use of fever-reducing medicines.
- Seek immediate medical care if symptoms become more severe, e.g., high fever or difficulty breathing.
- Use "respiratory etiquette".
- Cover cough with a tissue or sleeve. See CDC's Cover Your Cough page (<https://www.cdc.gov/flu/prevent/actions-prevent-flu.htm>)
- Wash hands frequently. Encourage hand washing by children and staff through education, scheduled time for handwashing, and the provision of adequate supplies.
- Routinely clean frequently touched surfaces.

A note about face masks: face masks are most useful for preventing disease spread when they are worn by people who have symptoms. This is why people are asked to wear a mask at doctors' offices and hospitals if they are coughing or sneezing. If you have questions, please contact Humboldt County Public Health Department at (707) 268-2182

This e-mail has been sent to you by MCKINLEYVILLE UNION SCH DIST. To maximize their communication with you, you may be receiving this e-mail in addition to a phone call with the same message. If you no longer wish to receive email notifications from MCKINLEYVILLE UNION SCH DIST, please [click here](#) to unsubscribe.

To view the MCKINLEYVILLE UNION SCH DIST privacy policy, please [click here](#).

-----Original Message-----

From: Corrigan, Jeremy
Sent: Thursday, February 27, 2020 8:30 AM
To: Stephens, Michele <mstephens@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Weiss, Lara <LWeiss@co.humboldt.ca.us>; Blanchard, Megan

<MBlanchard@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Pereira, Sofia <spereira2@co.humboldt.ca.us>
Subject: RE: Communication to schools

I got this about daycares and preschool... nothing about schools that I have seen

Jeremy Corrigan, MS, PHM II
Laboratory Manager, ELAP Laboratory Director Bioterrorism Coordinator Humboldt County Dept. of Public Health
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(w) 707-268-2178 (c) 707-362-6751 (f) 707-445-7640 jcorrigan@co.humboldt.ca.us For more information please visit the Humboldt County Public Health Website

-----Original Message-----

From: Stephens, Michele
Sent: Thursday, February 27, 2020 8:17 AM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Weiss, Lara <LWeiss@co.humboldt.ca.us>; Blanchard, Megan <MBlanchard@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; Pereira, Sofia <spereira2@co.humboldt.ca.us>
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Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

From: [Muller, Heather](#)
To: [Murguía, Dana](#)
Cc: [Stephens, Michele](#); [Frankovich, Teresa](#); [Weiss, Lara](#)
Subject: Re: COVID-19 HES Deployment
Date: Monday, March 2, 2020 4:22:41 PM
Attachments: [image002.png](#)
[image003.png](#)

I can't attend 4 to 5. Thanks...

Sent from my iPhone

On Mar 2, 2020, at 4:18 PM, Murguía, Dana <DMurguía@co.humboldt.ca.us> wrote:

Hi, All:

To clarify, the meeting would be scheduled with the HES team, Heather, and Dr. Frankovich, right?

They have a meeting scheduled tomorrow at 4 p.m. and I am having Marian Strong invite Heather and Terry.

Please let me know if that is what you were thinking and if that time works. If the time doesn't work, we will find one that does.

In Partnership,

Dana

Dana Murguía, MBA
Sr. Program Manager
Public Health, Healthy Communities & Women, Infants & Children (WIC)
Phone: (707) 441-5086
Work Cell Phone: (707) 296-8295
dmurguia@co.humboldt.ca.us
[CLICK Here ► Healthy Communities Programs & Services](#)
[CLICK Here ► Women, Infants & Children](#)
[Humboldt County Suicide Prevention Webpage](#)

If you need immediate help, please call:

- Mental Health Crisis Line: 707-445-7715 or 1-888-849-5728
- Suicide Prevention Lifeline: 1-800-273-8255 or

www.suicidepreventionlifeline.org

<image001.jpg>

<image002.png>

From: Stephens, Michele <mstephens@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 3:13 PM
To: Murguia, Dana <DMurguia@co.humboldt.ca.us>
Cc: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Weiss, Lara <LWeiss@co.humboldt.ca.us>; Muller, Heather <HMuller@co.humboldt.ca.us>; Hogan, Elaine <EHogan@co.humboldt.ca.us>; Weiss, Michael <MWeiss@co.humboldt.ca.us>
Subject: RE: COVID-19 HES Deployment
Importance: High

Thanks for taking this on, nicely summarized...I spoke with Heather and we have some changes to this that will help ensure consistency. She is copied here as are Elaine and Michael.

Let's get a meetings schedules in the next couple days with Heather to talk specifics more. And hold off on the staff working on drafts until we can do that. I think it will help to come together, it would have bene helpful to have Heather in the meeting today if I'd thought of it. I'll blame it on not feeling 100%. Dana, can you please get a meeting scheduled with Heather and these folk. Terry can join if she'd like.

Managing consistency in style, wording, format, etc will be difficult with that many people and these sectors can probably be managed in multiples by 1-3 HES. Heather has an idea to partner the assigned HES with Meriah and her folks to monitor the info as it changes and work together on creating the material, create share drives, etc. HES would still be the SME and liaisons for these sectors when appropriate. For example, if a Chief of Police calls us we will likely take that call, but use the material put together for reference/info. Others could be directed to the HES to answer questions based on the material. Meriah is monitoring the COVID -19 situation nationwide and will begin providing a summary daily to us with the latest on the virus, deaths, new cases, broader community transmissions, etc. I added some notes in the email below to help clarify.

Michele Stephens, LCSW
Public Health Director
529 I Street, Eureka, CA 95501
707-268-2121

[Click here for more information about Public Health!](#)

<image003.png>

<image004.jpg>

From: Murguia, Dana <DMurguia@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 2:27 PM
To: Stephens, Michele <mstephens@co.humboldt.ca.us>
Cc: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Weiss, Lara <LWeiss@co.humboldt.ca.us>
Subject: FW: COVID-19 HES Deployment

Importance: High

FYI

In Partnership,

Dana

Dana Murguía, MBA
Sr. Program Manager
Public Health, Healthy Communities & Women, Infants & Children (WIC)
Phone: (707) 441-5086
Work Cell Phone: (707) 296-8295
dmurguia@co.humboldt.ca.us
[CLICK Here ▶ Healthy Communities Programs & Services](#)
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- Mental Health Crisis Line: 707-445-7715 or 1-888-849-5728
- Suicide Prevention Lifeline: 1-800-273-8255 or
www.suicidepreventionlifeline.org

<image001.jpg>

<image002.png>

From: Murguia, Dana

Sent: Monday, March 2, 2020 2:26 PM

To: Koo, Evonne <EKoo@co.humboldt.ca.us>; Montgomery, Megan <MMontgomery@co.humboldt.ca.us>; Smith, Kristen <KSmith2@co.humboldt.ca.us>; 'Alyse Dorman' <dorman.alyse@gmail.com>; Strong, Marian <MStrong@co.humboldt.ca.us>; Chappelle, Nicole <nchappelle@co.humboldt.ca.us>

Cc: Weiss, Michael <MWeiss@co.humboldt.ca.us>; Hogan, Elaine (<EHogan@co.humboldt.ca.us> <EHogan@co.humboldt.ca.us>); Nelson, Sarah <SNelson@co.humboldt.ca.us>; Mallick, Mellody <MMallick@co.humboldt.ca.us>

Subject: COVID-19 HES Deployment

Importance: High

Hello, All:

The senior team met with Michele this morning to discuss deployment of the health education specialists who will serve as liaisons for specific sectors in the community (see attached). Public Health will serve as the hub of information; general public as well as specific sectors such as Health Care, Law Enforcement, Homeless, etc.

If you were selected as a health education specialist communication liaison for matters pertaining to COVID – 19 the expectations from the Health Officer and

Director are that you will:

- <!--[if !supportLists]-->1. <!--[endif]-->Serve as a subject matter expert and liaison of communication to the Health Officer, PH Director and community sectors you have agreed to interact with (more on that in a bit)
- <!--[if !supportLists]-->2. <!--[endif]-->Monitor changes and materials that appear ***daily*** from the CDC around COVID – 19 (and any other reputable sources as they become available e.g. CDPH) **As far as the status of the virus, deaths, new case numbers, broader community transmission it will be Meriah.**
- <!--[if !supportLists]-->3. <!--[endif]-->Find and develop materials and customize communications for your community sector and Humboldt & perform outreach to ensure they receive the information **In partnership with DHHS Media staff, Heather will assign. We have the issue of record retention, so any changed material has to be saved. DHHS Media will do the NARFS to get the files created and shared.**

Liaisons, talk to each other about this so that your individual, unique talents (research, writing, project management) can be best leveraged. Working in concert we are a much stronger team.

The materials you create will be available for public health staff who need them, to include Dr. Frankovich or the PH Director, and at times you may be asked to distribute materials to your specific community sector. We will develop appropriate distribution lists or utilize those which already exist.
Steps:

- <!--[if !supportLists]-->1) <!--[endif]-->Please take a look at the attached picture, discuss them with your colleagues (**Evonne, Megan, Kristen, Alyse, Marion, Nicole**) and let me know who will be working on which community sector(s). You have the best insight on which people communicate the most often with each sector and who is most comfortable working with that population. **I will need to know the sector assignments by COB March 4th. Please save it to the folder below and let me know when complete. This is where it should be whittled down to 1-3 people solely for the purpose of managing consistency. Each of them could cover multiple sector areas.**
- <!--[if !supportLists]-->2) <!--[endif]-->**Evonne** please take the lead on developing a basic template of information for the general public which should be saved here:

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<image001.jpg>

<image002.png>

From: [Murguia, Dana](#)
To: [Stephens, Michele](#); [Frankovich, Teresa](#); [Muller, Heather](#)
Cc: [Weiss, Lara](#)
Subject: RE: COVID-19 HES Deployment
Date: Monday, March 2, 2020 4:18:38 PM
Attachments: [image002.png](#)
[image003.png](#)

Hi, All:

To clarify, the meeting would be scheduled with the HES team, Heather, and Dr. Frankovich, right?

They have a meeting scheduled tomorrow at 4 p.m. and I am having Marian Strong invite Heather and Terry.

Please let me know if that is what you were thinking and if that time works. If the time doesn't work, we will find one that does.

In Partnership,

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Sent: Monday, March 2, 2020 3:13 PM

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Cc: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Weiss, Lara

<LWeiss@co.humboldt.ca.us>; Muller, Heather <HMuller@co.humboldt.ca.us>; Hogan, Elaine <EHogan@co.humboldt.ca.us>; Weiss, Michael <MWeiss@co.humboldt.ca.us>

Subject: RE: COVID-19 HES Deployment

Importance: High

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Subject: FW: COVID-19 HES Deployment

Importance: High

FYI

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Cc: Weiss, Michael <MWeiss@co.humboldt.ca.us>; Hogan, Elaine (EHogan@co.humboldt.ca.us) <EHogan@co.humboldt.ca.us>; Nelson, Sarah <SNelson@co.humboldt.ca.us>; Mallick, Mellody <MMallick@co.humboldt.ca.us>

Subject: COVID-19 HES Deployment

Importance: High

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To: [Stephens, Michele](#); [Murguia, Dana](#)
Cc: [Frankovich, Teresa](#); [Weiss, Lara](#); [Hogan, Elaine](#); [Weiss, Michael](#)
Subject: RE: COVID-19 HES Deployment
Date: Monday, March 2, 2020 3:22:20 PM
Attachments: [image001.png](#)
[image004.png](#)

I think we're on the right track. I would add that we have a designer in the media group who can help with pretty-fying stuff, and that my group is prepared to flex either direction as the situation demands. Thanks.

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Subject: RE: COVID-19 HES Deployment
Date: Monday, March 2, 2020 3:13:01 PM
Attachments: [image003.png](#)
[image006.png](#)

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Cc: Weiss, Michael <MWeiss@co.humboldt.ca.us>; Hogan, Elaine (EHogan@co.humboldt.ca.us) <EHogan@co.humboldt.ca.us>; Nelson, Sarah <SNelson@co.humboldt.ca.us>; Mallick, Mellody <MMallick@co.humboldt.ca.us>

Subject: COVID-19 HES Deployment

Importance: High

Hello, All:

The senior team met with Michele this morning to discuss deployment of the health education specialists who will serve as liaisons for specific sectors in the community (see attached). Public Health will serve as the hub of information; general public as well as specific sectors such as Health Care, Law Enforcement, Homeless, etc.

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1. Serve as a subject matter expert and liaison of communication to the Health Officer, PH Director and community sectors you have agreed to interact with (more on that in a bit)
2. Monitor changes and materials that appear *daily* from the CDC around COVID – 19 (and any other reputable sources as they become available e.g. CDPH) **As far as the status of the virus, deaths, new case numbers, broader community transmission it will be Meriah.**
3. Find and develop materials and customize communications for your community sector and Humboldt & perform outreach to ensure they receive the information **In partnership with DHHS Media staff, Heather will assign. We have the issue of record retention, so any changed material has to be saved. DHHS Media will do the NARFS to get the files created and shared.**

Liaisons, talk to each other about this so that your individual, unique talents (research, writing, project management) can be best leveraged. Working in concert we are a much stronger team.

The materials you create will be available for public health staff who need them, to include Dr. Frankovich or the PH Director, and at times you may be asked to distribute materials to your specific community sector. We will develop appropriate distribution lists or utilize those which already exist.

Steps:

- 1) Please take a look at the attached picture, discuss them with your colleagues (**Evonne, Megan, Kristen, Alyse, Marion, Nicole**) and let me know who will be working on which community sector(s). You have the best insight on which people communicate the most often with each sector and who is most comfortable working with that population. **I will need to know the sector assignments by COB March 4th. Please save it to the folder below and let me know when complete. This is where it should be whittled down to 1-3 people solely for the purpose of managing consistency. Each of them could cover multiple sector areas.**
- 2) **Evonne** please take the lead on developing a basic template of information for the general public which should be saved here: <\\all.co.humboldt.ca.us\dhhs-files\HHSShare\HLTHED\COVID - 19 Communication Deployment> **by COB March 4th.DHHS Media needs to do this. They've already been using the PH letterhead, you can see how they cut and pasted the CDC info in the news release for Businesses that went out last week. They'll need to huddle with Media to figure out how to go about this to be consistent.**

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Additional notes from our call with Michele (please review):

In short we will plagiarize what the CDC does and make it relevant to Humboldt.

