

Who Do I Call?

CALL **911** FOR ALL LIFE-THREATENING EMERGENCIES

NON-EMERGENCY 24-HOUR RESPONSE:
(707) 822-2424

PERSONAL SAFETY TIPS

- Travel in Groups
 - Be Aware of Surroundings
 - Walk in well Traveled Areas
 - Avoid Cell Phone Distractions
 - Do Not Accept a Drink from Someone You Don't Know
 - Do Not Leave Your Drink Unattended
- Have a Plan
For Everyone's Safety,
Designate a Driver*

COMMUNITY SAFETY QUICK REFERENCE GUIDE CITY OF ARCATA

WHEN TO CALL 911

Call 911 in an emergency situation that requires **immediate** assistance from the police, fire department, or an ambulance, such as:

- Fire
- Medical Emergencies
- Missing Child
- Burglary or theft in progress
- Car that has just been stolen
- Gunfire plus screams or yelling
- Yourself or someone else being assaulted
- Car accident with life threatening injuries

WHEN TO CALL (707) 822-2424 ARCATA POLICE NON-EMERGENCY DISPATCHER

Call the 24-hour non-emergency Arcata Police Dispatcher to request police response in a situation that is **not an emergency** but needs attention, such as:

- Assault after the act
- Suspected child or elder neglect or abuse
- Home or vehicle burglary, break-in or theft after the act
- Apparent drug deal or illicit activity
- Suspicious person in neighborhood
- Vandalism or graffiti
- Illegal camping on private property
- Aggressive panhandling
- Loud parties or disruptive behavior
- Suspected animal abuse
- Fraud—identity theft, phone scam, mail theft

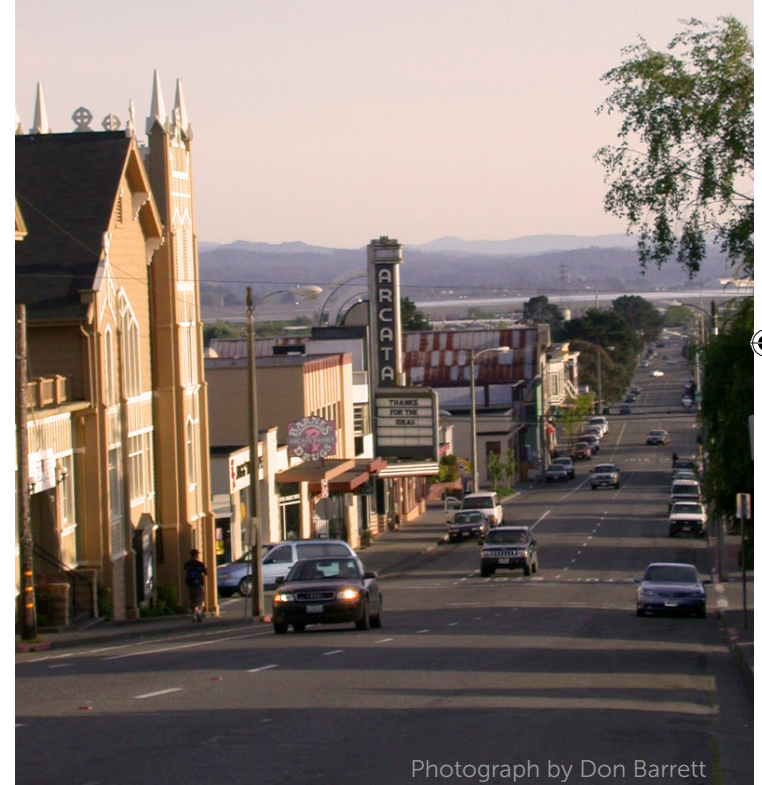
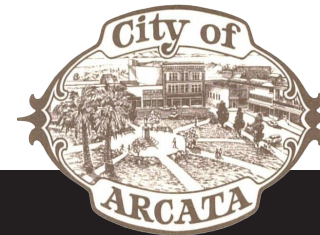
When Reporting a Crime:

The questions asked by the Dispatcher depend on the situation. Try to remain calm and patient. The Dispatcher may be responding to multiple calls. Specify if you want an officer to contact you directly. When calling for police assistance or to report a crime, try to provide the following information to the Dispatcher:

- Your name and the address from where you are calling
Calls made on a cell phone will be answered by CHP, who can forward your call to the appropriate emergency response agency.
- What you are reporting
- Description of the person(s) involved:

Sex	Hair Color & Length
Race	Facial Hair / Glasses
Age	Clothing Description
Height & Weight	Any Special Marks or Features
- If the person is no longer at the scene, tell the dispatcher if he/she left on foot or in a vehicle. Try to provide vehicle description and direction of travel
- Stay on the line until the Dispatcher instructs you to hang up

This information is brought to you by the City of Arcata's Public Safety Committee.



Photograph by Don Barrett

DO NOT CALL 911:

- for information
- when the power is out
- to report a broken fire hydrant
- when your water pipes burst
- to get a ride to a doctor's appointment
- for paying tickets
- for your pet
- as a prank

FOR MORE INFORMATION

Find out more on-line at arcatapd.org

Arcata
Public Safety Committee
a community partnership
Making Arcata a Safer Place to Live, Work, Study, & Play

safearcata.org

GET TO KNOW YOUR
CITY

safearcata.org

COMMUNITY SAFETY QUICK REFERENCE GUIDE

Who Do I Contact?

