

March 27, 2023

[REDACTED]
Eureka, CA 95501

Dear Ms. [REDACTED]

This letter provides an update to the situation involving your pathology specimen. Providence St. Joseph Hospital (Hospital) sent you a previous letter notifying you about a motor vehicle accident that occurred on February 24, 2023, which involved the Hospital's vendor courier company. Your pathology specimen was believed to be in the courier vehicle at the bottom of a ravine.

We contracted with a third-party retrieval company hoping to locate your pathology specimen. A member of the Hospital's Laboratory Leadership Team accompanied the retrieval company to the location of the accident on March 22, 2023. They spent the day attempting to locate the pathology specimens from the vehicle, but unfortunately were unsuccessful.

We apologize for the loss of your specimen due to this unfortunate accident. Please contact your provider to discuss next steps with your care. If you have any further questions or comments, please do not hesitate to contact me at (707) 445-8121, Ext. 5811. Thank you for your understanding.

Sincerely,

TRACI OBER
AREA RISK MANAGER
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