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Please let me know if you have any questions or concerns.

In Partnership,

Dana

Dana Murguía, MBA

Sr. Program Manager

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Work Cell Phone: (707) 296-8295

dmurguia@co.humboldt.ca.us

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From: [Stephens, Michele](#)
To: [Murguía, Dana](#)
Cc: [Muller, Heather](#); [Frankovich, Teresa](#); [Weiss, Lara](#)
Subject: Re: COVID-19 HES Deployment
Date: Monday, March 2, 2020 4:39:12 PM

And with me. If I'm not coming in I'll call in. Lara if she can make it.

Heather says she CAN'T do 4-5. Terry can't either. It's up to her if she wants to attend.

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

On Mar 2, 2020, at 4:24 PM, Murguía, Dana <DMurguía@co.humboldt.ca.us> wrote:

Yay!

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Cc: Stephens, Michele <mstephens@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Weiss, Lara <LWeiss@co.humboldt.ca.us>

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Importance: High

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Subject: FW: COVID-19 HES Deployment

Importance: High

FYI

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Cc: [Stephens, Michele](#); [Frankovich, Teresa](#); [Weiss, Lara](#)
Subject: RE: COVID-19 HES Deployment
Date: Monday, March 2, 2020 4:24:49 PM
Attachments: [image002.png](#)

Yay!

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Steps:

- 1) Please take a look at the attached picture, discuss them with your colleagues (**Evonne, Megan, Kristen, Alyse, Marion, Nicole**) and let me know who will be working on which community sector(s). You have the best insight on which people communicate the most often with each sector and who is most comfortable working with that population. **I will need to know the sector assignments by COB March 4th. Please save it to the folder below and let me know when complete. This is where it should be whittled down to 1-3 people solely for the purpose of managing consistency. Each of them could cover multiple sector areas.**
- 2) **Evonne** please take the lead on developing a basic template of information for the general public which should be saved here: <\\all.co.humboldt.ca.us\dhhs-files\HHSShare\HLTHED\COVID - 19 Communication Deployment> by COB March 4th. **DHHS Media needs to do this. They've already been using the PH letterhead, you can see how they cut and pasted the CDC info in the news release for Businesses that went out last week. They'll need to huddle with Media to figure out how to go about this to be consistent.**

The basic template, for the general public, can mimic this publication <https://www.cdc.gov/coronavirus/2019-ncov/downloads/2019-ncov-factsheet.pdf> and should list the DHHS PH Branch Humboldt contact information as call to action. If you have ideas for improving the format, those are welcome. **It needs to be branded as us, not the CDC. Content will be cut and pasted though.**

- 3) Develop customized materials for specific sectors. Please have one custom example ready by **COB March 4th**. Sometimes the information just is not available from the CDC (the agency releasing most current information right now). Here is an example of a customized message for the specific business sector: Read more about COVID-19 CDC guidance for businesses (PDF) found here <https://humboldt.gov.org/2018/Humboldt-Health-Alert> You may want to use that document as a template for the custom messaging for community sectors. Michele also mentioned making it pretty, the CDC Corona virus factsheet publication is a good example of that. **I do like the idea of making it aesthetically pleasing. 😊**

Still while maintaining the same look we've been doing.

Most likely the CDC is going to be the most current with tailoring information to specific groups. For example, I asked Megan Blanchard about information for pregnant women today and thus far the state has not released anything specific.

- 4) Please be thinking of any email distribution lists that you have access to, or connections that you have with your community sector which can be used to relay information about the virus if necessary. Think about the best venue where information can be distributed and which groups should we be working with to relate to convey information. Let me know by which date a complete outreach plan (email distro lists, physical locations, singular points of contact) can be compiled for review by **COB March 4th**.yes yes yes

Additional notes from our call with Michele (please review):

In short we will plagiarize what the CDC does and make it relevant to Humboldt.

We are trying to model information based on what is out there for influenza in order to get ahead of the curve for COVID - 19.

Whoever is assigned to healthcare should **absolutely** consult with Hava Phillips in communicable disease who can share with you how they relay information to clinics, including perinatal and obstetric facilities. Megan Blanchard agreed that it is more appropriate for the information to come from communicable disease than from maternal child and adolescent health. Dana can make the Hava introduction.

We do need to submit all of the FAQ sheets (general and customized) through Mr. T to ensure that they're ADA accessible and if any **major** reformatting occurs the same would be true. However, our thought is that you can create a template to be used over and over again and all that needs to be updated is the content. Those minor content changes don't need Mr. T approval. That way we're just getting the approval the first go around. Michele will discuss this with Heather. Also, the Sr. Team is meeting again Thursday to review the first publications and one goal is to expedite the MRT etc. approval process by meeting together.

Please let me know if you have any questions or concerns.

In Partnership,

Dana

Dana Murguía, MBA
Sr. Program Manager
Public Health, Healthy Communities & Women, Infants & Children (WIC)
Phone: (707) 441-5086
Work Cell Phone: (707) 296-8295

dmurguia@co.humboldt.ca.us

[CLICK Here ▶ Healthy Communities Programs & Services](#)

[CLICK Here ▶ Women, Infants & Children](#)

[Humboldt County Suicide Prevention Webpage](#)

If you need immediate help, please call:

- Mental Health Crisis Line: 707-445-7715 or 1-888-849-5728
- Suicide Prevention Lifeline: 1-800-273-8255 or

www.suicidepreventionlifeline.org

<image001.jpg>

<image002.png>

From: [Messinger, Christine](#)
To: [Frankovich, Teresa](#)
Subject: RE: COVID-19 media inquiry
Date: Friday, February 28, 2020 1:32:11 PM
Attachments: [image001.png](#)

Great. That is the time I offered the reporter. I will let you know as soon as she confirms. Thank you.
Christine Messinger
707-441-5547

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 1:24 PM
To: Messinger, Christine <CMessinger@co.humboldt.ca.us>
Subject: RE: COVID-19 media inquiry

2:30?

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: Messinger, Christine <CMessinger@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 1:03 PM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Cc: Stephens, Michele <mstephens@co.humboldt.ca.us>; Muller, Heather <HMuller@co.humboldt.ca.us>
Subject: COVID-19 media inquiry

Good afternoon, Dr. Frankovich. The below inquiry is from the Southern Humboldt-based blog/news site the Redheaded Blackbelt. Do you have availability this afternoon to do this interview? Let me know what works, and I will get it scheduled and come over to call her with you. Thank you.

Christine Messinger
707-441-5547

Sent: Friday, February 28, 2020 12:08 PM
To: dhhsmedia <DHHSMEDIA@co.humboldt.ca.us>
Subject: Covid-19

Greetings. Readers have questions about this illness...

Is it accurate that the fatality rate is 2.3%?

The reproduction rate of the virus is around 2.28...what does that mean in terms of how many people are expected to fall ill?

What is the county doing to contain the spread of the virus? Are there directions beyond hand washing? People do not feel like that is adequate.

Is the health department discouraging group gatherings? Ordering masks to give out? Giving restaurants and other public places information or instructions?

Any other info along these lines will help people know what is happening.

And a second line of inquiry...

People are hearing that the person in Humboldt dx with covid-19 at some point recovered and then fell ill with it a second time. Is that accurate? Is getting up too early a risk people run? Or what is happening if that is accurate?

I'm printing this story tomorrow, so 5pm today is my deadline from your perspective.

Thank you
Kelley

From: [Messinger, Christine](#)
To: [Frankovich, Teresa](#)
Subject: RE: COVID-19 media inquiry
Date: Friday, February 28, 2020 1:42:19 PM
Attachments: [image001.png](#)

Reporter confirmed. I'll be there at 2:15. Thank you.

Christine Messinger
707-441-5547

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 1:24 PM
To: Messinger, Christine <CMessinger@co.humboldt.ca.us>
Subject: RE: COVID-19 media inquiry

2:30?

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
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I'm printing this story tomorrow, so 5pm today is my deadline from your perspective.

Thank you
Kelley

From: [Murguia, Dana](#)
To: [Stephens, Michele](#)
Cc: [Weiss, Lara](#); [Frankovich, Teresa](#)
Subject: RE: COVID-19 written communications
Date: Thursday, February 27, 2020 1:20:48 PM

No problem. I can get you names this week.

In Partnership,

Dana

Dana Murguía, MBA
Sr. Program Manager
Public Health, Healthy Communities & Women, Infants & Children (WIC)
Phone: (707) 441-5086
Work Cell Phone: (707) 296-8295
dmurguia@co.humboldt.ca.us
[CLICK Here ▶ Healthy Communities Programs & Services](#)
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- Suicide Prevention Lifeline: 1-800-273-8255 or www.suicidepreventionlifeline.org

-----Original Message-----

From: Stephens, Michele <mstephens@co.humboldt.ca.us>
Sent: Thursday, February 27, 2020 12:11 PM
To: Murguia, Dana <DMurguia@co.humboldt.ca.us>
Cc: Weiss, Lara <LWeiss@co.humboldt.ca.us>; Frankovich, Teresa <frankovich@co.humboldt.ca.us>
Subject: COVID-19 written communications

Dana, as part of our planning for COVID-19 response we're looking at the written communication that needs to go out to certain groups if/when we start seeing more community transmission and we're no longer isolating people (think it's like the flu)-businesses, schools, children, pregnant women, convalescent homes etc. We will need Health Educators (HES') to do this with direction from Dr Frankovich. She's going to review the CDC recommendations on flu over the weekend and next week we will likely be assigning your identified staff the task of editing to make it specific to here. Can you identify maybe 5-8 staff to be assigned one communication each in preparation for when we're ready to work on this? Let me know names next week. Good writers, people who can take an assignment with direction and produce good written material for the public. Let me know if you have questions. Thanks!

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

From: [Muller, Heather](#)
To: [Frankovich, Teresa](#)
Subject: RE: good to know...
Date: Monday, March 2, 2020 8:38:31 AM
Attachments: [image001.png](#)

Checking room availabilities...

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 8:30 AM
To: Muller, Heather <HMuller@co.humboldt.ca.us>
Subject: RE: good to know...

Would 9-10 tomorrow work? I have a 10 am meeting at the IPA

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: Muller, Heather <HMuller@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 8:08 AM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Subject: RE: good to know...

Hey doctor, Tuesday 2-3 doesn't work very well for the video we've discussed. Meriah is out on Wednesday and wouldn't be able to get the video cleaned, converted and posted until Thursday. Any chance you can free up 30 or 40 minutes either later today or earlier tomorrow?

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 7:56 AM
To: Stephens, Michele <mstephens@co.humboldt.ca.us>; Muller, Heather <HMuller@co.humboldt.ca.us>
Subject: good to know...

From today's state sit report:

California Department of Education (CDE) CDE has been communicating information regarding the Coronavirus to all school districts. CDE sent all school districts the 2019 Novel Coronavirus Guidance for Schools and School Districts document from the California Department of Public Health along with other information and links to crisis response resources on the CDE web page, the CDPH, and the Center for Disease Control and Prevention.

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: [Muller, Heather](#)
To: [Frankovich, Teresa](#)
Subject: RE: good to know...
Date: Monday, March 2, 2020 8:08:23 AM
Attachments: [image001.png](#)

Hey doctor, Tuesday 2-3 doesn't work very well for the video we've discussed. Meriah is out on Wednesday and wouldn't be able to get the video cleaned, converted and posted until Thursday. Any chance you can free up 30 or 40 minutes either later today or earlier tomorrow?

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Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: [Muller, Heather](#)
To: [Frankovich, Teresa](#); [Stephens, Michele](#)
Subject: RE: good to know...
Date: Monday, March 2, 2020 7:57:51 AM
Attachments: [image001.png](#)

Very good. Do you know if HCOE had your letter issued to parents?

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 7:56 AM
To: Stephens, Michele <mstephens@co.humboldt.ca.us>; Muller, Heather <HMuller@co.humboldt.ca.us>
Subject: good to know...

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Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: [Stephens, Michele](#)
To: [Muller, Heather](#)
Cc: [Frankovich, Teresa](#)
Subject: Re: good to know...
Date: Monday, March 2, 2020 8:15:18 AM
Attachments: [image001.png](#)

I haven't gotten it from Trinidad school. I would expect it will be sent today or at least emailed.

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

On Mar 2, 2020, at 7:57 AM, Muller, Heather <HMuller@co.humboldt.ca.us> wrote:

Very good. Do you know if HCOE had your letter issued to parents?

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 7:56 AM
To: Stephens, Michele <mstephens@co.humboldt.ca.us>; Muller, Heather <HMuller@co.humboldt.ca.us>
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Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181
<image001.png>

<image002.jpg>

From: [Muller, Heather](#)
To: [Frankovich, Teresa](#)
Cc: [Miracle, Meriah](#)
Subject: RE: good to know...
Date: Monday, March 2, 2020 8:49:36 AM
Attachments: [image001.png](#)

We're good to go 9 to 9:45 a.m. tomorrow on the 5th floor of the Professional Building at 507 F Street. Meriah will reach out regarding outfit coordination, etc. Please reply to this email with any questions you want to make sure we ask. We'll try to think of a few too.

Thanks!

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 8:30 AM
To: Muller, Heather <HMuller@co.humboldt.ca.us>
Subject: RE: good to know...

Would 9-10 tomorrow work? I have a 10 am meeting at the IPA

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



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Teresa L. Frankovich, MD, MPH

Health Officer

529 I Street, Eureka, CA 95501

(707) 268-2181



From: [Harriman, Kathleen@CDPH](mailto:Harriman_Kathleen@CDPH)
To: [Fry, Alicia \(CDC/DDID/NCIRD/ID\)](mailto:Fry_Alicia@CDC/DDID/NCIRD/ID); [Mosites, Emily \(CDC/DDID/OD\)](mailto:Mosites_Emily@CDC/DDID/OD); [Duchin, Jeff \(CDC.kingcounty.gov\)](mailto:Duchin_Jeff@CDC.kingcounty.gov); [Frankovich, Teresa](mailto:Frankovich_Teresa)
Cc: [Stoltey, Juliet@San Francisco County](mailto:Stoltey_Juliet@SanFranciscoCounty); [Weiss, Don \(CDC.health.nyc.gov\)](mailto>Weiss_Don@CDC.health.nyc.gov); [Balter, Sharon@Los Angeles County](mailto:Balter_Sharon@LosAngelesCounty); [Pan, Erica \(Alameda\)](mailto:Pan_Erica@Alameda); [Zahn, Matt@Orange County](mailto:Zahn_Matt@OrangeCounty); [McDonald, Eric \(San Diego County\)](mailto:McDonald_Eric@SanDiegoCounty)
Subject: Re: Homelessness and COVID-19
Date: Monday, March 2, 2020 11:42:43 AM

Thanks Alicia!