SIGN UP FOR SAFETY ALERTS

Humboldt County Alerts:

Emergency Notification Service: humboldt.gov

Facebook Group: Humboldt County on Alert

City of Arcata CodeRED Sign-up:

Emergency Notification Service: cityofarcata.org/685/CodeRED

Humboldt State University Emergency Conditions:

HSU Emergency Notification Service: humboldt.edu/emergency

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(707) 822-2424

ARCATA POLICE DEPARTMENT

Non-emergency, 24-hour response: (707) 822-2424

Business Office: (707) 822-2428

736 F Street, Arcata CA 95521 cityofarcata.org/206/Police

Hours: M-F, 9am - 5pm

You can call the Police Business Office to:

- Sign up for RUOK (Are You Okay Program)
- Request Vacation House Check
- Get a Bicycle License
- Make a Record Request
- Report Abandoned Vehicles



Report Vandalism: (707) 822-2424

Graffiti Abatement: (707) 825-2587, x1

Animal Control: (707) 822-2428

24-hour Information Recording: (707) 825-2588

Citizen RIMS (Real-time Crime Mapping of Arcata): arcata.crimegraphics.com

Submit a Complaint: cityofarcata.org/900/Complaint-or-Inquiry-Submission

HUMBOLDT STATE UNIVERSITY POLICE

Non-emergency, 24-hour response: (707) 826-5555

Campus Info: (707) 826-4636

1 Harpst Street, Arcata
Hours: M-F, 9am - 5pm

ARCATA - EUREKA CHP

Non-emergency, 24-hour highway response: (707) 268-2000
or State Wide: (800) 835-5247

Business Office: (707) 822-5981
255 E. Samoa Blvd., Arcata
Hours: M-F, 8am - 5pm

NEIGHBORHOOD WATCH

If you are interested in joining or forming a neighborhood watch group, contact: (707) 822-2428
humboldt.gov/2101/neighborhood-watch

CITY OF ARCATA

To report broken water lines, sewer lines, fallen trees or road hazards on public property, contact:

City of Arcata
736 F Street, Arcata CA 95521 M-F, 9am - 5pm: (707) 822-5957
After Business Hours: (707) 822-2424
cityofarcata.org

PG&E

Report Power Outage: (800) 743-5000

Receive Information on Outages: (800) 743-5002

ROAD CONDITIONS

Caltrans: (800) 427-7623
dot.ca.gov

Humboldt County Roads: (707) 445-7421
humboldt.gov/roads

Hours:
March - September, M - Th, 6:30am - 5pm
October - February, M - F, 7:30am - 4pm

WEATHER CONDITIONS

National Weather Service: (707) 443-6484
weather.gov/eka

PUBLIC TRANSIT

Arcata & Mad River Transit: (707) 822-3775
925 E Street, Arcata
arcatatransit.org

Humboldt Transit Authority (county buses): (707) 443-0826
133 V Street, Eureka
hta.org

TAXI SERVICES

Cab Louie: (707) 599-3391

City Cab: (707) 442-4551

Plaza Cab: (707) 822-4742

24-HOUR CRISIS HOTLINES

Adult Protective Services: (707) 476-2100

Alcoholics Anonymous: (707) 442-0711

California Youth Crisis: (800) 843-5200

Child Abuse National Hotline: (800) 442-4453

Child Welfare Services: (707) 445-6180

Domestic Violence: (866) 668-6543 or (707) 443-6042

LGBTQ Trevor Project Youth Hotline: (866) 488-7386

Mental Health Services: (707) 268-2900 or Crisis: (707) 445-7715

Narcotics Anonymous: (866) 315-8645 or (707) 444-8645

North Coast Rape Crisis Hotline: (707) 445-2881

Suicide Prevention Life Line: (800) 273-8255

Veterans' Crisis Line: (800) 273-8255, x1

HOSPITALS & HEALTH CLINICS

Mad River Community Hospital: 3800 Janes Rd., Arcata (707) 822-3621

Humboldt Open Door Clinic: 770 10th St., Arcata (707) 826-8610

North Country Clinic: 785 18th St., Arcata (707) 822-2481

United Indian Health Services: 1600 Weott Way, Arcata (707) 825-5000

FAMILY RESOURCE CENTERS

2-1-1 Humboldt: 211humboldt.org 211 or (707) 441-1001

Arcata: arcataschooldistrict.org/about-us/family-resource-center/ (707) 826-1002

Humboldt Family Services Center: humboldtfamilyservice.org (707) 443-7358

McKinleyville: mckinleyville.hnfr.org (707) 840-0905

Manila: manilaccr.org (707) 444-9771

SHELTERS & HOMELESS SERVICES

Arcata House Partnership: 501 Ninth St., Arcata (707) 633-6236
arcatahouse.org

Betty Kwan Chinn Foundation: 133 Seventh St., Eureka (707) 407-3833
bettychinn.org

Eureka Rescue Mission: 110 Second St., Eureka (707) 443-4551
eurekarescuemission.org