From: Fry, Alicia (CDC/DDID/NCIRD/ID) <agf1@cdc.gov>
Sent: Monday, March 2, 2020 11:15:18 AM
To: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Mosites, Emily (CDC/DDID/OD) <lwx7@cdc.gov>; Duchin, Jeff (CDC.kingcounty.gov) <jeff.duchin@kingcounty.gov>
Cc: Stoltey, Juliet@San Francisco County <juliet.stoltey@sfdph.org>; Weiss, Don (CDC.health.nyc.gov) <dweiss@health.nyc.gov>; Balter, Sharon@Los Angeles County <SBalter@ph.lacounty.gov>; Pan, Erica (Alameda) <Erica.Pan@acgov.org>; Zahn, Matt@Orange County <mzahn@ochca.com>; McDonald, Eric (San Diego County) <eric.mcdonald@sdcounty.ca.gov>
Subject: RE: Homelessness and COVID-19

****[EXTERNAL MESSAGE]** FROM: agf1@cdc.gov**

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.

Hi, I am adding Emily Mosites who is working on this for CDC.
Alicia

From: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>
Sent: Monday, March 2, 2020 1:56 PM
To: Duchin, Jeff (CDC.kingcounty.gov) <jeff.duchin@kingcounty.gov>
Cc: Stoltey, Juliet@San Francisco County <juliet.stoltey@sfdph.org>; Weiss, Don (CDC.health.nyc.gov) <dweiss@health.nyc.gov>; Balter, Sharon (CDC.ph.lacounty.gov) <sbalter@ph.lacounty.gov>; Pan, Erica (Alameda) <Erica.Pan@acgov.org>; Zahn, Matt@Orange County <mzahn@ochca.com>; McDonald, Eric (CDC.sdcounty.ca.gov) <Eric.Mcdonald@sdcounty.ca.gov>; Fry, Alicia (CDC/DDID/NCIRD/ID) <agf1@cdc.gov>
Subject: Homelessness and COVID-19

Hi all,

I'm putting those from some of the cities with significant homeless populations on the same email as I suspect you are all working on plans for cases of COVID-19 such populations and it might be helpful to share ideas. I don't know if CDC is working in this issue but am copying Alicia Fry of CDC who may know. Perhaps a CSTE working group would be also be helpful. Thanks, Kathy

From: [Harriman, Kathleen@CDPH](mailto:Harriman_Kathleen@CDPH)
To: [Frankovich, Teresa](mailto:Frankovich_Teresa)
Subject: Re: Homelessness and COVID-19
Date: Monday, March 2, 2020 11:45:13 AM
Attachments: [image001.png](#)

I guess!

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 11:43:03 AM
To: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>
Subject: RE: Homelessness and COVID-19

****[EXTERNAL MESSAGE]** FROM: tfrankovich@co.humboldt.ca.us**

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It's a California thing 😊

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>
Sent: Monday, March 2, 2020 11:41 AM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Subject: Fwd: Homelessness and COVID-19

Great minds!

From: Fry, Alicia (CDC/DDID/NCIRD/ID) <agf1@cdc.gov>
Sent: Monday, March 2, 2020 11:15:18 AM
To: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>; Mosites, Emily (CDC/DDID/OD) <lw7@cdc.gov>; Duchin, Jeff (CDC kingcounty.gov) <jeff.duchin@kingcounty.gov>
Cc: Stoltey, Juliet@San Francisco County <juliet.stoltey@sfdph.org>; Weiss, Don (CDC health.nyc.gov) <dweiss@health.nyc.gov>; Balter, Sharon@Los Angeles County <SBalter@ph.lacounty.gov>; Pan, Erica (Alameda) <Erica.Pan@acgov.org>; Zahn, Matt@Orange County <mzahn@ochca.com>; McDonald, Eric (San Diego County) <eric.mcdonald@sdcounty.ca.gov>
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Sent: Monday, March 2, 2020 1:56 PM

To: Duchin, Jeff (CDC kingcounty.gov) <jeff.duchin@kingcounty.gov>

Cc: Stoltey, Juliet@San Francisco County <juliet.stoltey@sfdph.org>; Weiss, Don (CDC health.nyc.gov) <dweiss@health.nyc.gov>; Balter, Sharon (CDC ph.lacounty.gov) <sbalter@ph.lacounty.gov>; Pan, Erica (Alameda) <Erica.Pan@acgov.org>; Zahn, Matt@Orange County <mzahn@ochca.com>; McDonald, Eric (CDC sdcounty.ca.gov) <Eric.Mcdonald@sdcounty.ca.gov>; Fry, Alicia (CDC/DDID/NCIRD/ID) <agf1@cdc.gov>

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From: [Dykehouse, Erica](#)
To: [Frankovich, Teresa](#)
Subject: RE: Interesting article on Medscape
Date: Saturday, February 29, 2020 10:27:30 AM
Attachments: [image001.png](#)

[News](#) > [Medscape Medical News](#)

COVID-19 Preparedness: Clinicians Can Lead the Way

Kate Johnson
February 27, 2020

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Clinicians can help lead the way in COVID-19 preparedness by fighting pandemic denial in themselves and being frank with their patients, says Peter Sandman, PhD, a risk communication consultant based in New York City.

"People have to get through their adjustment reaction before they can get down to the hard work of preparedness," he told *Medscape Medical News*. "Clinicians who go through their own [oh my god (OMG)] adjustment reactions now will be more empathic and helpful when their patients go through theirs."

Despite warnings from the US Centers for Disease Control and Prevention (CDC) about the inevitability of COVID-19's community spread in the U.S — and "disruption to everyday life might be severe," and the public should "prepare for the expectation that this is going to be bad" — there is still a dismissive attitude among many North American physicians, say Sandman and his risk communication partner Jody Lanard, MD.

"[We] are hearing lots of stories of doctors pooh-poohing patients' concerns about coronavirus," Sandman said.

But, as [previously reported by Medscape Medical News](#), Sandman and Lanard say it's time to risk scaring people. "Over the past couple of weeks, Jody and I have gone through our own OMG adjustment reactions as we realized that we've been Practicing for The Big One for decades — and now it looks like this is it," he said.

Sandman and Lanard say that by first showing empathy, physicians can help patients "bear their fear if it's appropriate, and help people overcome their fear if it's excessive or misplaced."

He added that "everyone's fear of scaring people has delayed the inevitable and necessary

adjustment reaction...In times of uncertainty, it's impossible to titrate your level of expressed alarm perfectly. You have to 'guesstimate' how bad things will get, knowing that you may turn out wrong. Warnings that turn out excessive if the risk fizzles are more forgivable than reassurances that turn out dangerous if the risk metastasizes."

Clinicians also have good reason to be fearful for themselves and their staff, he said. "People infected with COVID-19 and people who suspect they might be infected with COVID-19 will soon be crowding their doctors' offices, and street clinics, and hospital emergency rooms. Masks may be in short supply — and may not be sufficient to do the job."

Trusted Relationships Are Key

People will differ in the risk–benefit trade-offs they choose, and physicians can help them assess what choices they are making," said Baruch Fischhoff, PhD, a cognitive psychologist and decision scientist.

However "once people lose trust in a source, it is very hard to earn it back," he told *Medscape Medical News*. "That can happen when a source is found exaggerating or understating risks, or the effectiveness of treatments. That can happen when a source claims to know more than it does, when it tries to exploit the situation for political or commercial gain, or when it is perceived as incompetent," said Fischhoff, who is past president of the Society for Judgment and Decision Making and the Society for Risk Analysis, as well as a member of the National Academy of Sciences and the National Academy of Medicine.

Patients need help with information gathering, he added. "It is easiest to follow a complex, uncertain, evolving story like coronavirus by relying on a few trustworthy sources," he advised.

"Trustworthy sources do not try to exploit the situation for political or commercial gain. They do not try telling people how to feel. They just give the facts, including being candid about what they don't know.

"Primary care physicians can be those trusted sources, with the added benefit of being able to tailor messages to patients they know well," he continued.

"People trust their doctors a lot more than they trust government leaders, even public health leaders," agreed Sandman. "Scary news sinks in a lot better when they hear it straight from a doctor they trust than when they hear it third-hand from a newscaster quoting a CDC official voicing preapproved, watered-down talking points."

Amid growing anxiety in New York, where [some doctors are reporting](#) "surgical masks had begun to disappear in noticeable numbers," Seth Gordon, MD, a Manhattan pediatrician, says he has advised his patients to purchase N95 masks.

"As a physician on the front lines, it may become imperative to wear a mask both to set an example and for safety reasons," he told *Medscape Medical News*.

Gordon says he is fielding many questions about the virus, which he already considers a pandemic.

"There is no doubt that the extent of the illness and spread are underestimated. In the US, the original tests were flawed and even now only a few states have testing capabilities. For the most part, samples need to be shipped to the CDC and it takes days to get results. That is not a sustainable model in a true outbreak."

Good old-fashioned hand washing and alcohol wipes remain a priority, he says, and "any patient with chronic illnesses or respiratory problems — acute or chronic — are going to have to be extra cautious. This means in addition to all of the above steps, they are going to have to limit exposure to large groups of people.

"For the most part I don't think people are overreacting," Gordon said. "Stocking up on essentials,

whether that be food or necessary meds, is also appropriate to a reasonable degree. An ounce of prevention goes a long way and if we are all pulling in the same direction it goes even farther."

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Cite this: COVID-19 Preparedness: Clinicians CanLead the Way - *Medscape* - Feb 27, 2020.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>

Sent: Saturday, February 29, 2020 10:23 AM

To: Dykehouse, Erica <edykehouse@co.humboldt.ca.us>

Subject: RE: Interesting article on Medscape

Could you print it please? thx

Teresa L. Frankovich, MD, MPH

Health Officer

529 I Street, Eureka, CA 95501

(707) 268-2181



From: Dykehouse, Erica <edykehouse@co.humboldt.ca.us>

Sent: Saturday, February 29, 2020 10:14 AM

To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>; Prejean, Randy <RPrejean@co.humboldt.ca.us>

Subject: FW: Interesting article on Medscape

I thought you would be interested in the following article:

[COVID-19 Preparedness: Clinicians Can Lead the Way](#)

Clinicians can help lead the way in COVID-19 preparedness by fighting pandemic denial in themselves and being frank with their patients, an expert in risk communication said.

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Sent using the Medscape app

From: [Hanson, Katie](#)
To: [Frankovich, Teresa](#)
Subject: RE: Latest DRAFT of Provider Guide to COVID-19
Date: Thursday, February 27, 2020 1:49:28 PM
Attachments: [Humboldt Providers Guide to COVID-19.pdf](#)

I just updated this to include the countries with widespread or sustained community transmission – I’m on the CDPH call, where they just announced the changes to the PUI criteria 😊

Katie Hanson, CDI
Communicable Disease Surveillance
Humboldt County Public Health
Desk: (707) 268-2153 Main Phone: (707)268-2182
<mailto:klhanson@co.humboldt.ca.us>

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Wednesday, February 26, 2020 11:04 PM
To: Hanson, Katie <klhanson@co.humboldt.ca.us>
Subject: Re: Latest DRAFT of Provider Guide to COVID-19

I think it is looking great!

Thanks Katie

Would need to print it out and look over quick but can do that tomorrow morning.

Teresa L Frankovich, MD, MPH
Humboldt County Health Officer

On Feb 26, 2020, at 9:53 AM, Hanson, Katie <klhanson@co.humboldt.ca.us> wrote:

On Page 1:

- I’ve added the arrow pointing down – I tried to add that arrow yesterday and was having a heck of a time! Got it to work today- but it did take up a bit of space – had to move some things to accommodate.
- Changed color of case-by-case consideration boxes – thought it would help to differentiate – but I can match it to the other orange boxes, if you prefer 😊
- I added the sentence and CDC link that was originally at the very bottom of the document, to be in the box for “Close Contact” (orange box up top). With all the resizing of boxes, there was no room left to have the sentence and CDC link at the end – so I added it to the box the sentence refers to. It’s tiny, but the link it still clickable 😊
- I’ve added the after-hours info to the blue “Inform” box, as requested
- I traded the CDC logo for our own. If I remember correctly, if we doctor a CDC document, we have to remove their logo. Am I right to think that?

On Page 2:

- I added the after-hours info to the red “Some Important Considerations” box, as requested

It’s starting to look like something useable – thank you for all of your input on this!

Katie Hanson, CDI
Communicable Disease Surveillance
Humboldt County Public Health
Desk: (707) 268-2153 Main Phone: (707)268-2182
<mailto:klhanson@co.humboldt.ca.us>

<Humboldt Providers Guide to COVID-19.pdf>

From: [Muller, Heather](#)
To: [Stephens, Michele](#)
Cc: [Miracle, Meriah](#); [Frankovich, Teresa](#); [Messinger, Christine](#)
Subject: Re: Link to new CDC guidance for schools, childcare, etc.
Date: Friday, February 28, 2020 1:55:57 PM
Attachments: [image001.png](#)

Totally agree. Thanks, everyone.

Sent from my iPhone

On Feb 28, 2020, at 1:54 PM, Stephens, Michele
<mstephens@co.humboldt.ca.us> wrote:

Thanks. We reviewed and the letter is in line with CDC guidance so we're good. Just sent it.

Michele Stephens, LCSW
Public Health Director
529 I Street, Eureka, CA 95501
707-268-2121

[Click here for more information about Public Health!](#)

<image001.png>

<image002.jpg>

From: Miracle, Meriah <mmiracle@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 1:40 PM
To: Stephens, Michele <mstephens@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Muller, Heather <HMuller@co.humboldt.ca.us>; Messinger, Christine <CMessinger@co.humboldt.ca.us>
Subject: Link to new CDC guidance for schools, childcare, etc.

<https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/guidance-for-schools.html>

Meriah Miracle
Public Education Officer
Humboldt County Department of Health & Human Services
707-441-5417

From: [Stephens, Michele](#)
To: [Miracle, Meriah](#); [Frankovich, Teresa](#); [Muller, Heather](#); [Messinger, Christine](#)
Subject: RE: Link to new CDC guidance for schools, childcare, etc.
Date: Friday, February 28, 2020 1:54:49 PM
Attachments: [image001.png](#)

Thanks. We reviewed and the letter is in line with CDC guidance so we're good. Just sent it.

Michele Stephens, LCSW
Public Health Director
529 I Street, Eureka, CA 95501
707-268-2121

[Click here for more information about Public Health!](#)



From: Miracle, Meriah <mmiracle@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 1:40 PM
To: Stephens, Michele <mstephens@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Muller, Heather <HMuller@co.humboldt.ca.us>; Messinger, Christine <CMessinger@co.humboldt.ca.us>
Subject: Link to new CDC guidance for schools, childcare, etc.

<https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/guidance-for-schools.html>

Meriah Miracle
Public Education Officer
Humboldt County Department of Health & Human Services
707-441-5417

From: [Harriman, Kathleen@CDPH](mailto:Harriman_Kathleen@CDPH)
To: [Frankovich, Teresa](mailto:Frankovich_Teresa)
Cc: [Coronavirus Clinical](#)
Subject: RE: Looking for guidance
Date: Thursday, February 27, 2020 6:02:50 PM
Attachments: [image001.png](#)

Hi Terry,

I'm copying our clinical team who has been answering these types of questions. You probably saw the new [PUI guidance](#) today. Italy was added to the list of countries of concern, but the current clinical criteria to test travelers from Italy is: Fever and signs/symptoms of a lower respiratory illness (e.g., cough or shortness of breath) requiring hospitalization. Our lab and some local PHLs are now testing but must follow the PUI criteria per the EUA. That said, if there is a request to test someone with more mild illness, CDC can be contacted as before, and has more flexibility in testing.

I've heard that some healthcare facilities are now furloughing asymptomatic HCWs returning from Iran, Italy, Japan and South Korea for two weeks. This is an employer decision, and is not a CDC recommendation at this time. Since this HCW is symptomatic, it probably makes the most sense for her/her to stay home, potentially have a VRP done, and see if symptoms resolve or progress. Thanks, Kathy

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Thursday, February 27, 2020 5:47 PM
To: Harriman, Kathleen@CDPH <Kathleen.Harriman@cdph.ca.gov>
Subject: Looking for guidance

****[EXTERNAL MESSAGE]** FROM: tfrankovich@co.humboldt.ca.us**

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.

Hi Kathy. I have a couple of situations here that are a bit murky and am looking for a little guidance . Not sure who I should be reaching out to but thought it would be you or you would know who to refer me to. Regards a family returning from Italy with mildly symptomatic HCW. Thanks, Terry

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: [Stephens, Michele](#)
To: [Hansen, Mary Ann](#); [Blanchard, Megan](#)
Cc: [Blanchard, Megan](#)
Subject: RE: Novel Coronavirus Guidance for Child Care and Preschool Settings - Public Health Department - For Providers - County of Santa Clara
Date: Monday, March 2, 2020 3:42:57 PM

Hi Mary Ann, we are working on turning CDC guidelines into Humboldt specific but in the interim, the CDC has a page specific to schools and child care settings that's a bit better than this.

<https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/guidance-for-schools.html>

From that CDC page they link to this page for how child care settings can reduce the spread of illness:

<https://www.healthychildren.org/english/health-issues/conditions/prevention/Pages/Prevention-In-Child-Care-or-School.aspx>

Once we get something for Humboldt we will share it with you and broadly.

Michele Stephens, LCSW
Public Health Director
529 I Street, Eureka, CA 95501
707-268-2121

[Click here for more information about Public Health!](#)

-----Original Message-----

From: Hansen, Mary Ann <mhanzen@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 2:52 PM
To: Stephens, Michele <mstephens@co.humboldt.ca.us>; Blanchard, Megan <MBlanchard@co.humboldt.ca.us>
Subject: FW: Novel Coronavirus Guidance for Child Care and Preschool Settings - For Providers - County of Santa Clara

Hi, there. Santa Clara shared the guidance linked below for preschools and child care centers. I was considering posting for our playgroups and child care partners. I'm sure playgroup parents are thinking about Covid-19. Does Humboldt have similar advice, or do you have thoughts about me sharing this?

Personally, I'd rather skip the info about people traveling from China and begin with the statement about the level of Humboldt risk.

Thank you in advance for thinking about it.

Mary Ann Hansen, M.A.
Executive Director
First 5 Humboldt
325 Second Street, Ste. 201
Eureka, CA 95501
(707) 445-7389
Pronouns: She/her/hers
first5humboldt.org

-----Original Message-----

From: Mary Ann Hansen <mary.ann.hansen@icloud.com>
Sent: Monday, March 02, 2020 1:49 PM
To: Hansen, Mary Ann <mhanzen@co.humboldt.ca.us>
Subject: Novel Coronavirus Guidance for Child Care and Preschool Settings - Public Health Department - For Providers - County of Santa Clara

https://go01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.sccgov.org%2Fsites%2Fpbd%2F%2FDisseas%2Fnovel-coronavirus%2FPages%2FNovel-childcare-2-12-20.aspx%3Fgoal%3D0_%d5424b43-0816884528-129003081%26mc_cid%3D0816884528%26mc_cid%3D9a1a38029&data=02%7C01%7Cmhanzen%40co.humboldt.ca.us%7C68f48f7b0844703874608d7bef37826%7C00ac2b646844f198637b1ad6b27cb%7C0%7C1%7C6718762522148101&data=cU1bKUrD8dJnyLwD5chEHNC0m7bDdHISKkEq%2F%3D&campreserved=0

Sent from my iPhone

From: [Mulle, Heather](#)
To: [Stephens, Michele](#); [Frankovich, Teresa](#)
Cc: [Weiss, Lara](#); [Blanchard, Megan](#); [Murgia, Dana](#)
Subject: RE: Novel Coronavirus Guidance for Child Care and Preschool Settings - Public Health Department - For Providers - County of Santa Clara
Date: Monday, March 2, 2020 3:22:08 PM

This guidance is already online. It lists child care providers among audience targets.

<https://www.cdc.gov/coronavirus/2019-nCoV/specific-groups/guidance-for-schools.html>

-----Original Message-----

From: Stephens, Michele <mstephens@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 3:19 PM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Muller, Heather <HMuller@co.humboldt.ca.us>
Cc: Weiss, Lara <lweiss@co.humboldt.ca.us>; Blanchard, Megan <MBlanchard@co.humboldt.ca.us>; Murgia, Dana <DMurgia@co.humboldt.ca.us>
Subject: FW: Novel Coronavirus Guidance for Child Care and Preschool Settings - Public Health Department - For Providers - County of Santa Clara

I'm getting more and more questions like this so putting together some material for different groups/sectors will be much appreciated, I'm sure. Terry, in the interim, do you have any thoughts about Mary Ann (First 5) putting this out to child care and preschools or shall we ask her to wait until we can get something out? She'd be happy to wait if we ask her to.

Michele Stephens, LCSW
Public Health Director
529 I Street, Eureka, CA 95501
707-268-2121

[Click here for more information about Public Health!](#)

-----Original Message-----

From: Hansen, Mary Ann <mhanzen@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 2:52 PM
To: Stephens, Michele <mstephens@co.humboldt.ca.us>; Blanchard, Megan <MBlanchard@co.humboldt.ca.us>
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Pronouns: She/her/hers
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Sent: Monday, March 02, 2020 1:49 PM
To: Hansen, Mary Ann <mhanzen@co.humboldt.ca.us>
Subject: Novel Coronavirus Guidance for Child Care and Preschool Settings - Public Health Department - For Providers - County of Santa Clara

https://go01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.acgov.org%2Fsites%2Fpbd-p%2FDiseases%2Fnovel-coronavirus%2FPages%2Fincov-childcare-2-12-20.aspx%3Fgoal%3D0_9cd524b43-0816884528-129003981%26mc_cid%3D0816884528%26mc_eid%3Dc91a38029&data=02%7C01%7Cmhanzen%40co.humboldt.ca.us%7Ce848f7f0844703b74608d7bcf37826%7C00ae2b64e844f198637b1ad48b27eb%7C0%7C1%7C637187425221148101&data=cU16KU1rD6JmnyLwD5ChSE1NcM9b7bD4H5KkEg%8%2F%3D&reserved=0

Sent from my iPhone

From: [Pereira, Sofia](#)
To: [Phillips, Hava](#); [Stephens, Michele](#); [Frankovich, Teresa](#); [Muller, Heather](#)
Subject: RE: PanFlu Planning
Date: Wednesday, February 26, 2020 10:14:44 AM

Additionally, OES is getting calls from local governments (and I just got a message from Ferndale's city manager on social media) asking what our community-wide planning is for COVID-19. I think we need to do some outreach to some partners (local government, tribes, HCOE, HSU, etc.) and perhaps schedule a meeting with them in the next week or so. The sooner we reach out to them with information that we are working on this and that we're working with them, the better! We can discuss at our 4pm meeting, but wanted to give you time to think on this too.

Looping in Heather in case she also has input from a Public Information perspective.

From: Pereira, Sofia
Sent: Wednesday, February 26, 2020 9:55 AM
To: Phillips, Hava <HPhillips@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Subject: PanFlu Planning

Hi all,

I'm sending you our PanFlu plan that we can use for reference. Additionally, I'm attaching a PanFlu Concept of Operations template. This template provides a more readable and actionable framework for our response.

I will go through these documents today and can present an update at our 4pm meeting.

Thank you!

Sofia Pereira
Program Coordinator
Public Health Emergency Preparedness
Humboldt County Dept. of Health and Human Services
529 I St. Eureka, CA 95501
O: 707-268-2133 | C: 707-273-2601

From: [Muller, Heather](#)
To: [Pereira, Sofia](#)
Cc: [Phillips, Hava](#); [Stephens, Michele](#); [Frankovich, Teresa](#)
Subject: Re: PanFlu Planning
Date: Wednesday, February 26, 2020 11:21:27 AM

Really good idea, Sofia.

Sent from my iPhone

On Feb 26, 2020, at 10:14 AM, Pereira, Sofia <spereira2@co.humboldt.ca.us> wrote:

Additionally, OES is getting calls from local governments (and I just got a message from Ferndale's city manager on social media) asking what our community-wide planning is for COVID-19. I think we need to do some outreach to some partners (local government, tribes, HCOE, HSU, etc.) and perhaps schedule a meeting with them in the next week or so. The sooner we reach out to them with information that we are working on this and that we're working with them, the better! We can discuss at our 4pm meeting, but wanted to give you time think on this too.

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[Sofia Pereira](#)

Program Coordinator
Public Health Emergency Preparedness
Humboldt County Dept. of Health and Human Services
529 I St. Eureka, CA 95501
O: 707-268-2133 | C: 707-273-2601

From: [Phillips, Hava](#)
To: [Muller, Heather](#); [Pereira, Sofia](#)
Cc: [Stephens, Michele](#); [Frankovich, Teresa](#)
Subject: RE: PanFlu Planning
Date: Wednesday, February 26, 2020 12:10:08 PM

Fantastic, thank you!
I will send Ron a copy of the documents so he can look them over this afternoon.

From: Muller, Heather
Sent: Wednesday, February 26, 2020 11:21 AM
To: Pereira, Sofia <spereira2@co.humboldt.ca.us>
Cc: Phillips, Hava <HPhillips@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Subject: Re: PanFlu Planning

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Sent from my iPhone

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Thank you!

Sofia Pereira
Program Coordinator
Public Health Emergency Preparedness
Humboldt County Dept. of Health and Human Services
529 I St. Eureka, CA 95501
O: 707-268-2133 | C: 707-273-2601

From: [Chris Hartley](#)
To: [Stephens, Michele](#); [Hartley, Chris](#)
Cc: [Frankovich, Teresa](#); [Beck, Connie](#)
Subject: RE: Public Health Letter to Parents on COVID-19
Date: Friday, February 28, 2020 1:57:03 PM

Hi Michelle and all,

Much appreciation to you and the team for pulling this together. I will send out to District Superintendents encouraging them to share with parents. HCOE will post on our website as well.

My best,

Chris Hartley

-----Original Message-----

From: Stephens, Michele <mstephens@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 1:54 PM
To: Hartley, Chris <chartley@nohum.k12.ca.us>; Chris Hartley <superintendent@HCOE.org>
Cc: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Beck, Connie <CBeck@co.humboldt.ca.us>
Subject: Public Health Letter to Parents on COVID-19
Importance: High

Chris,

Here is the letter to parents from the County Health Officer, Dr Terry Frankovich, as we discussed. Guidance to schools just came out from the CDC, linked below. It distinguishes communities that do not have a known case vs those that do. Even though we've had one confirmed case, it was travel related and we do not have known community transmission currently, therefore, we consider ourselves to be in the first category. But as you can see in Dr Frankovich's letter, we are preparing for community transmission. Please let us know if you have questions, we hope this does help answer questions. Please share with all superintendents and families in schools across the county. And thanks for your help in sharing information. As we know more, we will continue to reach out.

<https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fspecific-groups%2Fguidance-for-schools.html&data=02%7C01%7Ctfrankovich%40co.humboldt.ca.us%7C66cd18de376443906cdf0847bc992449%7C00ae2b64fe844f198637b1adf4b27cb%7C0%7C1%7C637185238228221698&data=00MK7MM11yflkaNcG8dFv5DEIVXl0uQJ0%2B35AgYpXc%3D&reserved=0>

Michele Stephens, LCSW
Public Health Director
529 I Street, Eureka, CA 95501
707-268-2121

[Click here for more information about Public Health!](#)

From: [Allen, Rachel](#)
To: [Frankovich, Teresa](#); [Phillips, Hava](#); [Dykehouse, Erica](#); [Kelly, Katherine](#); [Hanson, Katie](#); [Prejean, Randy](#)
Subject: RE: questions about travel and COVID-19
Date: Monday, March 2, 2020 8:38:02 AM
Attachments: [image001.png](#)

Sorry, clarification that it says to “ pay attention to your health 14 days after you leave”, so not self-monitoring as in daily temps, but just to watch for symptoms of illness.
So no one from those areas needs to be isolated?

Rachel

From: Frankovich, Teresa
Sent: Monday, March 2, 2020 8:35 AM
To: Allen, Rachel <RAllen@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Prejean, Randy <RPrejean@co.humboldt.ca.us>
Subject: RE: questions about travel and COVID-19

Where are you seeing that Rachel? As of Friday, they were only advising self-monitoring for people returning from China but not the others.

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



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Sent: Monday, March 2, 2020 8:34 AM
To: Phillips, Hava <HPhillips@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Prejean, Randy <RPrejean@co.humboldt.ca.us>
Subject: questions about travel and COVID-19

Hi all,

Before I start taking phone calls, I want to clarify to make sure I understand the current advice regarding foreign travel. It looks like travelers to Italy, Iran, Japan, and S. Korea are not being held to the same isolation mandates as those to China. The advice on the CDC website advises travelers to monitor for symptoms and seek healthcare if ill, but no self-isolation. Is this correct?

Rachel Allen, RN, BSN, PHN

Immunization Coordinator, Humboldt County Public Health
Childhood Lead Poisoning Prevention Program Case Management
cell (707) 267-6310
desk (707) 268-2155
fax (707) 445-6091
rallen@co.humboldt.ca.us

For more information about our programs, please visit:
[Public Health | Humboldt County, CA - Official Website](#)

From: [Allen, Rachel](#)
To: [Frankovich, Teresa](#); [Phillips, Hava](#); [Dykehouse, Erica](#); [Kelly, Katherine](#); [Hanson, Katie](#); [Prejean, Randy](#)
Subject: RE: questions about travel and COVID-19
Date: Monday, March 2, 2020 8:40:11 AM
Attachments: [image001.png](#)

Here is the page for Italy:

<https://wwwnc.cdc.gov/travel/notices/warning/coronavirus-italy>

Another questions: Do travelers who fly through airports in China meet the criteria for having been in China?

Rachel

From: Frankovich, Teresa
Sent: Monday, March 2, 2020 8:39 AM
To: Allen, Rachel <RAllen@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Prejean, Randy <RPrejean@co.humboldt.ca.us>
Subject: RE: questions about travel and COVID-19

Can you send me the link to the page you are seeing the guidance?

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
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From: Allen, Rachel <RAllen@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 8:38 AM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Prejean, Randy <RPrejean@co.humboldt.ca.us>
Subject: RE: questions about travel and COVID-19

Sorry, clarification that is says to “ pay attention to your health 14 days after you leave”, so not self-monitoring as in daily temps, but just to watch for symptoms of illness.
So no one from those areas needs to be isolated?

Rachel

From: Frankovich, Teresa

Sent: Monday, March 2, 2020 8:35 AM

To: Allen, Rachel <RAllen@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Prejean, Randy <RPrejean@co.humboldt.ca.us>

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From: [Muller, Heather](#)
To: [Frankovich, Teresa](#); [Stephens, Michele](#)
Subject: RE: revision
Date: Friday, February 28, 2020 12:53:58 PM
Attachments: [image001.png](#)
[HCHO to HCOE.doc](#)

I aligned the fonts, fixed a few punctuation things, and changed nothing else.

Good to go. Thanks.

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 11:34 AM
To: Stephens, Michele <mstephens@co.humboldt.ca.us>; Muller, Heather <HMuller@co.humboldt.ca.us>
Subject: revision

Hi. Thanks for the great edits heather. Played with it a bit more. See if this works for everyone. T

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: [Phillips, Hava](#)
To: [Largusa, Ron](#); [Stephens, Michele](#); [Weiss, Lara](#); [Frankovich, Teresa](#); [Dykehouse, Erica](#); [Kelly, Katherine](#); [Hanson, Katie](#); [Pereira, Sofia](#); [Muller, Heather](#); [Messinger, Christine](#)
Subject: RE: Situational Update
Date: Monday, March 2, 2020 11:02:32 AM
Attachments: [image001.png](#)

Hi, everyone.

I don't believe this is new information for any of you, but I'm sending out an update in writing to make sure no one fell through the crack in this weekend's communication.

- The healthcare worker mentioned in the email below has tested negative for COVID. No further action needed from us.
- A symptomatic healthcare worker with a history of travel to Italy was sent to the ER to be tested over the weekend. This person tested flu positive and we expect results on the COVID test in the next 48 hours. If COVID positive, there will be ill contacts to consider. The case and contacts have self-quarantined since prior to symptom onset.
- A different symptomatic healthcare worker with travel to Italy was tested over the weekend. We expect results in the next 48 hours. There is a potential for exposure at St. Joe if this one returns positive.

Thanks to the weekend crew who got these tests collected and shipped out!

From: Phillips, Hava
Sent: Thursday, February 27, 2020 10:16 AM
To: Largusa, Ron <RLargusa@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Weiss, Lara <LWeiss@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Kelly, Katherine <KKelly@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Pereira, Sofia <spereira2@co.humboldt.ca.us>; Muller, Heather <HMuller@co.humboldt.ca.us>; Messinger, Christine <CMessinger@co.humboldt.ca.us>
Subject: Situational Update

Good Morning.

We are collecting a sample from a community member this morning to test for COVID-19. The individual's exposure risk is extremely low. A positive result, while possible, would be very surprising. As you know already, this information is highly confidential and should not be shared further at this point except where mandated by your program.

Thanks, everyone!



Hava Phillips, PHN

supervising public health nurse

Public Health clinic and communicable disease programs

Humboldt County Public Health Branch, 529 I St. Eureka, CA 95501

☎ 707-268-2127 | 📠 707-445-7346

🔗 [Humboldt's Communicable Disease Prevention Webpage](#)

From: [Phillips, Hava](#)
To: [Frankovich, Teresa](#); [Hanson, Katie](#)
Subject: RE: Strategies to Prevent the Spread of COVID-19 in Long-Term Care Facilities
Date: Monday, March 2, 2020 5:51:36 PM
Attachments: [image001.png](#)

I agree, forwarding the link with an email note ensures they don't refer to outdated guidance.

From: Frankovich, Teresa
Sent: Monday, March 2, 2020 5:41 PM
To: Hanson, Katie <klhanson@co.humboldt.ca.us>
Cc: Phillips, Hava <HPhillips@co.humboldt.ca.us>
Subject: RE: Strategies to Prevent the Spread of COVID-19 in Long-Term Care Facilities

Think we could forward it as is with an email note. Your thoughts Hava? Can we get this out tomorrow?

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: Hanson, Katie <klhanson@co.humboldt.ca.us>
Sent: Monday, March 2, 2020 2:33 PM
To: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Subject: Strategies to Prevent the Spread of COVID-19 in Long-Term Care Facilities

Here's what CDC posted today as guidance for Long-term Care Facilities (Care homes) 😊 Wonder if we should direct care homes to the webpage or if we should cut and paste this into a document that can be emailed/faxed out ?

Katie Hanson, CDI
Communicable Disease Surveillance
Humboldt County Public Health
Desk: (707) 268-2153 Main Phone: (707)268-2182
<mailto:klhanson@co.humboldt.ca.us>

From: [Muller, Heather](#)
To: [Frankovich, Teresa](#)
Cc: [Stephens, Michele](#); [Messinger, Christine](#)
Subject: Re: Thanks from Redheaded Blackbelt reporter
Date: Sunday, March 1, 2020 5:29:35 PM

For sure. Advise if we need to request a correction for the mortality stats. Thanks.

Sent from my iPhone

On Mar 1, 2020, at 5:04 PM, Frankovich, Teresa
<tfrankovich@co.humboldt.ca.us> wrote:

True
But have seen wayyyy worse!

Teresa L Frankovich, MD, MPH
Humboldt County Health Officer

On Mar 1, 2020, at 4:55 PM, Muller, Heather
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I'm not crazy about some of the language—e.g., a health Officer
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That is a good article.

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and
Human Services
707.268.2121

Sent from my iPhone

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Messinger, Christine
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wrote:

This is from the reporter at the
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who we did the interview with
Friday.

Sent from my iPhone

Begin forwarded message:

From: Kelley
Lincoln
<lincoln@kmud.org>
Date: February 29,
2020 at 6:48:56 PM
PST
To:
dhhsmedia@co.humboldt.ca.us
**Subject: Covid-19
link**

Hello Ms
Messenger, Happy
Monday

Thanks again for
your time Friday.

Here is the story i
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interview with Dr.
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It seems to be well

received, and i note
from the comments
that facts and clear
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quieted the
imaginings of
some of the more
fear based
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Please pass my
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the Doctor because
that feels like a real
success, tho i know
it's merely
momentary.

Kelley

<https://kymkemp.com/2020/02/29/humboldt-county-prepares-as-covid-19-cases-continue-to-emerge/>

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From: [Muller, Heather](#)
To: [Stephens, Michele](#)
Cc: [Messinger, Christine](#); [Frankovich, Teresa](#)
Subject: Re: Thanks from Redheaded Blackbelt reporter
Date: Sunday, March 1, 2020 4:20:56 PM

Thanks

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On Mar 1, 2020, at 4:17 PM, Stephens, Michele
<mstephens@co.humboldt.ca.us> wrote:

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Michele Stephens, LCSW
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From: [Stephens, Michele](#)
To: [Messinger, Christine](#)
Cc: [Frankovich, Teresa](#); [Muller, Heather](#)
Subject: Re: Thanks from Redheaded Blackbelt reporter
Date: Sunday, March 1, 2020 4:17:49 PM

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Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

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From: [Muller, Heather](#)
To: [Frankovich, Teresa](#)
Subject: Re: Thanks from Redheaded Blackbelt reporter
Date: Sunday, March 1, 2020 6:47:59 PM

Understood.

Sent from my iPhone

On Mar 1, 2020, at 5:30 PM, Frankovich, Teresa
<tfrankovich@co.humboldt.ca.us> wrote:

I would say probably doesn't matter much
The numbers are changing daily and what number you use depends on what you
are reading.

Teresa L Frankovich, MD, MPH
Humboldt County Health Officer

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of
the
more
fear
based
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Please
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Kelley

<https://kymkemp.com/2020/02/29/humboldt-county-prepares-as-covid-19-cases-continue-to-emerge/>

From: [Hewitt, Sally](#)
To: [Stephens, Michele](#)
Cc: [Beck, Connie](#); [Frankovich, Teresa](#)
Subject: Re: The Mercury News: Coronavirus could hit Bay Area homeless camps hard, experts warn
Date: Saturday, February 29, 2020 1:23:30 PM

Do you think there's any benefit to placing hand washing stations outside of County facilities like Koster Street, Wellness Center, Public Health, jail, library, outstation in Garberville, etc? We have a high number of unsheltered homeless people without access to restrooms or places to wash hands. Sorry to be a pest. Whoops might not be best choice of words.

On Feb 29, 2020, at 9:34 AM, Stephens, Michele
<mstephens@co.humboldt.ca.us> wrote:

Copying Terry in case she has more to add...She and I spoke when I got Sally's email. The CDC hasn't given guidance specific to homeless populations but next week we have staff identified to produce info for the public in specific groups- schools, pregnant women, children, businesses, etc so we can put something together for homeless pop. The CDC hasn't produced anything specific to COVID 19 for some groups but we're going to base it off of influenza guidance.

The reality is that once we start seeing broader community transmission locally the messaging will still be stay home if you're sick, don't go to the ED or your doc's office if you have symptoms-call first for direction, and canceling large public events and school will likely occur. The biggest concern right now is our hospitals' capacity to respond to ED needs, and homeless folks will be the first to flood the EDs. Surge capacity will be huge and we're having calls with the hospitals for planning purposes.

In the meantime, staff need to stay home if sick, hand washing and if no access to water hand sanitizer is good but as you're seeing, it's flying off the shelves. If you want to try and order hand sanitizer you could and prioritize for specific staff working with certain populations like folks living on the streets.

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

On Feb 29, 2020, at 7:26 AM, Beck, Connie
<CBeck@co.humboldt.ca.us> wrote:

Michele can you ask Dr? I do think it will be an issue eventually.
And what is best for staff doing SOS?
Maybe the information for businesses have enough information.

Connie Beck, Director
DHHS
507 F Street
Eureka, Ca 95501

On Feb 28, 2020, at 8:09 PM, Sally Hewitt
<sjhewitt7007@gmail.com> wrote:

Yeah I asked Michele if she hears of any protocols or info on homeless people to let me know so we can get the word out.

Shelter and clean & sober houses are pretty wise about universal precautions but maybe we should ask the new health officer and PH to keep us in mind?

Also concerned about frontline staff as they are working with sneezing, coughing people all day without good access to handwashing stations.

I'm not panicking but would rather think about these things early rather than scramble around later. And we know that homeless people travel up and down the coast. Some stores are out of hand sanitizers and face masks already.

Please let me know if I can help in any way.

Sally

On Feb 28, 2020, at 7:01 PM, Beck, Connie
<CBeck@co.humboldt.ca.us> wrote:

I have been thinking about this too!

Connie Beck, Director
DHHS
507 F Street
Eureka, Ca 95501

On Feb 28, 2020, at 5:51 PM,
Sally Hewitt
<sjhewitt7007@gmail.com>
wrote:

**Coronavirus could hit Bay
Area homeless camps hard,**

experts warn

“I think we’re all worried about it,” said Dr. Margot Kushel.

Read in The Mercury News:

<https://apple.news/ALTk3eUaGSMWGYXnuEFvoTg>

Shared from [Apple News](#)

Sally

From: [Stephens, Michele](#)
To: [Beck, Connie](#)
Cc: [Sally Hewitt](#); [Frankovich, Teresa](#)
Subject: Re: The Mercury News: Coronavirus could hit Bay Area homeless camps hard, experts warn
Date: Saturday, February 29, 2020 9:34:43 AM

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Maybe the information for businesses have enough information.

Connie Beck, Director
DHHS
507 F Street
Eureka, Ca 95501

On Feb 28, 2020, at 8:09 PM, Sally Hewitt
<sjhewitt7007@gmail.com> wrote:

Yeah I asked Michele if she hears of any protocols or info on

homeless people to let me know so we can get the word out. Shelter and clean & sober houses are pretty wise about universal precautions but maybe we should ask the new health officer and PH to keep us in mind?

Also concerned about frontline staff as they are working with sneezing, coughing people all day without good access to handwashing stations.

I'm not panicking but would rather think about these things early rather than scramble around later. And we know that homeless people travel up and down the coast.

Some stores are out of hand sanitizers and face masks already. Please let me know if I can help in any way.

Sally

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I have been thinking about this too!

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On Feb 28, 2020, at 5:51 PM, Sally Hewitt
<sjhewitt7007@gmail.com> wrote:

Coronavirus could hit Bay Area homeless camps hard, experts warn

“I think we’re all worried about it,” said Dr. Margot Kushel.

Read in The Mercury News:

<https://apple.news/ALTk3eUaGSMWGYXnuEFvoTg>

Shared from [Apple News](#)

Sally

From: [Hewitt, Sally](#)
To: [Frankovich, Teresa](#)
Cc: [Stephens, Michele](#); [Beck, Connie](#)
Subject: Re: The Mercury News: Coronavirus could hit Bay Area homeless camps hard, experts warn
Date: Saturday, February 29, 2020 7:14:51 PM

I don't think we have except maybe during the brief period when EPD was hosting temporary campgrounds after evacuating the Palco Marsh.

Sally

From: Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>
Sent: Saturday, February 29, 2020 1:32:52 PM
To: Hewitt, Sally <SHewitt@co.humboldt.ca.us>
Cc: Stephens, Michele <mstephens@co.humboldt.ca.us>; Beck, Connie <CBeck@co.humboldt.ca.us>
Subject: Re: The Mercury News: Coronavirus could hit Bay Area homeless camps hard, experts warn

Have you used them in the past in Humboldt? If so, do you feel they were well-utilized among homeless population?

Teresa L Frankovich, MD, MPH
Humboldt County Health Officer

On Feb 29, 2020, at 1:23 PM, Hewitt, Sally <SHewitt@co.humboldt.ca.us> wrote:

Do you think there's any benefit to placing hand washing stations outside of County facilities like Koster Street, Wellness Center, Public Health, jail, library, outstation in Garberville, etc? We have a high number of unsheltered homeless people without access to restrooms or places to wash hands. Sorry to be a pest. Whoops might not be best choice of words.

On Feb 29, 2020, at 9:34 AM, Stephens, Michele
<mstephens@co.humboldt.ca.us> wrote:

Copying Terry in case she has more to add...She and I spoke when I got Sally's email. The CDC hasn't given guidance specific to homeless populations but next week we have staff identified to produce info for the public in specific groups-schools, pregnant women, children, businesses, etc so we can put something together for homeless pop. The CDC hasn't produced anything specific to COVID 19 for some groups but we're going to base it off of influenza guidance.

The reality is that once we start seeing broader community transmission locally the messaging will still be stay home if you're

sick, don't go to the ED or your doc's office if you have symptoms-call first for direction, and canceling large public events and school will likely occur. The biggest concern right now is our hospitals' capacity to respond to ED needs, and homeless folks will be the first to flood the EDs. Surge capacity will be huge and we're having calls with the hospitals for planning purposes.

In the meantime, staff need to stay home if sick, hand washing and if no access to water hand sanitizer is good but as you're seeing, it's flying off the shelves. If you want to try and order hand sanitizer you could and prioritize for specific staff working with certain populations like folks living on the streets.

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

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Shared from [Apple](#)

[News](#)

Sally

From: [Kelly, Katherine](#)
To: [Weiss, Lara](#)
Cc: [Corrigan, Jeremy](#); [Stephens, Michele](#); [Frankovich, Teresa](#); [Phillips, Hava](#); [Dykehouse, Erica](#); [Blanchard, Megan](#); [Hanson, Katie](#); [Pereira, Sofia](#)
Subject: Re: Update on COVID-19 Monitoring and Preparation (message from HSU)
Date: Friday, February 28, 2020 11:55:38 AM

I like their messaging especially about “avoiding making assumptions“ as well as their health recommendations and travel guidance.

Kathie
Sent from my iPhone

On Feb 28, 2020, at 11:43 AM, Weiss, Lara <LWeiss@co.humboldt.ca.us> wrote:

Here’s another one.

Maybe you already know about this...

Lara

----- Forwarded message -----

From: **Humboldt State University** <no-reply@humboldt.edu>
Date: Thu, Feb 27, 2020, 12:14 PM
Subject: Update on COVID-19 Monitoring and Preparation



A Message from Humboldt State University

February 27, 2020

Update on COVID-19 Monitoring and Preparation

We understand members of the campus community have questions and concerns about COVID-19. Because the situation is rapidly evolving and there are still many unknowns, we have activated the Humboldt State University Emergency Operations Center (EOC).

The EOC is a group of designated and trained staff who plan, prepare, and respond to unexpected events that may affect daily operations of the campus. Activating the EOC provides the University a centralized command structure and, as close partners with state and local agencies, ensures information is current and accurate.

Another group called the Pandemic Planning Committee (made up of campus stakeholders) is in the process of discussing policy and business continuity decisions in the event of a pandemic, as well.

The University continues to monitor the situation, closely working with and following stringent guidelines from the CDC, State of California, and Humboldt County health agencies.

We ask the campus community to avoid making assumptions based on someone's identity, health condition, or rumors, and to stay informed.

Official information about COVID-19 relating to HSU will be available on [the University's COVID-19 website](#). Check the [CDC's website](#) and other credible sites for health guidelines, travel advisories, and the latest information on the virus.

Thank you for your patience during this evolving situation. We will continue to share the latest information with the campus community as it becomes available.

If you are ill and have traveled out of the country in the last two weeks or if you have had close contact with a person known to be infected by COVID-19:

- Notify your local health care provider as soon as possible.
- Stay home and do not come to campus for classes or for work.
- Students with fevers, cough, or severe illness should call the Student Health & Wellbeing Services team *before* visiting the Student Health Center at 707-826-3146.
- Staff and faculty should contact their healthcare providers or the emergency room to seek medical attention as soon as possible.

Health Recommendations

- Stay home if you are sick or have a fever. You should remain at home until your fever is gone (without the use of fever-reducing medications) for at least 24 hours.
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and avoid touching your face and eyes, nose, mouth.

- Routinely clean your home particularly for high touch surfaces like doorknobs.
- Consider limiting attendance at optional large gatherings because this is where colds, flu, and other respiratory viral infections are spread.

Travel Guidelines and Advisory

- Please be aware that travel to the entire country of China is not authorized. Read the [State Department bulletin for details on travel restrictions](#).
- Minimize unnecessary traveling. Consult the [CDC](#) or State Department website for more information on travel recommendations.
- Because the situation is fluid, any students, staff, and faculty who plan to travel out of the country during spring break (March 16-20) are urged to be aware of any travel restrictions.

From: [Hanson, Katie](#)
To: [Kelly, Katherine](#); [Weiss, Lara](#)
Cc: [Corrigan, Jeremy](#); [Stephens, Michele](#); [Frankovich, Teresa](#); [Phillips, Hava](#); [Dykehouse, Erica](#); [Blanchard, Megan](#); [Pereira, Sofia](#)
Subject: RE: Update on COVID-19 Monitoring and Preparation (message from HSU)
Date: Friday, February 28, 2020 11:58:11 AM

Agreed 😊 Thank you for sharing, Lara 😊

Katie Hanson, CDI
Communicable Disease Surveillance
Humboldt County Public Health
Desk: (707) 268-2153 Main Phone: (707)268-2182
<mailto:klhanson@co.humboldt.ca.us>

From: Kelly, Katherine <KKelly@co.humboldt.ca.us>
Sent: Friday, February 28, 2020 11:56 AM
To: Weiss, Lara <LWeiss@co.humboldt.ca.us>
Cc: Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; Stephens, Michele <mstephens@co.humboldt.ca.us>; Frankovich, Teresa <tfrankovich@co.humboldt.ca.us>; Phillips, Hava <HPhillips@co.humboldt.ca.us>; Dykehouse, Erica <edykehouse@co.humboldt.ca.us>; Blanchard, Megan <MBlanchard@co.humboldt.ca.us>; Hanson, Katie <klhanson@co.humboldt.ca.us>; Pereira, Sofia <spereira2@co.humboldt.ca.us>
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From: [Corrigan, Jeremy](#)
To: [Stephens, Michele](#)
Cc: [Frankovich, Teresa](#); [Beck, Connie](#); [Weiss, Lara](#)
Subject: Re: URGENT REQUEST - Opportunity from CDC Foundation for Funding for Public Health Response to COVID-19
Date: Friday, February 28, 2020 7:44:57 PM

Yes, my friend in Sant Clara is gonna get a PCR machine. We desperately need an automatic extraction machine. We need it for surge and so we don't have to manually do all these samples! Let me know what you need but ballpark 75k I think. Please get us something that would be awesome. :)

J

Sent from my iPhone

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FYI- sounds like there's an investor interested in funding PH response to COVID-19, right now focused on Bay Area counties, but could be statewide. See below. If you have any other ideas let me know, there may be a call I'll be on tomorrow.

Michele Stephens, LCSW
Public Health Director
Humboldt County Dept of Health and Human Services
707.268.2121

Sent from my iPhone

Begin forwarded message:

From: "Stephens, Michele" <mstephens@co.humboldt.ca.us>
Date: February 28, 2020 at 7:11:58 PM PST
To: "Raymundo, Trudy" <Trudy.Raymundo@dph.sbcounty.gov>
Cc: "Souleles, David" <DSouleles@ochca.com>, Michelle Gibbons <mgibbons@cheac.org>, CHEACExecutiveCommittee <CHEACExecutiveCommittee@cheac.org>
Subject: **Re: URGENT REQUEST - Opportunity from CDC Foundation for Funding for Public Health Response to COVID-19**

I can be available for a call any time before 4pm tomorrow. Expanding testing capabilities for labs is a need as well as ensuring they can get PPE ordered and delivered quickly. We're all hearing there's a shortage and vendors are limiting orders, our lab can order currently, but that isn't expected to be the case as this progresses. There's also resource requests from hospitals and other counties for PPE circulating. Also, resources of laboratorians may be needed at

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Trudy Raymundo

On Feb 28, 2020, at 6:31 PM, Souleles,
David <DSouleles@ochca.com> wrote:

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On Feb 28, 2020, at 6:06 PM, Michelle Gibbons <mgibbons@cheac.org> wrote:

Please see Susan's note below and share your thoughts as soon as possible. If you are interested in joining a brief tomorrow please share your availability as well.

Thank you,
Michelle

Sent from my Verizon,
Samsung Galaxy smartphone
Get [Outlook for Android](#)

From: Fanelli, Susan@CDPH
<susan.fanelli@cdph.ca.gov>
Sent: Friday, February 28,
2020, 6:01 PM
To: Relucio, Karen; Hall,
Mimi@SantaCruz
Cc: Gibbons,
Michelle@cheac.org; Hanson,
Jake@CDPH
Subject: URGENT REQUEST
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Susan Fanelli
Chief Deputy Director of Policy
and Programs
California Department of Public
Health
(916) 558-1736
(916) 607-1007 (cell)

From: Monroe, Judy
<jmonroe@CDCFoundation.org>
Sent: Friday, February 28, 2020
4:13 PM
To: Angell, Sonia Y@CDPH
Subject: follow-up

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President and CEO

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[twitter](#) . [linkedin](#) . [facebook](#) . [instagram](#)

<image001.png>

<CDC Foundation COVID-
19.pdf>

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Cc: [Frankovich, Teresa](#); [Weiss, Lara](#); [Corrigan, Jeremy](#)
Subject: Re: URGENT REQUEST - Opportunity from CDC Foundation for Funding for Public Health Response to COVID-19
Date: Saturday, February 29, 2020 8:35:18 AM

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<image001.png>

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To: [Frankovich, Teresa](mailto:Frankovich.Teresa)
Subject: Re: What US Hospitals Should Do Now to Prepare for a COVID-19 Pandemic
Date: Thursday, February 27, 2020 5:05:15 PM
Attachments: [image001.png](#)

Rick Johnson - Health Officer of Alpine County. Former chair of CCLHO Emergency Preparedness Community of Practice.

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Subject: RE: What US Hospitals Should Do Now to Prepare for a COVID-19 Pandemic

****[EXTERNAL MESSAGE]** FROM: tfrankovich@co.humboldt.ca.us**

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.

Hi Jake. Who is Dr. Rick John?

Teresa L. Frankovich, MD, MPH
Health Officer
529 I Street, Eureka, CA 95501
(707) 268-2181



From: Hanson, Jake@CDPH <Jake.Hanson@cdph.ca.gov>
Sent: Thursday, February 27, 2020 3:40 PM
To: CDPH CCLHO DL <CCLHODL@cdph.ca.gov>
Subject: Fwd: What US Hospitals Should Do Now to Prepare for a COVID-19 Pandemic

From: Rick Johnson <drrickjohn@gmail.com>
Sent: Thursday, February 27, 2020 9:59 AM
To: Hanson, Jake@CDPH
Subject: Fwd: What US Hospitals Should Do Now to Prepare for a COVID-19 Pandemic

****[EXTERNAL MESSAGE]** FROM: drrickjohn@gmail.com**

Only open links and attachments from known senders. Do not provide your username or password. To report suspicious emails, click "Report Phish" button.

This is an excellent resource that Health Officers could share with hospitals.

Can you send out to all the HOs?

Thanks

Rick





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[What US Hospitals Should Do Now to Prepare for a COVID-19 Pandemic](#)

Eric Toner, MD, and Richard Waldhorn, MD

February 27, 2020

The World Health Organization (WHO) and the US Centers for Disease Control and Prevention (CDC) have called on health systems around the world to prepare for a possible COVID-19 pandemic. The purpose of this article is to offer to American hospital administrators and clinicians specific judgment on what hospitals should do to prepare for a COVID-19 pandemic. This is an update of a similar perspective related to pandemic influenza, published in 2006.¹ These recommendations derive from the authors' analysis of the consequences of a flu pandemic, review of many existing hospital plans, analysis of the federal government's recommendations, and meetings with a number of leaders in health care, public health, and emergency management.

Recognizing that any such recommendations must be based on numerous untestable assumptions, any of which can be reasonably challenged, we propose specific actions and priorities for the purpose of making the discussion of hospital pandemic preparedness issues more operationally useful. This commentary pertains to hospitals, but long-term care facilities, outpatient clinics, medical offices, and other healthcare facilities must also urgently prepare.

The Argument for Urgent Preparedness

The current COVID-19 epidemic looks very much like an early influenza pandemic in many important respects. It is spreading from person to person efficiently, much like influenza, including some degree of pre-symptomatic spread. Although the true case fatality rate is as yet uncertain, all evidence suggests that it is as severe as, if not more severe than, influenza pandemics of the last century. The case fatality rate (CFR) of confirmed COVID-19 patients in China is estimated to be 1-3%, although this may not account for all mildly symptomatic or asymptomatic infections. In some regions of China outside Hubei, the CFR has been less than 1%. For comparison, the CFR of the 2009 influenza pandemic was around 0.1%, the 1968 and 1957 pandemics in the United States were about 0.5%, and the CFR of the 1918 pandemic was estimated to be 2.5 % in the United States.

Because it will take considerable time to fully understand the epidemiology of COVID-19, it is reasonable to begin preparations using a model we have studied extensively for decades and that seems similar to COVID-19—pandemic influenza. The threat of a novel influenza pandemic has stimulated international, national, and local planning and preparedness efforts for years. In the event of a 1918-scale flu pandemic, hospitals would be flooded with sick patients seeking care.

The impact of a COVID-19 pandemic on hospitals is expected to be severe in the best of circumstances. Currently, US hospitals routinely operate at or near full capacity and have limited ability to rapidly increase services. There are currently shortages of healthcare workers of all kinds. Emergency departments are overcrowded and often have to divert patients to other hospitals.

In recent years, there has been a reduction in the overall number of hospitals, hospital beds, and emergency rooms. During an epidemic, the healthcare workforce would be greatly reduced. Healthcare workers would face a high risk of infection because of contact with infected patients; many would need to stay home to care for sick relatives, and, in the absence of vaccine, others might fear coming to work lest they bring a lethal infection home to their families. The provision of medical services to both COVID-19 and non-COVID-19 patients may be adversely affected in most communities.

Detailed modeling projections for COVID-19 have not yet been released by the US government or WHO; however, the US Department of Health and Human Services (HHS) released official planning assumptions for pandemic influenza, ranging from a moderate pandemic like 1968 or 1957, to one based on a very severe pandemic like 1918.² These may be the best tools we have at the moment. They differ by more than 10-fold in the number expected to need hospitalization, intensive care, and mechanical ventilation (see Table 1).

Table 1
HHS pandemic planning assumptions

Moderate Scenario (1968-like)	Very Severe Scenario (1918-like)
38 M needing medical care	38 M needing medical care
1 M hospitalizations	9.6 M hospitalizations
200,000 needing ICU	2.9 M needing ICU

As a comparison, there are about 46,500 medical ICU beds in the United States and perhaps an

equal number of other ICU beds that could be used in a crisis. Even spread out over several months, the mismatch between demand and resources is clear.

Some patients in China have been treated with extracorporeal membrane oxygenation (ECMO), and some US medical centers with this technology are preparing to use it as well. For US hospitals with this capability, it would be prudent to think through how this scarce resource would be allocated if demand exceeds resources.

Preparedness Defined

Based on such calculations, it would seem that preparing for a pandemic of even moderate severity is a difficult challenge. For the purpose of this analysis, we use the following definition of preparedness:

Every hospital, in collaboration with other hospitals and public health agencies, will be able to provide appropriate care to COVID-19 patients requiring hospitalization while maintaining other essential medical services in the community, both during and after a pandemic.

This definition recognizes that what constitutes “appropriate care” and the criteria for hospital admission may well change during a pandemic.

The Top Priorities

Individual hospitals and groups of hospitals involved in regional coordination of pandemic preparedness should focus their initial preparedness efforts in the following priority areas:

1. Comprehensive and realistic planning based on actual CDC FluSurge projections in each hospital, and collaborative planning among all hospitals in a region (eg, healthcare coalitions).
2. Limiting the nosocomial spread of the virus to (1) protect the healthcare workers and, thus, maintain a hospital workforce; (2) prevent the hospital from being a disease amplifier; and (3) protect the non–COVID-19 patients from infection, so as to maintain the ability to provide essential non–COVID-19 health care.
3. Maintaining, augmenting, and stretching the hospital workforce.
4. Allocating limited healthcare resources in a rational, ethical, and organized way so as to do the greatest good for the greatest number.

Specific Priority Actions to Be Taken

To implement the priority goals above, hospitals should undertake the following specific actions:

1. Employing a comprehensive and realistic planning process:
 - Employ at least 1 full-time hospital emergency manager in each hospital.
 - Dedicate a full-time infection prevention practitioner to work on infection prevention aspects of the preparations, including education, training, and exercises.
 - Designate a medical director to work closely with the emergency manager and infection prevention practitioner.
 - Create a pandemic preparedness committee (or use an existing emergency management committee) that includes representatives of all clinical and support departments as well as senior administrators.
 - Participate in a local healthcare coalition, which includes neighboring hospitals, local public health agencies, and emergency management. Members of multi-hospital health systems should integrate system-wide planning with local planning with other local hospitals.
 - We do not yet have modeling tools or planning assumptions for COVID-19. CDC has developed FluSurge 2.0, which can be used in conjunction with HHS planning assumptions to guide planning for both a moderate and severe pandemic.³ Note that the default assumptions in FluSurge are based on a 1968-like pandemic. To model a severe pandemic,

FluSurge allows the assumed number of hospitalizations to be modified to correspond to the HHS planning assumptions for a severe pandemic.

- Be able to make 30% of licensed bed capacity available for COVID-19 patients on 1 week's notice. About 10-20% of a hospital's bed capacity can be mobilized within a few hours by expediting discharges, using discharge holding areas, converting single rooms to double rooms, and opening closed areas, if staffing is available. Another 10% can be obtained within a few days by converting flat spaces, such as lobbies, waiting areas, and classrooms.⁴
- Collaborate in regional plans to be able to make at least 200% of licensed bed capacity in the region available for COVID-19 patients on 2 weeks' notice.
- Use telephone and internet-based advice lines to reduce unnecessary visits to the hospital emergency department.

2. Limiting the nosocomial spread of the virus:

- The CDC has provided good technical guidance on infection control for COVID-19 in healthcare facilities.⁵
- Limit the accidental contamination of the hospital environment by implementing respiratory etiquette and by using simple surgical masks for everyone entering the facility (staff, patients, and visitors) during a pandemic. Assuming re-supply may be difficult during a pandemic, stockpile enough masks for 3 weeks.
- Prevent staff from getting infected by training healthcare workers on the use of personal protective equipment (PPE) and infection control procedures and by stockpiling a supply of PPE. PPE availability is currently limited, but hospitals should purchase what they can, recognizing that a local outbreak could last at least several weeks to several months. Given the preeminent need to protect healthcare workers, we feel the highest level of protection available should be used. We call for the use of N95 respirators for healthcare workers with direct contact with COVID-19 patients. This is in concert with the CDC's COVID-19 guidelines. Powered air-purifying respirators (PAPRs) should be available for use in high-risk aerosol-generating procedures.
- Limit the number of staff who are exposed to COVID-19 patients by cohorting (dedicated staff in dedicated units) (see Figure 1). Utilize overtime and long shifts for staff in the COVID-19 units to limit the number of staff needed. When possible, use staff who are immune (recovered) in the COVID-19 units.
- Prevent infected staff from working (except with COVID-19 patients) by tracking staff who are sick and testing for COVID-19, if possible, and keeping a log of staff who have had confirmed COVID-19.

Figure 1
Cohorting



3. Maintaining, augmenting, and stretching the hospital workforce:

- Vaccinate all staff for influenza to reduce the burden of that disease.
- Organize in-home childcare for well children of healthcare workers if schools are closed, using screened volunteers.
- Provide medical daycare for sick family members.
- Allay fear through open, honest, and transparent planning and careful training.
- Shift clinical staff to highest-need areas from areas that may be closed or quiet; employ “just in time” education and “buddy teaming.”
- Augment clinical staff with nontraditional personnel, employing “just in time” education and “buddy teaming.” Use (1) medical professionals with prior clinical experience (eg, administrators, researchers, retirees, etc); (2) related health professionals (eg, dentists, veterinarians, emergency medical technicians, etc); (3) nonclinical hospital personnel; and (4) nonclinical outside personnel. Specific training and operating procedures for each group must be created in advance.
- Coordinate plans with other hospitals in the region to recruit and use volunteers.

4. Allocating limited healthcare resources in a rational, ethical, and organized way so as to do the greatest good for the greatest number through deferral of nonemergency care and, if necessary, institution of alternative patient care routines.

- Prioritize which services and types of procedures can be deferred, for how long, and with what consequences and create an alternative plan for patients who will be deferred. Create a process for refining and updating this plan as circumstances change. Create a process to track deferred patients.
- Plan for the graceful transition to contingency and crisis standards of care. In a severe pandemic, not all patients in need of intensive care will be able to be accommodated in the ICU. Normal staffing ratios and standard operating procedures will not be able to be maintained.
- Plan for alternative sites to provide ICU-like care within the hospital (eg, catheterization lab, catheterization recovery, OR, PACU, endoscopy units, etc).
- Implement contingency and crisis standards, which will be justified when conventional standards cannot be maintained despite the use of all available resources, including mutual aid arrangements. The legal and ethical framework for these decisions should be considered well in advance of a crisis. Alterations in hospital policy and procedures should be implemented by an active decision of the hospital leadership in consultation with the medical staff and civil authorities.
- Create criteria/clinical guidelines for use (or denial) of resource-intensive services (eg, admission, mechanical ventilation, invasive monitoring) based on national guidelines, such as the Crisis Standards of Care report⁶ in regional collaboration with other hospitals.
- Establish a process for triage of patients competing for limited resources, including admission, early discharge, and life support. These decisions should not be made solely by 1 person. The criteria used to make these decisions should be created in advance and formally sanctioned by the medical staff and hospital administration.

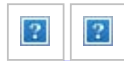
How to Proceed

Although a COVID-19 pandemic seems all but inevitable, there is still uncertainty about its severity in the United States. Time will tell, but, in the meantime, hospitals should not delay. In the event of a pandemic, the predictable costs of not preparing, in human, societal, and political terms, would be huge. Decision makers at all levels—including hospital CEOs and their boards and state and federal officials—should consider these issues and how to proceed. Several of the first priority items (comprehensive and collaborative planning, discussing allocation of scarce resources, and planning education and training) take substantial time. Hospitals should begin these actions now.

References

1. Toner E, Waldhorn R. What hospitals should do to prepare for an influenza pandemic. *Biosecur Bioterror* 2006;4(4):397-402. <http://www.centerforhealthsecurity.org/our-work/publications/2006/what-hospitals-should-do-to-prepare-for-an-influenza-pandemic>. Accessed February 25, 2020.
2. US Department of Health and Human Services. *Pandemic Influenza Plan*. <https://www.cdc.gov/flu/pandemic-resources/pdf/pan-flu-report-2017v2.pdf>. Accessed February 25, 2020.
3. Centers for Disease Control and Prevention. FluSurge 2.0. Reviewed August 22, 2016. <https://www.cdc.gov/flu/pandemic-resources/tools/flusurge.htm>. Accessed February 25, 2020.
4. Hick JL, Hanfling D, Burstein JL, et al. Health care facility and community strategies for patient care surge capacity. *Ann Emerg Med* 2004;44(3):253-261.
5. Centers for Disease Control and Prevention. Coronavirus Disease 2019 (COVID-19). Infection control. Reviewed February 24, 2020. <https://www.cdc.gov/coronavirus/2019-ncov/infection-control/index.html>. Accessed February 26, 2020.
6. Hanfling D, Hick J, Stroud C, eds. Committee on Crisis Standards of Care. *Crisis Standards of Care: A Toolkit for Indicators and Triggers*. Washington, DC: National Academies Press; 2013. <http://www.acphd.org/media/330265/crisis%20standards%20of%20care%20toolkit.pdf>. Accessed February 25, 2020.

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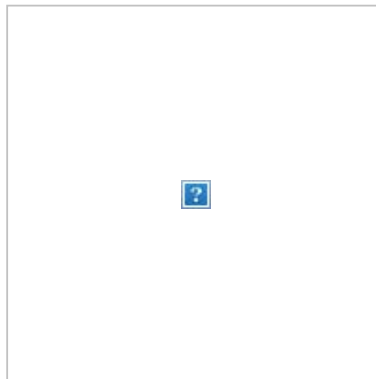


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[Unsubscribe drrickjohn@gmail.com](mailto:drrickjohn@gmail.com)

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From: [Hanson, Katie](#)
To: [Phillips, Hava](#); [Dykehouse, Erica](#); [Kelly, Katherine](#); [Frankovich, Teresa](#)
Subject: Risk Categories and Monitoring Recommendations for Travel / Community Settings & Healthcare Personnel
Date: Friday, February 28, 2020 3:29:34 PM
Attachments: [Risk Levels for Travel-associated and Community settings.docx](#)
[Risk Levels for Healthcare Personnel.docx](#)
[Risk Levels for Healthcare Personnel following exposure to Patients with COVID-19 - Monitoring and Work Restrictions.docx](#)

I've condensed that insane email from earlier – and by virtue the Risk section of the CDC webpage – into 3 documents. For me, scrolling endlessly back and forth on the CDC webpage is NOT happiness ☹️ Color-coded guides help me a lot 😊

I'm gonna add these to my COVID-19 binder. Oh! The “Risk Levels for Healthcare Personnel following exposure to Patients with COVID-19 – Monitoring & Work Restrictions” document needs to be printed out on legal size paper – that one might have to be one that hangs on your wall ;)

Hope this is helpful!

Katie Hanson, CDI
Communicable Disease Surveillance
Humboldt County Public Health
Desk: (707) 268-2153 Main Phone: (707)268-2182
<mailto:klhanson@co.humboldt.ca.us>

From: [Phillips, Hava](#)
To: [Largusa, Ron](#); [Stephens, Michele](#); [Weiss, Lara](#); [Frankovich, Teresa](#); [Dykehouse, Erica](#); [Kelly, Katherine](#); [Hanson, Katie](#); [Pereira, Sofia](#); [Muller, Heather](#); [Messinger, Christine](#)
Subject: Situational Update
Date: Thursday, February 27, 2020 10:15:55 AM
Attachments: [image003.png](#)

Good Morning.

We are collecting a sample from a community member this morning to test for COVID-19. The individual's exposure risk is extremely low. A positive result, while possible, would be very surprising. As you know already, this information is highly confidential and should not be shared further at this point except where mandated by your program.

Thanks, everyone!



Hava Phillips, PHN

supervising public health nurse

Public Health clinic and communicable disease programs
Humboldt County Public Health Branch, 529 I St. Eureka, CA 95501

☎ 707-268-2127 | 📠 707-445-7346

🔗 [Humboldt's Communicable Disease Prevention Webpage](#)

From: [Hanson, Katie](#)
To: [Frankovich, Teresa](#)
Subject: Strategies to Prevent the Spread of COVID-19 in Long-Term Care Facilities
Date: Monday, March 2, 2020 2:33:57 PM
Attachments: [Long-term Care Facilities.pdf](#)

Here's what CDC posted today as guidance for Long-term Care Facilities (Care homes) 😊 Wonder if we should direct care homes to the webpage or if we should cut and paste this into a document that can be emailed/faxed out ?

Katie Hanson, CDI
Communicable Disease Surveillance
Humboldt County Public Health
Desk: (707) 268-2153 Main Phone: (707)268-2182
<mailto:klhanson@co.humboldt.ca.us>

From: [Luskin-Hawk, Roberta](#)
To: [Frankovich, Teresa](#); [T. Abraham \(tabraham@hospitalcouncil.org\)](mailto:T.Abraham@hospitalcouncil.org)
Cc: [Tou, Michael P](#)
Subject: Surge planning
Date: Sunday, March 1, 2020 11:22:49 AM

Terry and T,

I'm hoping I don't need to worry about this but as we think about surge planning I wondered whether there was any discussion about having the California Attorney General suspend some of the rules around title 22 in the event cases of COVID-19 overwhelm our ability to find staff.

While Title 22 mandates nurse to patient staffing ratios that for some areas and circumstances are higher than you see in other parts of the country, in the event of a true public health emergency hospitals would need relief from this regulatory requirements. Ideally we would like to use judgment whether a slightly different staffing might be possible, especially for low acuity patients awaiting nursing home placement and some others.

Keep me posted.

Thanks
Roberta

Get [Outlook for iOS](#)

From: [Messinger, Christine](#)
To: [Frankovich, Teresa](#); [Stephens, Michele](#)
Cc: [Muller, Heather](#)
Subject: Thanks from Redheaded Blackbelt reporter
Date: Sunday, March 1, 2020 10:32:44 AM

This is from the reporter at the Southern Humboldt-based Redheaded Blackbelt news blog who we did the interview with Friday.

Sent from my iPhone

Begin forwarded message:

From: Kelley Lincoln <lincoln@kmud.org>
Date: February 29, 2020 at 6:48:56 PM PST
To: dhhsmedia@co.humboldt.ca.us
Subject: Covid-19 link

Hello Ms Messenger, Happy Monday

Thanks again for your time Friday.

Here is the story i posted from the interview with Dr. Frankovich.

It seems to be well received, and i note from the comments that facts and clear communication seem to have momentarily quieted the imaginations of some of the more fear based commenters.

Please pass my gratitude along to the Doctor because that feels like a real success, tho i know it's merely momentary.

Kelley

<https://kymkemp.com/2020/02/29/humboldt-county-prepares-as-covid-19-cases-continue-to-emerge/>

From: [Hanson, Jake@CDPH](mailto:Hanson_Jake@CDPH)
To: [CDPH CCLHO DL](#); [CDPH CHEAC DL](#); [Bobba, Naveena \(San Francisco County\)](#); [Cheung, Michele \(Orange # 2\)](#); [Cole, Thomas](#); [Dean Sidelinger](#); [DeBurgh, Kat@calhealthofficers.org](#); [Ennis, Josh](#); [Furst, Karen@San Joaquin County](#); [Goldstein, David \(Contra Costa\)](#); [Gunzenhauser, Jeffrey](#); [Han, George@Santa Clara County](#); [Hernandez, Liz@County of San Diego](#); [Kinnison, Michael@SutterCounty](#); [Lewis, Sarah \(Santa Clara\)](#); [Limbos, Mary Ann \(Yolo\)](#); [McMillan, Craig \(Mendocino\)](#); [McNitt, Louise@Countra Costa County](#); [Michele Violich \(michele.violich@co.santa-cruz.ca.us\)](#); [Morrow, Gib](#); [Newel, Gail](#); [Northrop, Leah@SutterCo](#); [Pan, Erica \(Alameda\)](#); [Papazosomenos, Thea](#); [Peddycord, Daniel@Contra Costa County](#); [Perti, Tara \(Santa Clara\)](#); [Nichole Quick](#); [Radhakrishna, Rohan \(Contra Costa\)](#); [Rice, Homer@co.yuba.ca.us](#); [Rosen, Frederick](#); [Sallenave, Catherine \(San Mateo\)](#); [Santora, Lisa@marincounty.org](#); [Stoltey, Juliet@San Francisco County](#); [Taylor, Melody@Sacramento County](#); [Tzvieli, Ori \(Contra Costa\)](#); [Warne, Thomas \(Contra Costa\)](#); [Wu, Christine](#); [Zahn, Matt@Orange County](#)
Subject: The President & Coronavirus Task Force News Conference TODAY at 6:30 p.m. Eastern Time
Date: Wednesday, February 26, 2020 2:06:48 PM
Attachments: [image001.png](#)

FYI

From: Pottebaum, Nic D. EOP/WHO <Nicholas.D.Pottebaum@who.eop.gov>
Sent: Wednesday, February 26, 2020 2:00 PM
To: Pottebaum, Nic D. EOP/WHO <Nicholas.D.Pottebaum@who.eop.gov>
Cc: Hoelscher, Douglas L. EOP/WHO <Douglas.L.Hoelscher@who.eop.gov>; Swint, Zachariah D. EOP/WHO <Zachariah.D.Swint2@who.eop.gov>; Imhoff, Olivia P. EOP/WHO <Olivia.P.Imhoff2@who.eop.gov>
Subject: The President & Coronavirus Task Force News Conference TODAY at 6:30 p.m. Eastern Time



State Leaders and Staff,

Today (Wednesday, February 26) at 6:30 PM Eastern Time, President Donald J. Trump, Vice President Mike Pence, and Members of the Coronavirus Task Force will Hold a News Conference from the White House James S. Brady Briefing Room.

You can view the news conference here: [WhiteHouse.gov/Live](https://www.whitehouse.gov/live).

Please let me know if you have any questions.

Thanks,
Nic

--

Nicholas D. Pottebaum
Special Assistant to the President and Deputy Director
White House Office of Intergovernmental Affairs
O: 202-456-2132 | C: 202-881-7803 | E: Nicholas.D.Pottebaum@who.eop.gov

From: [Pereira, Sofia](#)
To: [Frankovich, Teresa](#)
Subject: Times for a Wednesday meeting
Date: Monday, March 2, 2020 5:11:04 PM

Here are potential times for a meeting with hospitals:

Anytime before 12pm or between 2-3:30pm. Jeremy and I were invited to attend St. Joe's coronavirus readiness meeting again this week, and that's from 12:30-2pm. Their infection control staff will be at that meeting.

Let me know what time we should move forward with and I can work on getting the invites out tomorrow. Thank you!

Sofia Pereira
Program Coordinator
Public Health Emergency Preparedness
Humboldt County Dept. of Health and Human Services
529 I St. Eureka, CA 95501
O: 707-268-2133 | C: 707-273-2601

From: [Corrigan, Jeremy](#)
To: [Frankovich, Teresa](#); [Phillips, Hava](#)
Cc: [Dykehouse, Erica](#); [Stephens, Michele](#); [Pereira, Sofia](#); [Muller, Heather](#)
Subject: Update on package today
Date: Saturday, February 29, 2020 12:43:42 PM

Hi all,

What a fun Saturday... NOT!! 😊

Anyways, I have successfully packaged up both PUI cases (x2) and have the paperwork done. The world courier pick-up is scheduled for today from 5-6pm. Jax and I will come down a little before 5 and wait. At that time, Ill send a confirmation email to CDC and to this group with tracking info. Details on delivery are below.... AT CDC tomorrow afternoon.

Note: Still no VRDL results for the 1st sample we sent to the State lab. I got an email in and will update if I get a result today.

Jeremy Corrigan, MS, PHM II

Laboratory Manager, ELAP Laboratory Director
Bioterrorism Coordinator
Humboldt County Dept. of Public Health
529 I street
Eureka, CA. 95501
(w) 707-268-2178 (c) 707-362-6751 (f) 707-445-7640
jcorrigan@co.humboldt.ca.us

For more information please visit the Humboldt County Public Health [Website](#)



From: Hyde, Allen W. (CDC/DDPHSIS/CPR/DEO) [mailto:fnb4@cdc.gov]
Sent: Saturday, February 29, 2020 11:22 AM
To: Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>; CDC IMS Logistics Transportation <eocevent306@cdc.gov>; CDC IMS Logistics Section Chief (CDC) <eoclogchief@cdc.gov>
Cc: CDC IMS 2019 NCOV Response PUI <eocevent185@cdc.gov>
Subject: RE: Schedule World Courier pick-up today please

Please see shipping [Detail](#)

World Courier has scheduled pick up for this specimen. The World Courier driver should contact you upon arrival.

Job# 2685

Pick-up Time: 5pm – 6pm 2/29/2020
Flight# DL1865
Departure Time and Date: 7:00am 3/1/2020
Arrival to Atlanta, GA 2:30pm 3/1/2020
Delivery to CDC Time and Date: 4:30pm 3/1/2020

Allen W. Hyde
Centers for Disease Control & Prevention
Emergency Management Specialist
Division of Emergency Operations
Logistics Support Branch
Mail Stop D75
Atlanta, GA 30329
Tel: 404-639-7747
Cell: 404-713-4651
Fax: 404-639-2633
Email: fnb4@cdc.gov

From: Corrigan, Jeremy <jcorrigan@co.humboldt.ca.us>
Sent: Saturday, February 29, 2020 1:05 PM
To: CDC IMS Logistics Transportation <eocevent306@cdc.gov>; CDC IMS Logistics Section Chief (CDC) <eoclogchief@cdc.gov>
Subject: Schedule World Courier pick-up today please

Hello all,

We need to arrange for pickup of some COVID-19 samples. We have two new PUI's that need to be tested. Here is the info requested:

Name of contact - Jeremy Corrigan, 707 362 6751, 707 599 1461

Address for pickup: 529 I Street, Eureka CA 95501

Sample will be ready: by 12 pm today (2/29/20)

We will have one package, it will be about 3 lbs and is about 1 ft. Square.

It will be on ice packs

PUI # 0002714 and PUI # 0002724

Please let me know if you have any questions. Thanks!

Jeremy Corrigan, MS, PHM II

Laboratory Manager, ELAP Laboratory Director
Bioterrorism Coordinator
Humboldt County Dept. of Public Health
529 I street
Eureka, CA. 95501
(w) 707-268-2178 (c) 707-362-6751 (f) 707-445-7640
jcorrigan@co.humboldt.ca.us

For more information please visit the Humboldt County Public Health [Website](#)



From: deburgh@calhealthofficers.org
To: deburgh@calhealthofficers.org
Subject: Weekly HOAC Legislative Update
Date: Monday, March 2, 2020 12:09:12 PM

HOAC Legislative Update

March 2, 2020

State Public Health Officer to Deliver State of the State's Public Health TODAY at 2:30

For the second year, the Assembly Budget Subcommittee on Health and Human Services has asked the state public health officer to deliver brief remarks on the state of the state's public health. You can watch this at 2:30 pm today at <https://www.assembly.ca.gov/>.

Specifically, the committee has asked Dr. Angell to address the following:

1. Please include a status update and projections on Coronavirus in California in this report.
2. Please explain the different roles and responsibilities of various state agencies in the case of a pandemic, including CDPH, the Emergency Medical Services Authority, and the Office of Emergency Services.
3. Please describe how the proposed budget for CDPH reflects and responds to the data that has just been presented.
4. Are there sufficient resources being requested by CDPH within the Master Data Management Sustainability budget change proposal for the department to provide annual reports to the Legislature as discussed above?

NACCHO asks that you support COVID-19 funding request

From our federal partners: NACCHO is encouraging its members to advocate for an emergency supplemental funding bill to address COVID-19, as local health departments begin to incur costs related to preparing their communities to address the disease and participating in tracking and monitoring patients under investigation. [Take Action: Urge Congress to Pass Coronavirus Emergency Funding Now](#)

Priority Bill Update

(Changes since last report are in bold)

HOAC Cosponsors

- [AB 2077](#) (Ting), a bill to remove the sunset date for California's pharmacy syringe sale program. **This bill will be heard in the Assembly Health Committee on March 17.**

HOAC Supports

- [SB 378](#) (Wiener), a bill to require (among other things) the California Public Utilities Commission to prepare a biennial report on the public health impacts of deenergization events. This bill was passed by the Senate and is now in the Assembly.
- [SB 793](#) (Hill), a bill to ban flavored tobacco products statewide. This bill has been referred to the Senate Health Committee.
- [SB 862](#) (Dodd), a bill to add planned deenergization events as an event qualifying for a state of emergency or a local emergency. This bill was referred to the Senate Energy, Utilities, and Communications Committee
- [SCA 1](#) (Allen), a constitutional amendment to remove the requirement that a majority of local voters approve publicly funded affordable housing. This amendment has been passed by the Senate and is now in the Assembly.

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